

7994/T1da3

COMFORTDELGRO ENGINEERING

Our Ref : T 0720 / SHC2001Z /KS(st)
Your Ref: _____
Date : 27-Aug-2020

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way
#07-16
Singapore 079120

Attn : Motor Claims Department

Dear Sir

ACCIDENT INVOLVING OUR TAXI SHC2001Z YOUR INSURED GBG4707H
AND OTHER _____ ON 30-Jul-2020

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHC2001Z which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : GBG4707H we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	819.62
2	<u>6</u> days Loss of Rental @ \$ 112.67 per day	\$	676.02
3	Survey Report Fees (<i>Surveyed by M/s LKK</i>)	\$	-
4	GIA / LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing Fee	\$	1,503.13

HIRER'S CLAIM

7	<u>6</u> days Loss of Income @ \$ 80.00 per days	\$	480.00
Total Claims :		\$	1,983.13

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : GBG4707H
- c) GIA / Police report/s of : SHC2001Z
- d) Letter of authority from owner / hirer / operator
 - () Photograph/s of Accident Scene
 - () Certificate of Insurance
 - () Witness statement/s
 - () PIR
 - (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Kazali Hj Selahudin

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHC2001Z , GBG4707H
ALONG TANJONG PENJURU TWDS JLN BUROH****ON 30-Jul-20 15:45****I / We LAY ENG KIAN (Hirer) NRIC No.: SXXXX884J****and/or (Relief) NRIC No.: SXXXX884J****Taxi Number SHC2001Z**
hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date 30-Jul-2020**Name of Hirer LAY ENG KIAN**
Hirer NRIC SXXXX884J

Signature :

**Address 804 YISHUN RING ROAD #08-4315**
760804**Contact No. 92371057**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$819.62** (Repair Cost), **S\$531.70** (Loss of Use/Rental), **S\$7.49** (Disbursement) for vehicle no. **SHC 2001Z** that was damaged pursuant to the accident which occurred on **30/07/2020** (date) along **TANJONG PENJURU TWDS JLN BUROH** (location) involving vehicle no/s **GBG 4707H**. This is pursuant to the inspection conducted on **03/08/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHC 2001Z** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 2001Z** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 2nd (day) of December (month) 2021 (year)



MTH

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC2001Z

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
20.12.2017

CHASSIS CODE
KMHLB41UMHU100076

INV. NO/DATE
91520783 24.08.2020

JOB NO.
305414084

ODOMETER READING

DATE/TIME IN
30.07.2020 16:55

Description : 3P 30.07.2020

S/No	Part No.	Qty	Unit Price	%Disc	Net
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PART REQUISITION

0001	04-01-0103-0600	I40VC MIRROR ASSY-O/S REAR VIEW LH	1	670.00	20.00	536.00
SUB-TOTAL			:			536.00

JOB NATURE

0001	L	PANEL BEATING		100.00		100.00
0002	23-502	SPRAYPAINT ON AFFECTED AREA		100.00		100.00
0003	17-01	CHECK ALL LIGHTING		30.00		30.00
SUB-TOTAL			:			230.00

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.

4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91520783	819.62	

Workshops59 Loyang Drive Singapore 508969 24 Senoko Loop Singapore 758156
383 Sin Ming Drive Singapore 575717 7 Sungei Kadut Way Singapore 728791
45 Pandan Road Singapore 609286 501 Yishun Industrial Park A Singapore 768732
320 Ubi Road 3 Singapore 408649**GST REG. NO. M2-8921817-3****TAX INVOICE****COMPANY REG. NO.: 199506048W**
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC2001Z**INV. NO/DATE**
91520783 24.08.2020**MAKE**
HYUNDAI**JOB NO.**
305414084**MODEL**
I-40**ODOMETER READING****DATE OF REG**
20.12.2017**DATE/TIME IN**
30.07.2020 16:55**CHASSIS CODE**
KMHLB41UMHU100076

Items total		766.00
Add GST @	7.000 %	53.62
Invoice amount		819.62

Issued by : KATHERINETAN 24.08.2020 17:52:23
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.

