

## Khanchna (LKK Auto)

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**From:** Khanchna (LKK Auto)  
**Sent:** 2 October 2020 9:48 AM  
**To:** 'Lee, Ming-Yao'  
**Cc:** Md Noor, Norsiah; Admin A  
**Subject:** RE: 4602728844SG | Accident Involving SGQ4387K & SDM8889J on 02/08/2020 \*\*\* LKK  
REF : CC3/AIG20007989/ka3

Dear Mr. George/ Ms. Norsiah,

Noted your e-mail below.

We did send e-mail to Insured that liability and informed them that liability is not in their favour and requested counter claim status but no reply to date.

We will close file without invoice as no survey done.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Lee, Ming-Yao <MingYao.Lee@aig.com>

**Sent:** 1 October 2020 3:48 PM

**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

**Cc:** Md Noor, Norsiah <Norsiah.MdNoor@aig.com>; Admin A <admin-a@lkkauto.com>

**Subject:** RE: 4602728844SG | Accident Involving SGQ4387K & SDM8889J on 02/08/2020 \*\*\* LKK REF :  
CC3/AIG20007989/ka3

Hi Khanchna,

Please check with repairer and to close the file and submit WP report if available.

Regards,

**Lee Ming Yao, George**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

[Ming-Yao.Lee@AIG.com](mailto:Ming-Yao.Lee@AIG.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** 18 September 2020 09:59

**To:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [EXTERNAL] RE: 4602728844SG | Accident Involving SGQ4387K & SDM8889J on 02/08/2020 \*\*\* LKK REF : CC3/AIG20007989/ka3

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Khanchna,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

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**From:** Lee, Ming-Yao <[MingYao.Lee@aig.com](mailto:MingYao.Lee@aig.com)>

**Sent:** Friday, 18 September, 2020 9:56 AM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** Md Noor, Norsiah <[Norsiah.MdNoor@aig.com](mailto:Norsiah.MdNoor@aig.com)>

**Subject:** 4602728844SG | Accident Involving SGQ4387K & SDM8889J on 02/08/2020

Hi Team,

Believe TP has converted claim to OD as we have received subrogation claim from their insurer.

Please assist to submit WP report if available and do let us know if there are any communication made with insured.

Thank you.

Regards,

**Lee Ming Yao, George**

**AIG**

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

[Ming-Yao.Lee@AIG.com](mailto:Ming-Yao.Lee@AIG.com) | [www.aig.sg](http://www.aig.sg)

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