

14 August 2020

Our Reference : GBG1420D

Your Reference : SGA3983E

**AIG Asia Pacific Insurance Pte Ltd**

78 Shenton Way

#09-16

Singapore 079120

Attn: Motor Claims Dept.

Dear Sir,

**Subject: Accident Involving GBG1420D and SGA3983E along Airport Road Towards Eunos Link on 30/07/2020**

We refer to the above case.

We are instructed by our client to file claim for the damages against your insured.

Our client has suffered loss and damage as a result of your Insured's negligence in the driving of vehicle No. SGA3983E.

We quantify our client's claim as follows:

1. Cost of Repair	S\$	3,204.86
2. Loss of Rental (\$100 X 3 days)	S\$	300.00
3. GIA search fees	S\$	2.00
<b>Total</b>	<b>S\$</b>	<b>3,506.86</b>

We hereby append the following relevant documents for your perusal:

- I. Repair bill tax invoice
- II. Letter of authority
- III. Car rental invoice
- IV. GIA search fees

Please let us know within the next 14 days from the received of this letter, whether you are prepared to accept all the above amount.



Best regards,

Yin Siew

Customer Service Advisor, Motor Claims

**Motorviva Pte Ltd**

Mobile : 9763 6433

Email : konyinsiew@goldbell.com.sg



**IVECO**



Appendix A

LETTER OF AUTHORITY

I/We, Imperial Export & Import Pte Ltd, owner of GBG1420D (Vehicle no.) hereby authorize Motorviva Pte Ltd to act on my/our behalf with respect to my/our claim for repair costs and/or rental and/or loss of use for my vehicle no. GBG1420D that was damage pursuant to the accident which occurred on 30/07/2020 at/along Airport Rd Towards Eunos Link involving vehicle no. SGA3983E.

I/We further authorize Motorviva Pte Ltd to have full discretion to settle my/our above mentioned claim in a manner that they deem fit and to sign any discharge voucher or receive any payment on my/our behalf further to the settlement of my/our claim with payment cheque/s being made in favor of Motorviva Pte Ltd.

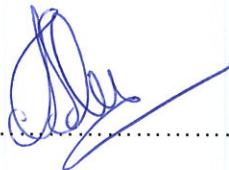
I/We further acknowledge that any settlement that Motorviva Pte Ltd may reach on my/our behalf is in full and final settlement of my/our property damage claims against the owner/ driver/ motor insurer of the third party vehicle bearing registration number SGA3983E and is on a without prejudice / without admission of liability basis insofar as the driver/ owner/ motor insurer of vehicle concerned.

Date this 1 day of 8 (month) 2020 (year)

Signature of claimant

: .....

(With Company Stamp of applicable)





Name of claimant

: Imperial Export & Import Pte Ltd .....

Company reg. / NRIC no.

: 2XXXXX538N .....

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **MOTORVIVA PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,204.86** (Repair Cost), **S\$300.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **GBG 1420D** that was damaged pursuant to the accident which occurred on **30/07/2020** (date) along **AIRPORT TWDS EUNOS LINK** (location) involving vehicle no/s **SGA 3983E**. This is pursuant to the inspection conducted on **04/08/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **IMPERIAL EXPORT & IMPORT PTE LTD** (“the third party claimant”) of vehicle no. **GBG 1420D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **GBG 1420D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 24 (day) of 05 (month) **20**21 (year)



*Kac*

Signed by appointed surveyor



Signed by “the workshop” (with chop)



AIG ASIA PACIFIC INSURANCE PTE. LTD.  
78 SHENTON WAY #09-16  
SINGAPORE 079120

### TAX INVOICE

GST Reg No. : M9-0002514-E  
Invoice No. : MXI00038175  
Invoice Date. : 14-08-2020  
Account No. : C00007460  
Quotation No. : 114873  
Work Order No. : 1004355  
Service Centre. : ANG MO KIO  
Agreement No. : MV~4677

PARTICULARS		AMOUNT SGD		
Reg No	: GBG1420D			
Chassis No	: ZFA26300006F25019			
Engine No	: 263A50007907900			
Model No	: 263.216.1 (695 GREY METALLIC)			
Mileage	: 53244			
SRR No	:			
ACCIDENT REPAIR: GBE/SVC/SALES-AMK31				
DATE OF ACCIDENT: 30/07/2020				
POLICY NO.: 20-MS006827-R01				
**** TP CLAIM - AIG ****				
	<u>Description</u>	<u>QTY</u>	<u>Disc</u>	<u>Net Price</u> <u>Ext Price</u>
	COSTS OF REPAIR - PART BY PART	1	N	2995.20 2995.20
			Parts Charges:	2995.20
			Sub Total:	2995.20
			GST @ 7.00 %	209.66
	<b>E. &amp; O. E</b>			
			<b>TOTAL</b>	<b>3204.86</b>

Please make all cheques payable to MOTORVIVA PTE LTD.  
When making payment, please quote our invoice numbers.  
No receipts will be issued for Cheque Payments.

