

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Wednesday, 5 August 2020 4:42 pm
To: 'Gnoh, Pau Loong'
Cc: Admin-D (LKKAuto); 'Teo, Grace'; SUR; assignments
Subject: RE: LKK(MC) \ CMTD2002247/GPL - SME59B & SLD1133E DOA: 31.07.2020

Dear Pau Loong,

Please be informed that we have inspected the vehicle SLD 1133E on 04.08.2020 .

We are pending estimate from repairer.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 4 August 2020 10:32 am
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Gnoh, Pau Loong' <PauLoong.Gnoh@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Jason' <Jason@fastechauto.com.sg>; 'Lina Pang' <Lina.pang@fastechauto.com.sg>
Subject: RE: LKK(MC) \ CMTD2002247/GPL - SME59B & SLD1133E DOA: 31.07.2020

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,
Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Tuesday, 4 August, 2020 10:04 AM

To: Ong Shiying <shiyong.ong@fastechauto.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; sur@lkkauto.com

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>

Subject: LKK(MC) \ CMTD2002247/GPL - SME59B & SLD1133E DOA: 31.07.2020

Without Prejudice

Our Reference: CMTD2002247/GPL

Your Reference: SLD1133E

Hi Shi Ying,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of LKK Auto to conduct the survey.

Hi LKK Auto,

Please make the arrangement to survey for **SLD1133E** on a without prejudice and any admission of liability basis.

Please be informed that Mr. Gnoh Pau Loong is the handler of this case who can be contacted at 63295 217/
PauLoong.Gnoh@sompo.com.sg.

Please revert your report upon completion of survey to my colleague, **Mr. Pau Loong**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: Ong Shiying <shiying.ong@fastechauto.com.sg>

Sent: Tuesday, August 4, 2020 10:01 AM

To: Teo, Grace <grace.teo@sompo.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>

Subject: RE: PRI \ CMTD2002247/GPL - SME59B & SLD1133E DOA: 31.07.2020

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Without Prejudice

Dear Grace,

Please arrange (LKK Auto Consultants - Marcus Chua Kang Seng) to conduct the pre-repair survey.

Thank You

Best Regards,

Shiying

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]

Sent: Tuesday, August 4, 2020 9:54 AM

To: Ong Shiying <shiying.ong@fastechauto.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>

Subject: PRI \ CMTD2002247/GPL - SME59B & SLD1133E DOA: 31.07.2020

Our Reference: CMTD2002247/GPL

Your Reference: SLD1133E

Date: 04/08/2020

Without Prejudice
EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S FASTECH AUTO PTE LTD

Dear Shi Ying,

ACCIDENT INVOLVING SME59B & SLD1133E ON 31.07.2020

We refer to your Notice of Accident dated 03/08/2020.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/
PauLoong.Gnoh@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Ong Shiying <shiying.ong@fastechauto.com.sg>

Sent: Tuesday, August 4, 2020 9:35 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SLD 1133E DOA: 31.07.2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir/Madam,

Please provide the surveyor list for above mention.

Thank You

Best Regards,

Shiying

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Ong Shiyong
Sent: Monday, August 3, 2020 5:16 PM
To: Motorsurvey@sompo.com.sg
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SLD 1133E DOA: 31.07.2020

Without Prejudice

Dear Sir/Madam

Your insured' s vehicle: SME 59B.

Date of accident: 31/07/2020

Please arrange Pre-repair Inspection for my client' s vehicle no: SLD 1133E.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you.

Best Regards,
Shiyong
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.