

QUAN DE MOTOR TRADING

1 KAKI BUKIT AVENUE 6, #01-67

AUTOBAY, SINGAPORE 417883

HP: 96709191 FAX: 65096584

MS First Capital Insurance Ltd

6 Raffles Quay

#21-00

Singapore 069046

Attn: Motor Claims Department

Date: 10 September 2020

**Accident on 31/07/2020 involving vehicles SGW2770T & SH9490S
along Punggol Road Junction**

With regards to the above, we are writing on behalf of the registered owner of vehicle SGW2770T which was involved in the abovementioned accident.

We are informed that the accident was caused solely by the negligence of your insured vehicle SH9490S. As a result of the accident, our client's vehicle was damaged and our client has been put to great loss and expenses, particulars of which are as follows:

1) Cost of Repairs	\$4,650.00
2) Loss Of Use (12 days x @\$100.00)	\$1,200.00
3) LTA search fee	\$7.45
Total:	<u>\$5,857.45</u>

We hereby enclosed herewith the following documents for your confirmation of the above claim.

- a) Original Invoice
- c) Certificate of Insurance
- e) Letter of Authorisation

- b) GIA Accident Report
- d) Owner/Driver NRIC & Driving License
- f) LTA search tax invoice/receipt

Kindly acknowledge receipt of the above documents and your favourable reply is much appreciated.

Yours sincerely,

QUAN DE MOTOR TRADING

email: quanv3@yahoo.com.sg

Date:

To: MS First Capital Insurance Ltd.

RE: ACCIDENT INVOLVING VEHICLES SGW 2770 T & SH 9490 S

ALONG PUNGGOL ROAD TOWARDS SENGKANG EAST
WAY ON 31/07/2020

I/We, Eazi Car Leasing & Marketing Pte. Ltd. of (NRIC/ROC No.) 200715161E

of 1 Bukit Batok Crescent #02-43 Weega Plaza S(658064)

owner of vehicle no. SGW 2770 T in consideration of M/s. Quan De Motor Trading
repairing my/our vehicle SGW 2770 T at my/our instruction and hereby authorise

M/s. Quan De Motor Trading to demand claim settle receive whatever amount settled/payable
by the Insurance Company and/or third party or to commence legal proceedings, if necessary,
under my name, for cost of repairs, car rental and/or loss of use, etc. and to their appointing
solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall
belong to them absolutely.

I further agree and undertake to indemnify them against the abovementioned claims costs which
may arisen therewith.

Signature of Owner :





Name of Owner :

DISCHARGE RECEIPT

CLAIM REFERENCE : D20003060MFSH/1
ACCIDENT DATE : 31/07/2020
ACCIDENT LOCATION : PUNGGOL RD TOWARDS SENGKANG E WAY
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : GOH MUI CHAY
INSURED VEHICLE : SH 9490S
INVOLVED PARTY : SGW 2770T
SETTLEMENT SUM : \$ 5,497.45

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : EAZI CAR LEASING & MARKETING PTE LTD Signature and Date :



WITNESS :

Signature and Date :

QUAN DE MOTOR TRADING
1 Kaki Bukit Avenue 6
#01-87 Autobay, Singapore 417883
HP: 9670 9191

QUAN DE MOTOR TRADING

1 KAKI BUKIT AVENUE 6, #01-67
AUTOBAY, SINGAPORE 417883
HP: 96709191 FAX: 66840767

MS First Capital Insurance Ltd
6 Raffles Quay
#21-00
Singapore 048580
Attn: Motor Claims Department

Date: 10 September 2020

Accident on 31/07/2020 involving vehicles SGW2770T & SH9490S
along Punggol Road Junction
Invoice for cost of repair to vehicle SGW2770T Honda Airwave 1.5A

To supply spare parts, labour for panel
beating, welding and renew parts,
including spray painting.

Lump Sum

\$ 4,650.00

(S.DLS: FOUR THOUSAND SIX HUNDRED FIFTY ONLY)



> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 03 Aug 2020 / 17:18:00

Receipt Date/Time : 03 Aug 2020 / 17:18:00

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200803-002828

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SH9490S				
As at 31 Jul 2020/23:30:00				
Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
1	Insurance Enquiry - SH9490S			
	Enquiry Fee	7.00	0.49	7.49
	20200803171632110406			
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
20200803171647194		Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jia Le (LKK Auto)

From: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>
Sent: Tuesday, 29 September 2020 12:34 PM
To: Jia Le (LKK Auto)
Cc: Jason Tea
Subject: [MANDATE GIVEN] RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20003060MFSH/1 // Our ref: CC6/FCI20008031/Uds3 [ACCIDENT INVOLVING SH9490S AND SGW2770T ON 31/07/2020]

Dear Jia Le,

We refer to your below email.

