

Jaslin Kok (LKK Auto)

From: Jen Lim <jen.lim@eurokars.com.sg>
Sent: Tuesday, 1 December 2020 3:43 PM
To: Jaslin Kok (LKK Auto)
Cc: Admin A; Ronald Yap; Tommy Woon Wui Tew; Jessica Harry Shastri
Subject: RE: SMM4765C - Your ref: CC4/FCI20008042/da3 (DOA: 28/07/2020) Letter Of Demand
Attachments: 3965_001.pdf

Dear Jaslin,

Enclosed is signed DV for your reference.
Thank you.

Regards,

JEN LIM

Insurance Claims Admin
TEL: 6331 0698
27A, Tanjong Penjuru
Singapore 609042

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: 30 November 2020 5:32 PM
To: Jen Lim <jen.lim@eurokars.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Ronald Yap <ronald.yap@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>
Subject: RE: SMM4765C - Your ref: CC4/FCI20008042/da3 (DOA: 28/07/2020) Letter Of Demand

WITHOUT PREJUDICE

Dear Jen

Yes. You may email us the signed documents.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jen Lim <jen.lim@eurokars.com.sg>
Sent: Monday, 30 November 2020 5:23 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Ronald Yap <ronald.yap@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>
Subject: RE: SMM4765C - Your ref: CC4/FCI20008042/da3 (DOA: 28/07/2020) Letter Of Demand

Dear Jaslin,

Please advise do you accept softcopy of signed DV and LOA?

Regards,
JEN LIM
Insurance Claims Admin
TEL: 6331 0698
27A, Tanjong Penjuru
Singapore 609042

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: 30 November 2020 5:20 PM
To: Jen Lim <jen.lim@eurokars.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Ronald Yap <ronald.yap@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>
Subject: RE: SMM4765C - Your ref: CC4/FCI20008042/da3 (DOA: 28/07/2020) Letter Of Demand

WITHOUT PREJUDICE

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the [Discharge Voucher](#) enclosed and provide us the following documents for our necessary action:

- **New letter of authorization for Trans Eurokars Pte Ltd**

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jen Lim <jen.lim@eurokars.com.sg>
Sent: Monday, 30 November 2020 5:10 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Ronald Yap <ronald.yap@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>
Subject: RE: SMM4765C - Your ref: CC4/FCI20008042/da3 (DOA: 28/07/2020) Letter Of Demand

Dear Jaslin,

Please let us have your DV for signatory.
Shall we provide softcopy of document?

Regards,
JEN LIM
Insurance Claims Admin
TEL: 6331 0698
27A, Tanjong Penjuru
Singapore 609042

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: 30 November 2020 4:27 PM
To: Jen Lim <jen.lim@eurokars.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Ronald Yap <ronald.yap@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>
Subject: RE: SMM4765C - Your ref: CC4/FCI20008042/da3 (DOA: 28/07/2020) Letter Of Demand

Your Ref: **SMM 4765C**

LKK Ref: CC4/FCI20008042/Era3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHC 1608E AND SMM 4765C ON 28/07/2020

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 8,209.47 (\$7,672.40 + 7%GST)
2. Loss of Use (3 days x \$80.00)	\$ 240.00
Total	\$ 8,449.47

Please confirm acceptance.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jen Lim <jen.lim@eurokars.com.sg>

Sent: Monday, 30 November 2020 4:16 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Ronald Yap <ronald.yap@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>

Subject: RE: SMM4765C - Your ref: CC4/FCI20008042/da3 (DOA: 28/07/2020) Letter Of Demand

Dear Jaslin,

Noted. Shall we re-submit together with your offer DV?

Will ask our client to counter sign with offer letter.

Thank you.

Regards,

JEN LIM

Insurance Claims Admin

TEL: 6331 0698

27A, Tanjong Penjuru

Singapore 609042

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: 30 November 2020 4:02 PM

To: Jen Lim <jen.lim@eurokars.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Ronald Yap <ronald.yap@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>

Subject: RE: SMM4765C - Your ref: CC4/FCI20008042/da3 (DOA: 28/07/2020) Letter Of Demand

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We had notice that the letter of authorization is for Eurokars Services Pte Ltd but the repair tax invoice is under Trans Eurokars Pte Ltd. Kindly re-issue a new letter of authorization for Trans Eurokars Pte Ltd.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jen Lim <jen.lim@eurokars.com.sg>

Sent: Monday, 9 November 2020 10:02 AM

To: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Ronald Yap <ronald.yap@eurokars.com.sg>; Tommy Woon Wui Tew <tommy.woon@eurokars.com.sg>; Jessica Harry Shastri <jessica.shastri@eurokars.com.sg>

