

## Denise Tay (LKKAuto)

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**From:** Denise Tay (LKKAuto)  
**Sent:** Thursday, 6 August 2020 3:01 PM  
**To:** Wong Chee Wei; CDGE Pandan Private Cars Crash Repair Counter  
**Cc:** SUR  
**Subject:** OD survey assignment for YN3541R AWAC

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **YN3541R (Excess \$500/-). LUMP SUM, NO SUPPLEMENTARY ARE ALLOWED**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

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