

**Veron Chen (LKKAUTO)**

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**From:** Veron Chen (LKKAUTO)  
**Sent:** Wednesday, 26 August 2020 11:29 AM  
**To:** Reports (LKKAUTO); 'Julie Mangubat'  
**Cc:** SUR; Huey Yon (LKKAUTO)  
**Subject:** RE: Survey Report & Invoice of Vehicle SME 8158X Ref: C10006882

Dear Julie,

Repairer has submitted the wrong invoice.

They will amend and re-send to your good office.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Reports (LKKAUTO) <report@lkkauto.com>  
**Sent:** Tuesday, 25 August 2020 11:08 AM  
**To:** 'Julie Mangubat' <julie.m@budgetdirect.com.sg>  
**Cc:** SUR <sur@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>  
**Subject:** RE: Survey Report & Invoice of Vehicle SME 8158X Ref: C10006882

Dear Julie,

Thank you for your email.

Dear Veron,

Kindly Assist.

Thank you.

Best Regards,

**Elaine** | Reports

**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

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**From:** Julie Mangubat [<mailto:julie.m@budgetdirect.com.sg>]  
**Sent:** Tuesday, 25 August 2020 9:19 AM

**To:** Elaine (LKK Auto)  
**Cc:** Claims; 'SUR'; 'Huey Yon (LKKAuto)'  
**Subject:** RE: Survey Report & Invoice of Vehicle SME 8158X Ref: C10006882

Hi Elaine

The survey report COR and LOD COR from my car consultant does not tally.

Please find attached your complete survey report and PD-LOD from TP.

Please help to inform surveyor to revise the adjustment.

Thank you,  
-Julie

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**From:** Elaine (LKK Auto) <[report@lkkauto.com](mailto:report@lkkauto.com)>  
**Sent:** Tuesday, 18 August 2020 4:58 pm  
**To:** Ivy Ratilla <[ivy.r@budgetdirect.com.sg](mailto:ivy.r@budgetdirect.com.sg)>  
**Cc:** Claims <[claims@budgetdirect.com.sg](mailto:claims@budgetdirect.com.sg)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; 'Huey Yon (LKKAuto)' <[hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com)>  
**Subject:** Survey Report & Invoice of Vehicle SME 8158X Ref: C10006882

Dear Ivy,

Enclose Survey Report of SME 8158X.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Elaine | Reports**  
**LKK Auto Consultants Pte.Ltd.**

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: [report@lkkauto.com](mailto:report@lkkauto.com)  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

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