We agree to your recommendation to settle the matter @ **\$5,497.45 (all in).**

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg
| Company Regn. No. 195000106C
A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Monday, 28 September 2020 10:44 am
To: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>
Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20003060MFSH/1 // Our ref: CC6/FCI20008031/Uds3 [ACCIDENT INVOLVING SH9490S AND SGW2770T ON 31/07/2020]

Dear Vic,

Market Value: \$14,000
LTA Rebate: \$9,303
Nett Value: \$4,697

Enclosed herewith the supporting documents for your perusal.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan [<mailto:vicsanghilan@msfirstcapital.com.sg>]

Sent: Monday, 28 September 2020 10:26 AM

To: Jia Le (LKK Auto)

Cc: Jason Tea

Subject: RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20003060MFSH/1 // Our ref: CC6/FCI20008031/Uds3 [ACCIDENT INVOLVING SH9490S AND SGW2770T ON 31/07/2020]

Dear Jia Le,

We refer to your below email.

Since TP vehicle is a 2007 registered vehicle, kindly also provide to us the Nett Value of the vehicle for record purposes.

Thank you.

Kind Regards,

Vic Sanghilan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg

| Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Monday, 28 September 2020 8:42 am

To: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: RE: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20003060MFSH/1 // Our ref: CC6/FCI20008031/Uds3 [ACCIDENT INVOLVING SH9490S AND SGW2770T ON 31/07/2020]

Claim No: D20003060MFSH/1

LKK Ref: CC6/FCI20008031/Uds3

Dear Sirs/Madam,

ACCIDENT INVOLVING SH 9490S AND SGW 2770T ON 31/07/2020

We refer to the above matter.

We seek your approval to offer Third Party repairer "QUAN DE MOTOR TRADING" at \$5,497.45(all-in).

The summary is as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair	\$ 11,331.60	\$ 4,650.00
2. Loss of Use (12days x \$100)	\$ 1,200.00	\$ 840.00 (12days x \$70)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 12,539.05	\$ 5,497.45

Surveyor recommended 10 days for repair + 2Sunday = 12days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilaan [<mailto:vicsanghilaan@msfirstcapital.com.sg>]

Sent: Wednesday, 26 August 2020 3:44 PM

To: Jia Le (LKK Auto)

Cc: Jason Tea

Subject: RE: [Express Settlement via LKK] - D20003060MFSH/1 // Our ref: CC6/FCI20008031/Uds3 [ACCIDENT INVOLVING SH9490S AND SGW2770T ON 31/07/2020]

Dear Jia Le,

We refer to your below email.

We agree to your recommendations on liability and please proceed with Express Settlement.

Thank you.

Kind Regards,

Vic Sanghilaan

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 |Email: vicsanghilaan@msfirstcapital.com.sg

|Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Sent: Wednesday, 26 August 2020 9:52 am

To: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>

Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>

Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20003060MFSH/1 // Our ref: CC6/FCI20008031/Uds3 [ACCIDENT INVOLVING SH9490S AND SGW2770T ON 31/07/2020]

Dear Vic,

We refer to the above matter.

Liability: 100%

Remarks: From the video, insured driver turning right without green arrow, third party has the right of way.

Kindly let us have your approval on liability.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic Alpeh S. Sanghilan [<mailto:vicsanghilan@msfirstcapital.com.sg>]

Sent: Wednesday, 26 August 2020 9:26 AM

To: Jia Le (LKK Auto)

Cc: Jason Tea

Subject: RE: REQUEST VIDEO FOOTAGE [Express Settlement via LKK] - D20003060MFSH/1 // Our ref: CC6/FCI20008031/Uds3 [ACCIDENT INVOLVING SH9490S AND SGW2770T ON 31/07/2020]

Dear Jia Le,

Please refer to below link for the video footage.

Download Link - Expires on 2020-09-09 00:00 GMT+0800

[CT20070426 SH9490S 31-07-2020 FAF \(online-video-cutter.com\).mp4](https://secure.justattach.com/download.php?T=86yj3UjORr1mQneq3lvBJ4UqO0poC7484Pir-2sA-vnTKS4dx8SpWiilLRkiqOqDScwRvQap2ar90jPAu7p8Hw) (20.3 MB)

<https://secure.justattach.com/download.php?T=86yj3UjORr1mQneq3lvBJ4UqO0poC7484Pir-2sA-vnTKS4dx8SpWiilLRkiqOqDScwRvQap2ar90jPAu7p8Hw>

Please take note of the below:

The video footage is confidential information. In possessing, using or viewing the CCTV footage, you do not acquire any rights, title or interest in the CCTV footage and undertake to preserve its confidentiality. By downloading, using or viewing the video, you agree that you will not disclose, provide, reproduce, store, transmit or otherwise make available the CCTV footage, in whole or in part, to your client or any third party. All our rights are hereby reserved.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg
| Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Tuesday, 25 August 2020 5:40 pm
To: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>
Cc: Jason Tea <JasonTea@msfirstcapital.com.sg>
Subject: REQUEST VIDEO FOOTAGE [Express Settlement via LKK] - D20003060MFSH/1 // Our ref: CC6/FCI20008031/Uds3 [ACCIDENT INVOLVING SH9490S AND SGW2770T ON 31/07/2020]

Dear Vic,

Kindly assist to forward us a copy of insured's video footage for our viewing.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)