

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2007-117

Your Ref : GBD209X

Date : 29.March 2021

CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHF0557J AND GBD209X ON 29/07/20 04:45 PM ALONG AYE TOWARDS TOWN

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	8,667.00
2.	Loss of Rental for <u>8</u> days @ \$ <u>81.13</u> per day	\$	649.04
3.	Loss of Income for _____ days @ \$ _____ per day	\$	0.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	9,323.53

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Certificate of Insurance

Original final repair bill

Rental rate and mileage records

Authorization To Act

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan
General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHF0557J and GBD209X along AYE TOWARDS TOWN on 29/07/20 04:45 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 14 (day) of August 2020

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

2007-117

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN30722919000

Claim No : SNM20D202681/LKKDS

Claimant : TRANS-CAB SERVICES PTE LTD

Amount : S\$9,161.23

SINGAPORE DOLLARS NINE THOUSAND ONE HUNDRED SIXTY ONE AND
TWENTY THREE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHF 557J

Insured Vehicle No. : GBD 209X

Date of Loss : 29/07/2020

Place of Accident : AYE TWDS CHANGI AFTER ALEXANDRA RD EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : PRESTIGE MAINTENANCE & ENGINEERING PTE LTD

Driver Name : ISSAC S/O JESURAJU

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	8,667.00
(3) Loss of Use/Rental/Earning	S\$	486.78
(4) CIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	9,161.23
	=====	

Claimant Name : TRANS-CAB SERVICES PTE LTD

NRIC No : NG WAH YIN

Signature :

H



Date :

09 JUL 2021

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: CHINA TAIPING INSURANCE (S) PTE LTD 3 ANSON ROAD #15-02 SPRINGLEAF TOWER 079909 SINGAPORE ATTENTION:	INVOICE NO. : INV2103-137 DATE : 30. March 2021 REFERENCE NO : AAD2007-117 TERMS : DUE DATE : 30. March 2021 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
		Invoice No. INV2008-015:			
1.	6050101	REPAIR-SHF0557J; DOA 29.07.20(LUMP SUM-20)	1	8,667.00	8,667.00

Total SGD Excl. GST :	8,100.00
7% GST :	567.00
Total SGD Incl. GST :	8,667.00

**** EIGHT THOUSAND SIX HUNDRED SIXTY SEVEN SGD ONLY ****

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

14 August, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 29/07/20 04:45 PM at AYE TOWARDS TOWN

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHF0557J. The taxi was hired to MOHD SHAH BIN ABDULLAH a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$81.13 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

29-07-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2007-117	Accident Date 29-07-2020
7/29/2020 16:45	8/5/2020 11:30	SHF0557J

Yours Faithfully,

Trans-Cab Services Pte Ltd**Jasmine Tan****General Manager**



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 30 Jul 2020 / 10:55:18

Receipt Date/Time : 30 Jul 2020 / 10:55:18

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200730-000898

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$)	GST Amount (\$)	Amount After GST (\$)
Result of Insurance Enquiry - GBD209X				
As at 29 Jul 2020/16:45:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBD209X Enquiry Fee 20200730105357398789	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - GBG675S				
As at 29 Jul 2020/18:07:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
2	Insurance Enquiry - GBG675S Enquiry Fee 20200730105357439321	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		14.00	0.98	14.98
Rounding Difference				0.03
Total Amount Payable				14.95
Paid By				
554827XXXXXX5467		eNETS Credit Card		14.95
Total				14.95
Cash Change				0.00
Tendered Amount				14.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI20008028/Krs3

09 MARCH 2021

PRESTIGE MAINTENANCE & ENGINEERING PTE LTD

BLK 124 KIM TIAN PLACE

#01-205

Singapore 160124

Dear Sir/Madam,

ACCIDENT INVOLVING GBD 209X / SHF 557J / OTHERS ON 29/07/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Jaslin Kok
Case Handler
DID: 6841 2157
FAX: 6741 4108
EMAIL: Jaslinkok@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Jaslin Kok (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 8 April 2021 9:22 AM
To: Jaslin Kok (LKK Auto); Admin A
Cc: Claims Dept of CTI; Alfred Toh; Pauline Tham
Subject: RE: Accident Involving GBD 209X (OI: SNM20D202681C02/9(at) and SHF 557J (TP : LKK REF - CC3/CTI20008028/Kds3) on 29/07/2020

LKK REF - CC3/CTI20008028/Kds3

CTI REF – SNM20D202681/C02/GBD209X/tohhs

Dear Sirs

We refer to your email of 6 April 2021.