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ComfortDelGro Engineering Pte Ltd
A member of **COMFORTDELGRO**Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91520783	819.62	

Our Ref: CT20070404

Date: 27 August 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 30/07/2020 @ 15:45 hrs
ALONG TANJONG PENJURU TWDS JLN BUROH
INVOLVING GBG4707H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC2001Z** (the "Taxi"). The Taxi was hired to **LAY ENG KIAN IC NO SXXXX884J** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$112.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
GBG4707H	30 Jul 2020 / 15:45:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

[Previous](#)

[OK](#)

SNC 2001 Z

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Wednesday, 16 September 2020 11:00 AM
To: ryan@rogerandsons.sg
Subject: ACCIDENT INVOLVING GBG 4707H & SHC 2001Z ALONG/AT ROAD 1 TANJONG PENJURU ON 30/07/2020

Our Ref: CC4/AIG20007994/T1da3

JR & P INDUSTRIES PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBG 4707H & SHC 2001Z ALONG/AT ROAD 1 TANJONG PENJURU ON 30/07/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHC 2001Z against your motor insurance policy.

Based on third party's video footage, we are of the view that liability is not in your favour as your vehicle encroached into third party lane. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	03 Aug 2020 19:08	Clim Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD.	[A] HOW MEI KWAN
2	03 Aug 2020 19:08	Clim Veh Model Changed	(204577) HYUNDAI I40 1.7 D CRDI F/L ABS AIRBAG 4DR (A).	[A] HOW MEI KWAN
3	03 Aug 2020 19:08	Clim Created	Reg No: SHC2001Z. Acct Date: 2020/07/30. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: India International Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] HOW MEI KWAN
4	03 Aug 2020 19:08	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	03 Aug 2020 19:08	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/08/13	[A] HOW MEI KWAN
6	03 Aug 2020 19:08	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	03 Aug 2020 19:08	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	03 Aug 2020 19:09	Label Added	(23):Express.	[A] HOW MEI KWAN
9	03 Aug 2020 19:09	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	05 Oct 2020 08:01	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
11	05 Oct 2020 08:01	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
12	05 Oct 2020 08:01	Clim Dtl Modified	JPJ Reg. Date: -> 2017/12/20.	[A] JOANNE LEE KHANG MIN
13	05 Oct 2020 08:01	Clim Details Notified		[A] JOANNE LEE KHANG MIN
14	12 Oct 2020 11:27	Adj Mandate Request	Cur.Reg:1252.47:Liability: 100% Quantum: (a)CORw/GST: \$819.62 + (b)LOR(4days x \$56.34): \$225.36 + (c)LOI(4days x \$50): \$200.00 = (d)LTA/GIA search fee: \$7.49 = Total: \$1,252.47 PRI request on 01/08/2020, assign on 02/08/2020(Sun), survey on 03/08/2	[A] CHAN JIA LE
15	02 Nov 2020 16:00	Video Downloaded	Downloaded Video - Accident (TP)	[I] Boyogan, Joane
16	04 Nov 2020 15:37	Video Downloaded	Downloaded Video - Accident (TP)	[I] MdNoor, Norsiah
17	04 Nov 2020 15:49	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/08/13	[I] MdNoor, Norsiah
18	04 Nov 2020 15:49	Adj Mandate Set	Approved:1252.47.	[I] MdNoor, Norsiah
19	26 Nov 2020 14:06	Video Downloaded	Downloaded Video - Accident (TP)	[A] HOW MEI KWAN
20	24 Nov 2021 14:01	Adj Mandate Request	Cur.Reg:1358.81:Liability: 100% Quantum: (a)CORw/GST: \$819.62 + (b)LOR(5days x \$56.34): \$281.70+(c)LOI(5days x \$50):\$250 +(d)LTA/GIA search fee: \$7.49 = Total: \$1,358.81.	[A] Jaslin Kok Chin Yi
21	25 Nov 2021 08:58	Adj Mandate Set	Approved:1358.81.	[I] MdNoor, Norsiah

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2552840	04 Aug 2020 20:32:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHC2001Z	GBG4707H	11.00

2586961	16 Sep 2020 10:42:52	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SHC2001Z	CHAN JIA LE	xx.xx
2602301	05 Oct 2020 08:01:04	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHC2001Z	GBG4707H	11.00