#### Terms and conditions of sales

Interest at 1.5% per month will be charged on overdue account

This is a computer generated document. No signature is required.



# GOLDBELL

## CAR RENTAL

Industrial Vehicles. Financial Services.  
41,000 Served. And Counting.

**GOLDBELL CAR RENTAL PTE LTD**  
Main Office: 10 Raeburn Park #02-01 Singapore 088702 Tel: +65 6838 6300 Fax: +65 6225 1029  
Finance: 8 Tuas Ave 18 Singapore 638892 Tel: +65 6861 007 Fax: +65 6862 3500  
Website: www.gbcr.com.sg  
Co. Reg. No. 200710651D

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MOTORVIVA PTE. LTD.  
8 TUAS AVENUE 18  
SINGAPORE 638892  
ATTN: KON YIN SIEW (04/020/AC)

### TAX INVOICE

GST Reg No. : M9-0002514-E  
Invoice No. : CXI00084474  
Invoice Date. : 11-08-2020  
Account No. : C00000025  
Our Ref. : CCVS2008004  
Your Ref. :  
Credit Term. : CREDIT  
Salesman. : AlexChewZH

PARTICULARS		AMOUNT SGD
Asset Description	: NISSAN NV200 DX-2 1.6 AUTO	
Reg No/ID No	: GBF1166T	
Chassis No	: VM20096020	
Engine No	: HR16059761D	
Agreement No	: CCVS2008004	
Contract Period	: 04-08-2020 To 07-08-2020	
Type Of Lease	: Short Term	
BEING CHARGES FOR ADVANCED PAYMENT FOR THE ABOVE		300.00
GST @0.00% for \$ 300.00		0.00
E.& O.E		
TOTAL		\$ 300.00

Please make all cheques payable to GOLDBELL CAR RENTAL PTE LTD

When making payment, please quote our invoice numbers.

No receipts will be issued for Cheque Payments.

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## Third Party Insurer Enquiry

Our Ref No: GR-20-088990

Date of Request: 01/08/2020

Your Ref No: Online Purchase

Goldbell Engineering Pte Ltd  
10 Tuas Ave 18  
Singapore 638894

Dear Sir/Madam,

Enquiry Date 01/08/2020  
Enquiry By Kon Yin Siew  
TP Vehicle No. SGA3983E  
Accident Date 30/07/2020

### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SGA3983E	AIG Asia Pacific Insurance Pte. Ltd.	18/11/2019-17/11/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

## TAX INVOICE

Our Ref No: GR-20-088990  
Date of Request: 01/08/2020

Your Ref No: Online Purchase

Goldbell Engineering Pte Ltd  
10 Tuas Ave 18  
Singapore 638894

Dear Sir/Madam,

Enquiry Date 01/08/2020  
Enquiry By Kon Yin Siew  
TP Vehicle No. SGA3983E  
Accident Date 30/07/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**ACCIDENT INVOLVING SGA 3983E AND GBG 1420D ON 30/07/2020**

Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Mon 9/14/2020 8:19 AM

To: IRFANH@GMAIL.COM <IRFANH@GMAIL.COM>

**Our Ref: CC6/AIG20008023/Kes3**

14 SEPT 2020

**HASSAN BIN ISMAIL / MUHAMMAD IRFAN BIN HASSAN**

Dear Sir/Madam,

**ACCIDENT INVOLVING SGA 3983E AND GBG 1420D ON 30/07/2020**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

*Case Handler*

Email: [Ashersng@lkkauto.com](mailto:Ashersng@lkkauto.com)

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**



## Print Received Message

This mail is associated with :

**\*GBG1420D (3548678822SG)**  
**[SGA3983E]**

TP  
IMPERIAL EXPORT & IMPORT PTE LTD  
Jul 30 2020 7:00AM  
[HASSAN BIN ISMAIL]  
Motorviva Pte Ltd

**From** AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS), sent on 17/05/2021 16:21 PM.  
**To** LKK\_HQ  
**Subject** Alert - Adj Mandate Approved (\$3506.86) - GBG1420D - Claim Handler: Ler, Bernard-JQ

Approved:3506.86:Subject to all docs in place.