

## Summer Lee (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Tuesday, 4 August, 2020 3:20 PM  
**To:** 'assignments'  
**Cc:** Precise Auto Service; Claims Dept of CTI  
**Subject:** RE: SNM20D202704/SJL5004A/CHNGPW / FW: Pre-repair Inspection For GBB 7053S. Your Insured Vehicle No: SJL 5004A

### Without Prejudice

Dear LKK

Please refer to below email and liaise with third party workshop.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Precise Auto Service <Support@preciseauto.sg>  
**Sent:** Tuesday, 4 August 2020 12:55 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Subject:** Re: SNM20D202704/SJL5004A/CHNGPW / FW: Pre-repair Inspection For GBB 7053S. Your Insured Vehicle No: SJL 5004A

Dear Adeline,

We refer to your email dated 03-08-2020, please be informed that we would like to select **Mr. Marcus Chua from LKK** as our SJE.

Thanks & Regards  
Arine

On Mon, 3 Aug 2020 at 14:35, Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)> wrote:

**Without Prejudice**

Our reference: **SNM20D202704C02/ SJL5004A /Chngpw**

Your reference: GBB7053S

Dear Sirs

**ACCIDENT INVOLVING SJL5004A & GBB7053S ON 01/08/2020**

We refer to your email of 03/08/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Monday, 3 August 2020 1:51 PM

**To:** [Support@preciseauto.sg](mailto:Support@preciseauto.sg); Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D202704/SJL5004A/CHNGPW / FW: Pre-repair Inspection For GBB 7053S. Your Insured Vehicle No: SJL 5004A

Dear Adeline,

Please conduct PRS for **GBB7053S. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Adeline Chng 63896155.

**\*\*\* Kindly quote our reference number when replying.**

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
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**From:** Precise Auto Service <[Support@preciseauto.sg](mailto:Support@preciseauto.sg)>  
**Sent:** Monday, August 3, 2020 1:02 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** Pre-repair Inspection For GBB 7053S. Your Insured Vehicle No: SJL 5004A

Dear Sir,

We refer to the above mentioned matter, herewith enclosed 2 days notice & LTA Search Result for your attention.

Kindly arrange a date and time to do a PRI for our client vehicle **(GBB 7053S)** in our workshop ASAP.

Thank You

Best Regards

Arine

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**T :** 6745 7367 | **F :** 6841 3390

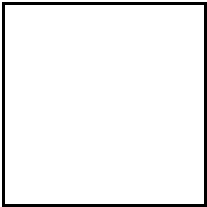
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**W:** [www.preciseauto.sg](http://www.preciseauto.sg)

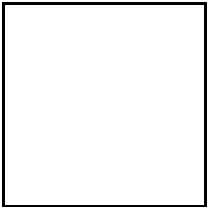
**A :** No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



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