

## Shirley Hiew (LKK Auto)

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**From:** Shirley Hiew (LKK Auto)  
**Sent:** Monday, 24 August 2020 11:23 am  
**To:** PAL Claim  
**Cc:** 'Nora Khai PA'; SUR  
**Subject:** RE: SGQ 313A OD (AIG) DOA - 30/07/2020

Hi Kee Siang,

According to AIG officer, in-car camera waiver only applicable if installed in insured's vehicle.

Kindly assist to provide insured's in-car camera video footage.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

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**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** PAL Claim <claims@premiumauto.com.sg>  
**Sent:** Friday, 21 August 2020 4:38 pm  
**To:** Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>  
**Cc:** 'Nora Khai PA' <nora.khai@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Claims <claims@premiumauto.com.sg>  
**Subject:** RE: SGQ 313A OD (AIG) DOA - 30/07/2020

Dear Shirley,

Our client confirmed on the offer. He need to top up half of the balance \$ 1,000.00 which is \$ 500.00 before GST.

There is video footage on this case, Kindly assist to get AIG to review on the excess portion as this accident is not his fault.

Best Regards,

**Kee Siang**