Summer Lee (LKK Auto)

From: Teo, Grace < grace.teo@sompo.com.sg>
Sent: Tuesday, 4 August, 2020 10:04 AM

To: Ong Shiying; Gnoh, Pau Loong; 'admin-d@lkkauto.com';

'assignments@lkkauto.com'; sur@lkkauto.com

Cc: Jason; Lina Pang

Subject: LKK(MC) \ CMTD2002247/GPL - SME59B & SLD1133E DOA: 31.07.2020

Without Prejudice

Our Reference: CMTD2002247/GPL

Your Reference: SLD1133E

Hi Shi Ying,

We refer to your email reply of today.

We will appoint Mr. Marcus Chua of LKK Auto to conduct the survey.

Hi LKK Auto,

Please make the arrangement to survey for **SLD1133E** on a without prejudice and any admission of liability basis.

Please be informed that Mr. Gnoh Pau Loong is the handler of this case who can be contacted at 63295 217/ PauLoong.Gnoh@sompo.com.sg .

Please revert your report upon completion of survey to my colleague, Mr. Pau Loong.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Ong Shiying <shiying.ong@fastechauto.com.sg>

Sent: Tuesday, August 4, 2020 10:01 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg> **Subject:** RE: PRI \ CMTD2002247/GPL - SME59B & SLD1133E DOA: 31.07.2020

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Without Prejudice

Dear Grace,

Please arrange (LKK Auto Consultants - Marcus Chua Kang Seng) to conduct the pre-repair survey.

Thank You

Best Regards, Shiying Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-46/48/50 Autobay Singapore 417883

Tel: 6746 5405 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Teo, Grace [mailto:grace.teo@sompo.com.sg]

Sent: Tuesday, August 4, 2020 9:54 AM

To: Ong Shiying <shiying.ong@fastechauto.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Jason < <u>Jason@fastechauto.com.sg</u>>; Lina Pang < <u>Lina.pang@fastechauto.com.sg</u>>

Subject: PRI \ CMTD2002247/GPL - SME59B & SLD1133E DOA: 31.07.2020

Our Reference: CMTD2002247/GPL

Your Reference: SLD1133E

Date: 04/08/2020

Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:

M/S FASTECH AUTO PTE LTD

Dear Shi Ying,

ACCIDENT INVOLVING SME59B & SLD1133E ON 31.07.2020

We refer to your Notice of Accident dated 03/08/2020.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/ PauLoong.Gnoh@sompo.com.sg .

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | **T**: 6461 6555

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From: Ong Shiying < shiying.ong@fastechauto.com.sg>

Sent: Tuesday, August 4, 2020 9:35 AM

To: Claims - Motor Survey < <u>MotorSurvey@sompo.com.sg</u>>

Cc: Jason < <u>Jason@fastechauto.com.sg</u>>; Lina Pang < <u>Lina.pang@fastechauto.com.sg</u>> **Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLD 1133E DOA: 31.07.2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir/Madam,

Please provide the surveyor list for above mention.

Thank You

Best Regards, Shiying Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-46/48/50 Autobay Singapore 417883

Tel: 6746 5405 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Ong Shiying

Sent: Monday, August 3, 2020 5:16 PM **To:** Motorsurvey@sompo.com.sg

Cc: Jason < <u>Jason@fastechauto.com.sg</u>>; Lina Pang < <u>Lina.pang@fastechauto.com.sg</u>> Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SLD 1133E DOA: 31.07.2020

Without Prejudice

Dear Sir/Madam

Your insured's vehicle: SME 59B.

Date of accident: <u>31/07/2020</u>

Please arrange Pre-repair Inspection for my client's vehicle no: <u>SLD 1133E</u>.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least $\underline{10 \text{ motor surveyors}}$ within $\underline{2 \text{ days}}$ of the notice.

Thank you.

Best Regards, Shiying Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-46/48/50 Autobay Singapore 417883

Tel: 6746 5405 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.