Subject: RE: SMM4765C - Your ref: CC4/FCI20008042/da3 (DOA: 28/07/2020) Letter Of Demand

Dear Jia Le / Claims Admin,

The repairs have been completed for **SMM4765C**. We submit the following claims with supporting documents for your perusal:-

1) Invoice No. 30075030	\$8,209.47
2) Loss of Use (3 days X \$100.00)	300.00
3) LTA/GIA Search Fees	
4) Letter of Authorization	
5) Discharge Voucher	
Please pay \$8,209.47 to Trans Eurokars Pte Ltd , \$300.00 to Yeo Hao Jie Kenny	\$8,509.47

We look forward to receiving your offer/Discharge Voucher soon.

Thank you.

Regards,

JEN LIM

Insurance Claims Admin

TEL: 6331 0698

27A, Tanjong Penjuru

Singapore 609042

From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: 05 November 2020 11:02 PM
To: Catherine Chua <catherine.chua@eurokars.com.sg>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jen Lim <jen.lim@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>
Subject: SMM4765C - FINALIZATION OF COR

Dear Catherine,

We confirm the finalize \$7,672.40 (P/P, before GST). 3 repair days.

Thanks.

Best Regards,
Steve Chen | Assistant Automotive Assessor
LKK Auto Consultants
Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ronald Yap [<mailto:ronald.yap@eurokars.com.sg>]
Sent: Thursday, November 05, 2020 10:13 AM
To: Catherine Chua; CS A Team; Admin A; Jen Lim; Steve Chen (LKK Auto)
Subject: RE: SMM4765C - FINALIZATION OF COR

Dear Steve, as attached. Sorry for late reply.

Thank You,

Ronald Yap
5 Ubi Close
S408605
Eurokars Group

From: Catherine Chua <catherine.chua@eurokars.com.sg>
Sent: 05 November 2020 09:58
To: Ronald Yap <ronald.yap@eurokars.com.sg>
Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jen Lim <jen.lim@eurokars.com.sg>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Subject: RE: SMM4765C - FINALIZATION OF COR

Hi Ronald

Kindly assist.

Thanks n Regards



Catherine Chua

Insurance Claims Executive

T: (65) 6331 0680 D: (65) 6331 0684

E: catherine.chua@eurokars.com.sg

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From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Sent: 04 November 2020 10:01 PM

To: Catherine Chua <catherine.chua@eurokars.com.sg>; Ronald Yap <ronald.yap@eurokars.com.sg>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jen Lim <jen.lim@eurokars.com.sg>

Subject: SMM4765C - FINALIZATION OF COR

Dear Catherine,

Kindly follow up for the above vehicle before spray photo.

Thanks

Best Regards,

Steve Chen | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chua [<mailto:catherine.chua@eurokars.com.sg>]

Sent: Thursday, October 22, 2020 11:12 AM

To: Ronald Yap

Cc: CS A Team; Admin A; Jen Lim; Steve Chen (LKK Auto)

Subject: RE: SMM4765C - FINALIZATION OF COR

Dear Ronald

Kindly assist to retrieve before-paint photos for Steve.

Thanks n Regards



Catherine Chua

Insurance Claims Executive

T: (65) 6331 0680 D: (65) 6331 0684

E: catherine.chua@eurokars.com.sg

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From: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Sent: 02 October 2020 11:04 PM
To: Catherine Chua <catherine.chua@eurokars.com.sg>
Cc: Ronald Yap <ronald.yap@eurokars.com.sg>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: SMM4765C - FINALIZATION OF COR

Dear Catherine,

Kindly request before spray photo.

Thanks.

Best Regards,
Steve Chen | Assistant Automotive Assessor
LKK Auto Consultants
Phone: 6256 3561 | Email: SteveChen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Chua [<mailto:catherine.chua@eurokars.com.sg>]
Sent: Friday, October 02, 2020 8:46 AM
To: Steve Chen (LKK Auto)
Cc: Ronald Yap; CS A Team; Admin A
Subject: SMM4765C - FINALIZATION OF COR

Dear Steve

Our COR computation is attached for your agreement.
COR: \$7672.40 before GST
3 repair days (not including preparation of estimate, wait for survey/authorization/spare parts, Sat/Sun/PH)

Kindly confirm the above as soon as possible

Note : Documents are sent by email only

Thanks n Regards


Driving luxury experiences since 1985
Catherine Chua
Insurance Claims Executive
T: (65) 6331 0680 D: (65) 6331 0691
E: catherine.chua@eurokars.com.sg

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