

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Thursday, 13 August 2020 9:31 AM
To: Lydia Tiong
Subject: ACCIDENT INVOLVING SMP 6621E & SHB 5717C ALONG/AT BLK 108 JURONG EAST STREET 13 ON 29/07/2020
Attachments: VIDEO-2020-08-12-17-25-33.mp4

Our Ref: CC3/AIG20008027/Qds3

BKW RENT A CAR PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SMP 6621E & SHB 5717C ALONG/AT BLK 108 JURONG EAST STREET 13 ON 29/07/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHB 5717C against your motor insurance policy.

Based on the third party's video footage, we are of the view that liability is not in your favour as your vehicle reversed and collided onto third party vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)