Summer Lee (LKK Auto)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>

Sent: Monday, 3 August, 2020 4:48 PM **To:** 'Ben Tang'; 'SUR'; 'assignments'

Subject: RE: SNM20D202522/SKV6906B/TANGHL2 / FW: TP CLAIMS - SJZ133U AGAINST

SKV6906B DOA 18/07/2020 AT HOLLAND RD TWD HOLLAND AVE

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards, Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi

Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ben Tang (Ben. Tang@sg. cntaiping. com)

Sent: Monday, 3 August, 2020 4:43 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: FW: SNM20D202522/SKV6906B/TANGHL2 / FW: TP CLAIMS - SJZ133U AGAINST SKV6906B DOA

18/07/2020 AT HOLLAND RD TWD HOLLAND AVE

Importance: High

Dear LKK

Please arrange for PRS survey of TP vehicle SJZ133U.

Thank you.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Best Regards Ben Tang Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Nitha < nitha@mova.com.sg>

Sent: Thursday, July 30, 2020 5:02 PM

To: Ben Tang (Ben. Tang@sg. cntaiping. com)

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; jacelyn@mova.com.sg; 'Enny'

<enny@mova.com.sg>

Subject: RE: SNM20D202522/SKV6906B/TANGHL2 / FW: TP CLAIMS - SJZ133U AGAINST SKV6906B DOA

18/07/2020 AT HOLLAND RD TWD HOLLAND AVE

Importance: High

Dear Ben Tang,

Please help me to confirm is this case assign to LKK already.

Thank you, Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd Tel: 6272 3892 Fax: 6270 8314



From: Nitha [mailto:nitha@mova.com.sg]
Sent: Friday, 24 July 2020 5:38 PM

To: 'Ben Tang'

Cc: 'Claims Dept of CTI'; 'jacelyn@mova.com.sg'; 'Enny'

Subject: RE: SNM20D202522/SKV6906B/TANGHL2 / FW: TP CLAIMS - SJZ133U AGAINST SKV6906B DOA

18/07/2020 AT HOLLAND RD TWD HOLLAND AVE

Dear Ben Tang,

Kindly assign LKK and please assist to advise on the liability.

Thank you,

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



From: Ben Tang [mailto:Ben. Tang@sg. cntaiping. com]

Sent: Friday, 24 July 2020 5:19 PM

To: 'Nitha'; jacelyn@mova.com.sg; 'Enny'

Cc: Claims Dept of CTI

Subject: RE: SNM20D202522/SKV6906B/TANGHL2 / FW: TP CLAIMS - SJZ133U AGAINST SKV6906B DOA

18/07/2020 AT HOLLAND RD TWD HOLLAND AVE

Dear Sirs

We refer to your email dated 24 July 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / FTA
Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6175 | F: (65) 6222 1033 W: <u>www.sg.cntaiping.com</u> FB: <u>www.facebook.com/chinataipingsg/</u> WeChat: 太平狮城 Taiping

SG

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From: Claims Dept of CTI

Sent: Friday, July 24, 2020 5:03 PM

To: 'Nitha' < nitha@mova.com.sg; jacelyn@mova.com.sg; 'Enny' < enny@mova.com.sg; Ben Tang

⟨Ben. Tang@sg. cntaiping. com⟩

Cc: Claims Dept of CTI (claimsdept@sg. cntaiping. com)

Subject: O/R: SNM20D202522/SKV6906B/TANGHL2 / FW: TP CLAIMS - SJZ133U AGAINST SKV6906B DOA

18/07/2020 AT HOLLAND RD TWD HOLLAND AVE

Dear Ben,

Please conduct PRS for SJZ133U.

Note: officer in charge – Ben Tang 63896175.

*** Kindly quote our reference number when replying.

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7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Nitha < nitha@mova.com.sg>

Sent: Friday, July 24, 2020 4:23 PM

To: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>> **Cc:** jacelyn@mova.com.sg; 'Enny' < enny@mova.com.sg>

Subject: TP CLAIMS - SJZ133U AGAINST SKV6906B DOA 18/07/2020 AT HOLLAND RD TWD HOLLAND AVE

Dear Sir/Madam,

REF: SKV6906B

Kindly assist revert officer in charge and arrange survey for the above mention case.

Thank you

Best Regards,

Nitha

Claims Officer Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314





