

Shirley Hiew (LKK Auto)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Tuesday, 18 August 2020 2:12 pm
To: Shirley Hiew (LKK Auto)
Subject: RE: SGQ 313A OD / 6626332573SG DOA - 30/07/2020

Hi,

Kindly inform Insured that he will have to bear 50% of the additional amount (\$500 excluding excess) and repairer final amount at \$26,000.

Kindly revert if Insured is agreeable before we proceed.

Thanks & Regards

Victor Koh
AIG

Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

From: Shirley Hiew (LKK Auto) [mailto:ShirleyHiew@lkkauto.com]
Sent: Tuesday, August 18, 2020 9:08 AM
To: Koh, Victor-CK
Subject: [EXTERNAL] RE: SGQ 313A OD / 6626332573SG DOA - 30/07/2020

This message is from an external sender; be cautious with links and attachments.

Dear Victor,

According to Premium, insured wants his vehicle to be repair so Premium counter propose \$26k to repair the vehicle.

Kindly advise.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Monday, 17 August 2020 12:25 pm
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Subject: RE: SGQ 313A OD / 6626332573SG DOA - 30/07/2020

Hi

To revert as total loss.

Thanks & Regards

Victor Koh
AIG

Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120
Tel +65 6419 1785 | Fax +65 68357416
Victor-ck.koh@aig.com | www.aig.com

From: Shirley Hiew (LKK Auto) [<mailto:ShirleyHiew@lkkauto.com>]
Sent: Friday, August 14, 2020 3:38 PM
To: Koh, Victor-CK
Subject: [EXTERNAL] SGQ 313A OD / 6626332573SG DOA - 30/07/2020

This message is from an external sender; be cautious with links and attachments.

Hi Victor,

Repairer is unable to undertake the repair cost at \$ 25K, they proposed \$ 28K to repair the vehicle.

Kindly advise.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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