Please proceed to resolve property damage claim no more than \$9,161.23.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Tuesday, April 6, 2021 4:35 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident Involving GBD 209X (OI: SNM20D202681C02/9(at) and SHF 557J (TP : LKK REF - CC3/CTI20008028/Kds3) on 29/07/2020

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBD 209X (FCI) AND SHF 557J (TP) ON 29/07/2020

We refer to the above matter.

We seek your approval to offer repairer "TRANS-CAB AUTO SERVICES PTE LTD" at **\$ 9,161.23 (all-in).**

The summary is as follows: -

	Amount Proposed	Amount Revised
1. Cost of Repair	\$ \$8,667.00	\$ \$8,667.00 (\$8,100.00 + 7% GST)
2. Loss of Rental (5 days x \$81.13)	\$ 405.65	\$ 486.78 (6 days x \$81.13)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$9,080.10	\$9,161.23

Surveyor recommended 4 days for repair + 1 PRS + 1 PH = 6 Days

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Sunday, 4 April 2021 9:12 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Accident Involving GBD 209X (OI: SNM20D202681C02/9(at) and SHF 557J (TP : LKK REF - CC3/CTI20008028/Kds3) on 29/07/2020

LKK REF - CC3/CTI20008028/Kds3

CTI REF - SNM20D202681/C02/GBD209X/tohhs

Dear Sirs

We refer to your email of 31 March 2021.

Please proceed to resolve the property damage claim at \$9,080.10.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

**Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Wednesday, March 31, 2021 9:06 AM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: Accident Involving GBD 209X (OI: SNM20D202681C02/9(at) and SHF 557J (TP : LKK REF - CC3/CTI20008028/Kds3) on 29/07/2020

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBD 209X (FCI) AND SHF 557J (TP) ON 29/07/2020

-

We refer to the above matter.

We seek your approval to offer repairer "TRANS-CAB AUTO SERVICES PTE LTD" at **\$ 9,080.10 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 39,322.01	\$ \$8,667.00 (\$8,100.00 + 7% GST)
2. Loss of Rental (8 days x \$81.13)	\$ 649.04	\$ 405.65 (5 days x \$81.13)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 39,978.50	<u>\$9,080.10</u>

Surveyor recommended 4 days for repair + 1 PRS = 5 Days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, February 24, 2021 11:20 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Accident Involving GBD 209X (OI: SNM20D202681C02/9(at) and SHF 557J (TP : LKK REF - CC3/CTI20008028/Kds3) on 29/07/2020

LKK REF - CC3/CTI20008028/Kds3

CTI REF – SNM20D202681/C02/GBD209X/tohhs

Dear Sirs

We refer to the above matter.

Please proceed to negotiate claim on 100% basis and let us have the breakdown on claim for our next course of action.

NOTICE :

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Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, December 7, 2020 3:34 PM
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Accident Involving GBD 209X (OI: SNM20D202681C02/9(at) and SHF 557J (TP : LKK REF - CC3/CTI20008028/Kds3) on 29/07/2020

Dear Alfred

Based on insured's video. This is a 3 vehicles chain collision, our insured driver was the second car.

In accordance to the MCF guideline for chain collision, we have to settle Third Party's vehicle claim at 100%

Liability: 100% (Ass: 0%)

Attached Insured's video & Police Investigation Report for your easy reference.

Kindly let us have your view/comments after reviewing the matter.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh [<mailto:alfred.toh@sg.cntaiping.com>]

Sent: Thursday, 6 August 2020 12:14 PM

To: Su Li (LKK Auto); Admin A; Jia Le (LKK Auto)

Cc: Claims Dept of CTI; Alfred Toh

Subject: Accident Involving GBD 209X (OI: SNM20D202681C02/9(at) and SHF 557J (TP : LKK REF - CC3/CTI20008028/Kds3) on 29/07/2020

LKK REF - CC3/CTI20008028/Kds3

CTI REF – SNM20D202681C02/9(at)

Dear Sirs

Attach herewith **SAS report of GBD209X (Insured) and SJG1643H** for your attention and further action.

Please assist to retrieve video footage from Insured driver namely ISSAC S/O JESURAJU.

NOTICE :

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Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Chong Boon Sen

Sent: Thursday, August 6, 2020 9:51 AM

To: suli@lkkauto.com; admin-a@lkkauto.com; JiaLe@lkkauto.com; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202681/GBD209X/TOHHS / FW: Direct Settlement - Accident Involving GBD 209X (OI : CTI - TBA) and SHF 557J (TP : LKK REF - CC3/CTI20008028/Kds3) on 29/07/2020

Dear all,

Please note that officer in charge for this case is Alfred Toh

Claim no. SNM20D202681/GBD209X/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE :

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, August 6, 2020 9:36 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBD 209X (OI : CTI - TBA) and SHF 557J (TP : LKK REF - CC3/CTI20008028/Kds3) on 29/07/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHF 557J at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)