FW: AXA Ref: P1196771 // LKK Ref: CC6/AXA14014419/Gpe3s2 [ACCIDENT INVOLVING SGV 712E(OI) AND SGH 4431M(TP) ON 29/07/2014]

NG Stacey <stacey.ng@axa.com.sg>

Mon 3/8/2020 6:28 PM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

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Email to AXA dd 050316.pdf; Email to TP dd 280215.pdf; Email from TP dd 300720.pdf;

Dear Hsiao Tong

Approved.

Thank you.

Regards

Stacey Ng | Manager, Motor Claims Department

AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | www.axa.com.sg

Email:stacey.ng@axa.com.sg

Customer Care No. 1800 8804888

We remain available to serve you during the circuit breaker period. For AXA's COVID-19 updates & initiatives, please visit https://www.axa.com.sg/covid-19-updates.

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Thursday, July 30, 2020 4:26 PM **To:** NG Stacey <stacey.ng@axa.com.sg> **Cc:** Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] AXA Ref: P1196771 // LKK Ref: CC6/AXA14014419/Gpe3s2 [ACCIDENT INVOLVING SGV

712E(OI) AND SGH 4431M(TP) ON 29/07/2014]

Hi Stacey,

We refer to the above matter.

We have temporary close our file on year 2016 due to no response/acceptance from third party.

Now, third party accepted our offer at 50% g/s \$1,000.00(all-in). Kindly refer to the attached email for your easy reference.

Kindly advise if we may proceed to reopen and settle the matter with third party repairer.

Thanks.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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