

e

Our Ref : T 0820 / SHC1612S /KS(st)
Your Ref: _____
Date : 11-Aug-2020

CDGE Taxi Claims Dept
59 Loyang Drive 4th Floor
Singapore 508969

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimilie +65 6280 9755
www.cdge.com.sg

Company Registration No: 199506048W

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

AIG ASIA PACIFIC INSURANCE PTE LTD
AIG Building

78 Shenton Way

#07-16

Singapore 079120

WITHOUT PREJUDICE

Attn : Motor Claims Department

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC1612S YOUR INSURED SKS2324Y
AND OTHER _____ ON 03.08.20**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No SHC1612S which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : SKS2324Y we are submitting these claim for your consideration on behalf of the claimants.

TAXI OWNER'S CLAIM

1	Cost of Repair	\$	2,876.80
2	<u>3</u> days Loss of Rental @ \$ 125.19 per day	\$	375.57
3	Survey Report Fees (<i>Surveyed by M/s LKK</i>)	\$	-
4	GIA / LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing Fee	\$	-
		\$	<u>3,259.86</u>

HIRER'S CLAIM

7	<u>3</u> days Loss of Income @ \$ 80.00 per days	\$	240.00
	Total Claims :	\$	<u>3,499.86</u>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SKS2324Y
- c) GIA / Police report/s of : SHC1612S
- d) Letter of authority from owner / hirer / operator
 - () Photograph/s of Accident Scene () Certificate of Insurance
 - () Witness statement/s () PIR (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully
Kazali Hj Selahudin
CDGE Taxi Claims Department
Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING Hyundai Ioniq SHC1612S , SKS2324Y **ON 03-Aug-20 09:15**
ALONG SLIP ROAD FROM PUNGGOL CENTRAL TO PUNGGOL WAY

I / We **TIO SIE MENG** (Hirer) NRIC No.: **SXXXX476F**

and/or (Relief) NRIC No.: **SXXXX476F**

Taxi Number **SHC1612S**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **03-Aug-2020**

Name of Hirer **TIO SIE MENG**

Hirer NRIC **SXXXX476F**

Signature :



Address **670 JALAN DAMAI #09-39**
410670

Contact No. **96309211**

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,876.80** (Repair Cost), **S\$281.49** (Loss of Use/Rental), **S\$7.49** (Disbursement) for vehicle no. **SHC 1612S** that was damaged pursuant to the accident which occurred on **03/08/2020** (date) along **SLIP ROAD FROM PUNGGOL CENTRAL TO PUNGGOL WAY** (location) involving vehicle no/s **SKS 2324Y**. This is pursuant to the inspection conducted on **03/08/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHC 1612S** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHC 1612S** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 8th (day) of September (month) 2021 (year)



Mth

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004
AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120
CONTACT NO: 64193000 3225094

VEHICLE NO
SHC1612S
INV. NO/DATE
91518219 07.08.2020
MAKE
HYUNDAI
JOB NO.
305414443
MODEL
IONIQ(G2)
ODOMETER READING
DATE OF REG
14.05.2019
DATE/TIME IN
03.08.2020 10:05
CHASSIS CODE
KMHC851CVKU146321

Description : 3P 03.08.2020

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	FNPS	NO PLATE(S)	1	50.00	0.00	50.00
0002	04-01-0104-2282	IONIQVC COVER-RR BUMPER#	1	459.40	20.00	367.52
0003	04-01-0104-2533	IONIQV2-4 MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0004	09-01-9999-0068	HYUNDAI REVERSE SENSOR ASSY*	1	180.00	0.00	180.00
0005	04-01-0104-1150	IONIQVC PROTECTOR MAT	1	50.00	0.00	50.00
0006	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0007	04-01-0104-2288	IONIQVC BEAM-RR BUMPER	1	294.80	20.00	235.84
0008	04-01-0104-2370	IONIQVC LAMP ASSY-REAR FOG	1	201.50	20.00	161.20
0009	04-01-0104-3819	IONIQVC STAY-RR BUMPER LH	1	138.10	20.00	110.48

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTY BELONGING TO CUSTOMERS AND VEHICLES ARE LITEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGN WITHIN 7 DAYS FROM WHICH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT I.E. AFTER 30 DAYS FROM THE INVOICE FOR THE PERIOD OF DEFAULT.
- PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
A member of **COMFORTDELGRO**

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91518219	2,876.80	

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHC1612S

INV. NO/DATE
91518219 07.08.2020

MAKE
HYUNDAI

JOB NO.
305414443

MODEL
IONIQ(G2)

