

- AIG – RE: - AIG – RE: SGQ 313A OD / 6626332573SG DOA - 30/07/2020

From: Nadaraja, Deeban
To: Shirley Hiew (LKK Auto)
Cc: SUR, Lim, Sheng Yang, Mohd Rizal, Nur Mariah Huibrechts
Sent: 8/24/2020 2:39:27 PM

Dear Shirley,

Kindly advise on late submission.
As per insured's policy, video footage should provide within 3 working days.

216. In-car Camera Excess Waiver

If You have installed an in-car camera in Your Vehicle, the Excess applicable to Part B Section 1 of this Policy will be waived if You are not at fault for the accident and the accident is covered under this Policy.

If you are at fault for the accident and the accident is covered under this Policy, the Excess applicable to Part B Section 1 of this Policy will be reduced by 50%.

The following conditions apply to both a full and partial waiver of the Excess as set out above:-

- Your Vehicle is involved in the accident with another vehicle
- You must provide the relevant video footage of the accident that **You are involved in to us within 3 working days from the date of the accident;**
- The repair of the Vehicle is carried out by one of our approved workshops;
- The assessment of liability has been finalised by Us by the time You collect Your Vehicle post repair; and
- The waiver shall only apply up to a maximum amount of \$1,000.00 above which, You will be responsible for the rest of the Excess

Thankyou
Best Regards.

Deeban Nadaraja
AIG
Express Claim Adjuster,
Singapore– Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext : 1012793
E: Deeban.Nadaraja@aig.com

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Sent: Monday, August 24, 2020 2:15 PM
To: Nadaraja, Deeban <Deeban.Nadaraja@aig.com>
Cc: SUR <sur@lkkauto.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>
Subject: [EXTERNAL] RE: - AIG – RE: SGQ 313A OD / 6626332573SG DOA - 30/07/2020

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Dear Deeban Nadaraja,
Please refer to the attached.

Thank you.
Best Regards,
Shirley Hiew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Nadaraja, Deeban <Deeban.Nadaraja@aig.com>
Sent: Monday, 24 August 2020 10:57 am
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>
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