

Summer Lee (LKK Auto)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 4 August, 2020 1:20 PM
To: 'Cecilia Low'; 'assignments'; 'SUR'
Subject: RE: CTPIS ref: SNM20D202707/C03. Arrange for " Pre-repair survey "for SJC2045Z _ YOUR Insured GBB4399P_ DOA 01 Aug 2020

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Tuesday, 4 August, 2020 12:57 PM
To: Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Yvette Zhao <yvette@skauto.com.sg>; Winson Ng <winsonng@skauto.com.sg>; SK Admin <hueylee@skauto.com.sg>; Simon Koh <simon@skauto.com.sg>
Subject: RE: CTPIS ref: SNM20D202707/C03. Arrange for " Pre-repair survey "for SJC2045Z _ YOUR Insured GBB4399P_ DOA 01 Aug 2020

Dear Sirs

Please attend to the survey.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.
All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)
Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Yvette Zhao [<mailto:yvette@skauto.com.sg>]
Sent: Tuesday, 4 August 2020 12:54 PM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Winson Ng <winsonng@skauto.com.sg>; SK Admin <hueylee@skauto.com.sg>; Simon Koh <simon@skauto.com.sg>

Subject: Re: CTPIS ref: SNM20D202707/C03. Arrange for " Pre-repair survey "for SJC2045Z _ YOUR Insured GBB4399P_ DOA 01 Aug 2020

Dear Cecilia,

Thanks for your email,

We would like choose Adrian Ling.

Kindly assist arrange ASAP.

Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

8 Kaki Bukit Ave 4 #08-45/46 Premier @ Kaki Bukit , Singapore 415875
T: 6702 1555 | D: 9296 9185 | F: 6702 1444 | yvette@skauto.com.sg

Cecilia Low <cecilia.low@sg.cntaiping.com> 于2020年8月4日周二 下午12:47写道:

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling

Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Cecilia Low (Ms)

Senior Executive

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From: Yvette Zhao [mailto:yvette@skauto.com.sg]

Sent: Tuesday, 4 August 2020 12:08 PM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Winson Ng <winsonng@skauto.com.sg>; SK Admin <hueylee@skauto.com.sg>

Subject: Re: O/R : SNM20D202707/GBB4399P/LOWCT - Arrange for " Pre-repair survey "for SJC2045Z _ YOUR Insured GBB4399P_ DOA 01 Aug 2020

Dear Cecilia,

The above-mentioned vehicle already in our workshop,

Pls arrange PRI ASAP.

Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

8 Kaki Bukit Ave 4 #08-45/46 Premier @ Kaki Bukit , Singapore 415875

T: 6702 1555 | D: 9296 9185 | F: 6702 1444 | yvette@skauto.com.sg

Yvette Zhao <yvette@skauto.com.sg> 于2020年8月4日周二 上午9:58写道:

Dear Cecilia,

Kindly assist arrange PRI ASAP.

Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

8 Kaki Bukit Ave 4 #08-45/46 Premier @ Kaki Bukit , Singapore 415875
T: 6702 1555 | D: 9296 9185 | F: 6702 1444 | yvette@skauto.com.sg

Claims Dept of CTI <claimsdept@sg.cntaiping.com> 于2020年8月4日周二 上午9:34写道:

Dear Cecilia,

Please conduct PRS for SJC2045Z.

Note: officer in charge – Cecilia Low 63896530.

Kindly quote our reference number when replying.

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Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Yvette Zhao <yvette@skauto.com.sg>
Sent: Tuesday, August 4, 2020 9:21 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Winson Ng <winsonng@skauto.com.sg>; SK Admin <hueylee@skauto.com.sg>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: Re: Arrange for " Pre-repair survey "for SJC2045Z _ YOUR Insured GBB4399P_ DOA 01 Aug 2020

Dear Claim Department,

We haven't received your reply,

Kindly arrange PRI ASAP.

Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

8 Kaki Bukit Ave 4 #08-45/46 Premier @ Kaki Bukit , Singapore 415875
T: 6702 1555 | D: 9296 9185 | F: 6702 1444 | yvette@skauto.com.sg

Yvette Zhao <yvette@skauto.com.sg> 于2020年8月3日周一 下午4:00写道:

Dear **Motor Claim Department**,

Kindly arrange survey for following vehicle,

Pre-repair survey

Your Vehicle No. : GBB4399P

Our Vehicle No. : SJC2045Z

D.O.A: 01/08/2020 15:20

Location Of Accident : BLK 460 PASIR RIS DRIVE 4 CAR PARK

Vehicle at: 8 Kaki Bukit Ave 4 #08-45, Premier@ Kaki Bukit, Singapore 415875

Please provide a list of surveyors for further inspection

Thanks & Regards,

Yvette Zhao

SK Automobile Pte Ltd

8 Kaki Bukit Ave 4 #08-45/46 Premier @ Kaki Bukit , Singapore 415875

T: 6702 1555 | D: 9296 9185 | F: 6702 1444 | yvette@skauto.com.sg