

- AIG – RE: - AIG – RE: - AIG – RE: SGQ 313A OD / 6626332573SG DOA - 30/07/2020

From: Nadaraja, Deeban  
To: Shirley Hiew (LKK Auto)  
Cc: SUR, Lim, Sheng Yang, Mohd Rizal, Nur Mariah Huibrechts  
Sent: 8/25/2020 11:31:25 AM

Dear Shirley,

Kindly advise workshop to confirm on date video footage submitted by Ol.

Thankyou  
Best Regards.

**Deeban Nadaraja**  
**AIG**  
Express Claim Adjuster,  
Singapore– Auto Express & FNOL  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel 8001206556 | Ext : 1012793  
E: [Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)

**From:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Sent:** Monday, August 24, 2020 6:17 PM  
**To:** Nadaraja, Deeban <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>; Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>  
**Subject:** [EXTERNAL] RE: - AIG – RE: - AIG – RE: SGQ 313A OD / 6626332573SG DOA - 30/07/2020

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Dear Deeban Nadaraja,

According to Premium, they miss out to upload the video footage into the merimem system.

Thank you.  
Best Regards,  
Shirley Hiew | Case Handler  
LKK Auto Consultants Pte Ltd  
Phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**From:** Nadaraja, Deeban <[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)>  
**Sent:** Monday, 24 August 2020 2:39 pm  
**To:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>; Mohd Rizal, Nur Mariah Huibrechts <[NurMariahHuibrechts.MohdRizal@aig.com](mailto:NurMariahHuibrechts.MohdRizal@aig.com)>  
**Subject:** - AIG – RE: - AIG – RE: SGQ 313A OD / 6626332573SG DOA - 30/07/2020

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**From:** Deeban.Nadaraja@aig.com  
**To:** claims@premiumauto.com.sg ,siewsc@lkkauto.com ,sur@lkkauto.com ,denisetay@lkkauto.com ,nora.khai@premiumauto.com.sg ,ShirleyHiew@lkkauto.com  
**Cc:** ShengYang.Lim@aig.com ,NurMariahHuibrechts.MohdRizal@aig.com  
**Subject:** AIGencrypt - AIG – OD / SGQ313A - To confirm on OD claim and request video footage  
**Date:** Tue, 25 Aug 2020 03:27:35 +0000  
Dear Team,

Kindly assist to confirm when did the insured submitted his in car camera video footage.

Thankyou  
Best Regards.

**Deeban Nadaraja**  
**AIG**  
Express Claim Adjuster,  
Singapore– Auto Express & FNOL  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel 8001206556 | Ext : 1012793  
E: [Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com)

**From:** Nadaraja, Deeban  
**Sent:** Friday, August 7, 2020 9:18 AM  
**To:** 'Claims' <claims@premiumauto.com.sg>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; denisetay@lkkauto.com; (nora.khai@premiumauto.com.sg) <nora.khai@premiumauto.com.sg>  
**Cc:** Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>  
**Subject:** AIGencrypt - AIG – OD / SGQ313A - To confirm on OD claim and request video footage

Dear Team,  
Any update as per below request.

Thankyou  
Best Regards.

**Deeban Nadaraja**  
**AIG**  
Express Claims Adjuster II,  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel 8001206556 | Ext : 1012793  
[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com) | [www.AIG.com](http://www.AIG.com)

**From:** Nadaraja, Deeban  
**Sent:** Thursday, August 6, 2020 9:54 AM  
**To:** 'Claims' <claims@premiumauto.com.sg>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>  
**Subject:** AIGencrypt - AIG – OD / SGQ313A - To confirm on OD claim and request video footage

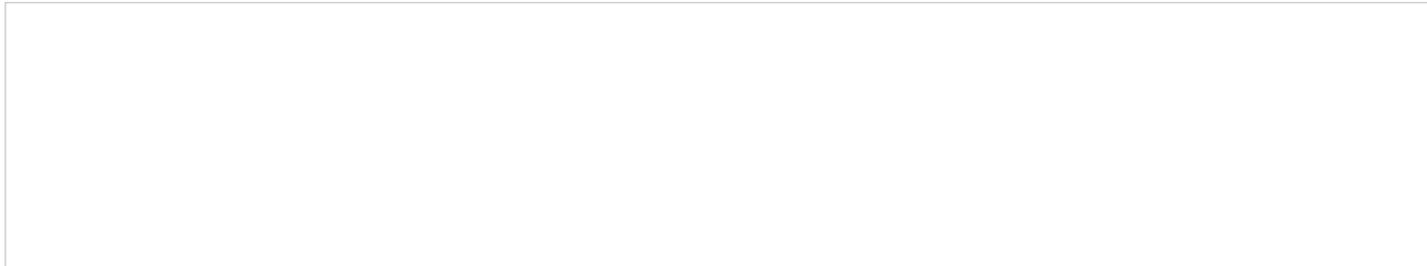
Dear Team,  
Any update as per below request.

Thankyou  
Best Regards.

**Deeban Nadaraja**  
**AIG**  
Express Claims Adjuster II,  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.  
Tel 8001206556 | Ext : 1012793  
[Deeban.Nadaraja@aig.com](mailto:Deeban.Nadaraja@aig.com) | [www.AIG.com](http://www.AIG.com)

**From:** Nadaraja, Deeban  
**Sent:** Wednesday, August 5, 2020 6:53 PM  
**To:** 'Claims' <claims@premiumauto.com.sg>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>  
**Subject:** AIGencrypt - AIG – OD / SGQ313A - To confirm on OD claim and request video footage

Dear Team,  
Kindly assist to confirm is insured claiming under OD claim?  
Aside of that, kindly assist to confirm was there any in car camera video footage in insured’s vehicle.



Thankyou  
Best Regards.

**Deeban Nadaraja**  
**AIG**  
Express Claims Adjuster II,  
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

8/25/2020

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