ODOMETER READING

DATE OF REG
14.05.2019

DATE/TIME IN
03.08.2020 10:05

CHASSIS CODE
KMHC851CVKU146321

S/No	Part No.	Qty	Unit Price	%Disc	Net
0010	04-01-0104-3919	1	138.10	20.00	110.48
0011	04-01-0104-2271	1	31.30	20.00	25.04
0012	04-01-0104-2270	1	24.30	20.00	19.44
0013	28-01-0103-0006 (I40/SONATA)REAR BOOT TEL NUMBER CTPL*	1	30.00	0.00	30.00
0014	28-01-0103-0005 (I40/SONATA)REAR BOOT LOGO CTPL	1	30.00	0.00	30.00
SUB-TOTAL				:	1,748.60

JOB NATURE

0001	PB	PANEL BEATING	480.00		480.00
0002	SP	SPRAYPAINT CHARGE	400.00		400.00
0003	20-00	TUFF COAT ON AFFECTED PARTS.	30.00		30.00
0004	20-22	REMOVE/REFIX REVERSE	30.00		30.00

- 1) WHILE STAYING AT REASONABLE PRICES, THE COMPANY ACCEPTS NO LIABILITY FOR THEFT OR ACCIDENTAL DAMAGE TO CUSTOMERS' VEHICLES AND VEHICLES ARE NOT TO BE USED FOR UNLAWFUL PURPOSES. OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLE'S WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91518219	2,876.80	

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 3

8010004
AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE SG 079120
CONTACT NO: 64193000 3225094

VEHICLE NO SHC1612S **INV. NO/DATE** 91518219 07.08.2020
MAKE HYUNDAI **JOB NO.** 305414443
MODEL IONIQ(G2) **ODOMETER READING**
DATE OF REG 14.05.2019 **DATE/TIME IN** 03.08.2020 10:05
CHASSIS CODE KMHC851CVKU146321

S/No	Part No.	Qty	Unit Price	%Disc	Net
	SENSOR				
SUB-TOTAL :					940.00

Items total 2,688.60
Add GST @ 7.000 % 188.20
Invoice amount 2,876.80

Issued by : KATHERINETAN 07.08.2020 16:21:19
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

- WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTY'S BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OF NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
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ComfortDelGro Engineering Pte Ltd
A member of **COMFORTDELGRO**

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91518219	2,876.80	

Our Ref: CT20080015

Date: 07 August 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 03/08/2020 @ 09:15 hrs
ALONG SLIP ROAD FROM PUNGGOL CENTRAL TO PUNGGOL
 WAY
INVOLVING SKS2324Y

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC1612S** (the "Taxi"). The Taxi was hired to **TIO SIE MENG IC NO SXXXX476F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

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BRAC1612S

DATE	NAME OF DRIVER	MILEAGE READING			MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		1	2	3		FROM	TO
30/7/2020	Tau sie weng	140	51	2	262km	0633	1907
31/7/2020	Tau sie weng	140	70	7	195km	0706	1450
31/7/20 F	H0	140	86	8	160	1510	0113
1/8/2020	Tau sie weng	141	04	6	178km	0813	1578
1/8/20 St	H0	141	29	2	245	1525	0055
2/8/2020	Tau sie weng	141	49	3	201km	0758	1512
2/8/20 S	H0	141	70	7	213	1515	0031
3/8/2020	Tau sie weng	141	75	7	50km	0747	0145
5/8/2020	Tau sie weng					1103	
03/8/20	Repair				IN	1005	
05/8/20	Repair				OUT	1145	

MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
		FROM	TO
38656	260km	0738	1820
38363	207km	0721	1503
38625	262	1510	0121
38776	157km	0836	1500
39036	260	1510	0111
39183	147km	0705	1439
39348	165	1500	0045
39605	257km	0733	1741
39863	758km	0647	1830
140028	165km	0806	1502
140250	222	1510	0043

Enquire Vehicle Insurance Details

Vehicle No.	Incident Date/Time	Search Status	Insurance Company Code	Insurance Company Name
SKS2324Y	03 Aug 2020 / 09:15:00	Successful	A04	AIG ASIA PACIFIC INSURANCE PTE. LTD.

Previous

OK

src 16125

ACCIDENT INVOLVING SKS 2324Y AND SHC 1612S ON 03/08/2020

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Tue 10/6/2020 5:33 PM

To: MARCUSCHNG@YAHOO.COM <MARCUSCHNG@YAHOO.COM>

Our Ref: CC4/AIG20007981/T1ea3

06 OCT 2020

NG CHEE HIAN

Dear Sir/Madam,

ACCIDENT INVOLVING SKS 2324Y AND SHC 1612S ON 03/08/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher

*Case Handler*Email: Ashersng@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Print Received Message

This mail is associated with :

***SHC1612S (9011744689SG)**
[SKS2324Y]

TP

COMFORT TRANSPORTATION PTE LTD

Aug 3 2020 9:00AM

[NG CHEE HIAN]

ComfortDelGro Engineering Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 05/11/2020 10:09 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$3322.27) - SHC1612S - Claim Handler: Yong, Joanne

Approved:3322.27.