

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: 22 September 2020 5:55 PM
To: YEEAUTOSERVICE@GMAIL.COM
Cc: Admin A
Subject: ACCIDENT BETWEEN SDM 8889J & SGQ 4387K ON 02/08/2020 ALONG/AT BUKIT MERAH NEW BLK 116 OPEN SPACE CARPARK

Our Ref: CC3/AIG20007989/ka3

YEE LEASING PTE LTD
[Policy Holder]

Dear Sir/Madam,

ACCIDENT BETWEEN SDM 8889J & SGQ 4387K ON 02/08/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Based on the accident report and accident video, we are of the view that liability is not in your favour as the video shows that your hirer collided into third party's parked vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.





Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Kindly also let us know the counter claim status against **SDM8889J** and please let us know the name of the workshop that is assisting you to do the said claim.

If successful, please let us know the liability percentage (i.e. 50% or 100%).

Please call/e-mail us if you have further queries.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: 2 October 2020 9:48 AM
To: 'Lee, Ming-Yao'
Cc: Md Noor, Norsiah; Admin A
Subject: RE: 4602728844SG | Accident Involving SGQ4387K & SDM8889J on 02/08/2020 *** LKK
REF : CC3/AIG20007989/ka3

Dear Mr. George/ Ms. Norsiah,

Noted your e-mail below.

We did send e-mail to Insured that liability and informed them that liability is not in their favour and requested counter claim status but no reply to date.

We will close file without invoice as no survey done.

Thank you.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: 1 October 2020 3:48 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: 4602728844SG | Accident Involving SGQ4387K & SDM8889J on 02/08/2020 *** LKK REF :
CC3/AIG20007989/ka3

Hi Khanchna,

Please check with repairer and to close the file and submit WP report if available.

Regards,

Lee Ming Yao, George

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: 18 September 2020 09:59

To: Lee, Ming-Yao <MingYao.Lee@aig.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>; Admin A <admin-a@lkkauto.com>

Subject: [EXTERNAL] RE: 4602728844SG | Accident Involving SGQ4387K & SDM8889J on 02/08/2020 *** LKK REF : CC3/AIG20007989/ka3

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Friday, 18 September, 2020 9:56 AM

To: Admin A <admin-a@lkkauto.com>

Cc: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Subject: 4602728844SG | Accident Involving SGQ4387K & SDM8889J on 02/08/2020

Hi Team,

Believe TP has converted claim to OD as we have received subrogation claim from their insurer.

Please assist to submit WP report if available and do let us know if there are any communication made with insured.

Thank you.

Regards,

Lee Ming Yao, George

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

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Khanchna (LKK Auto)

Subject: FW: REQUEST FOR DIRECT SETTLEMENT - SDM8889J & SGQ4387K ON 02/08/2020 ***
LKK REF : CC3/AIG20007989/ka3

From: Khanchna (LKK Auto)
Sent: 2 October 2020 10:51 AM
To: 'PBSP' <pml-pbsp@simedarby.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SDM8889J & SGQ4387K ON 02/08/2020 *** LKK REF :
CC3/AIG20007989/ka3

Without prejudice

Dear Caroline,

According to our principal, they have already received subrogation claim from your client's insurer.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: 2 October 2020 9:53 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: REQUEST FOR DIRECT SETTLEMENT - SDM8889J & SGQ4387K ON 02/08/2020 *** LKK REF :
CC3/AIG20007989/ka3

URGENT REMINDER

Dear Sirs,

Kindly reply on liability.

Thank you.

Regards,
Caroline
C/o Performance Motors Limited - Body and Paint
303 Alexandra Road Singapore 159941
DID: 6319 0174 Fax: 6479 4601