

## Summer Lee (LKK Auto)

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**From:** Cecilia Low <cecilia.low@sg.cntaiping.com>  
**Sent:** Monday, 3 August, 2020 3:18 PM  
**To:** Summer Lee (LKK Auto); 'assignments'; 'SUR'  
**Cc:** Pauline Tham  
**Subject:** RE: O/R : SNM20D202613/SJS7986R/THAMYL - FW: PRS Notice for SJK 5373P  
**Attachments:** pre inspect notice SJK 5373P.PDF

Hi Summer

Please refer to attached.  
Thank you.

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All correspondences should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Cecilia Low (Ms)**  
Senior Executive  
Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Summer Lee (LKK Auto) [mailto:admin-d@lkkauto.com]  
**Sent:** Monday, 3 August 2020 2:56 PM  
**To:** Cecilia Low <cecilia.low@sg.cntaiping.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>  
**Subject:** RE: O/R : SNM20D202613/SJS7986R/THAMYL - FW: PRS Notice for SJK 5373P

Dear Cecilia,

Kindly assist to provide the workshop detail.

Best Regards,

**Summer Lee** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>  
**Sent:** Monday, 3 August 2020 11:27 am  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; [jerone@chiaarul.com](mailto:jerone@chiaarul.com)  
**Cc:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Subject:** RE: O/R : SNM20D202613/SJS7986R/THAMYL - FW: PRS Notice for SJK 5373P  
**Importance:** High

Dear Sirs

Please attend to the PRI urgently and liaise with our Pauline Tham in due course.  
Thank you.

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**From:** Claims Dept of CTI  
**Sent:** Monday, 3 August 2020 11:17 AM  
**To:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>  
**Cc:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Subject:** FW: O/R : SNM20D202613/SJS7986R/THAMYL - FW: PRS Notice for SJK 5373P  
**Importance:** High

Dear Cecilia,

Please assist.

*Kindly quote our reference number when replying.*

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Thank you

**Lim Shu Min**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Jerone <[jerone@chiaarul.com](mailto:jerone@chiaarul.com)>  
**Sent:** Monday, August 3, 2020 11:08 AM  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: O/R : SNM20D202613/SJS7986R/THAMYL - FW: PRS Notice for SJK 5373P  
**Importance:** High

O/Ref: SJK 5373P (Jr)  
Y/Ref: SNM20D202613/SJS7986R/THAMYL

Dear Sir / Madam,

We refer to our email dated 29 July 2020.

You have breached the Protocol. We failed to receive your favourable response within the stipulated timing.

Kindly let us know if you would like to conduct the Pre-Repair Survey of our client's motor vehicle before the commencement of the repair works.

In the event that we failed to hear from you and/or your appointed surveyors by **5 p.m.** today, our client shall instruct the workshop to carry out the repair work without further reference to you. As such, do let us know if you would like to carry out the post-repair survey thereafter. Thank you.

Yours faithfully,

**Mr. Jerone Lee (Paralegal)**

M/s Chia S Arul LLC  
151 Chin Swee Road  
#03-09 Manhattan House  
Singapore 169876  
Tel: (65) 6733 4647 Fax: (65) 6733 8183

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**From:** Jerone <[jerone@chiaarul.com](mailto:jerone@chiaarul.com)>  
**Sent:** Thursday, 30 July, 2020 4:25 PM  
**To:** 'Pauline Tham' <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; 'wengkit@chiaarul.com' <[wengkit@chiaarul.com](mailto:wengkit@chiaarul.com)>  
**Subject:** RE: O/R : SNM20D202613/SJS7986R/THAMYL - FW: PRS Notice for SJK 5373P

O/Ref: SJK 5373P (Jr)  
Y/Ref: SNM20D202613/SJS7986R/THAMYL

Dear Sir / Madam,

We refer to the above matter and our email below.

Kindly be informed that no PRS has been conducted by your good office / appointed surveyor.

Please get your appointed surveyor to liaise with our client's workshop to carry out the PRS without further delay. Thank you.

Yours faithfully,

**Mr. Jerone Lee (Paralegal)**

M/s Chia S Arul LLC  
151 Chin Swee Road  
#03-09 Manhattan House  
Singapore 169876  
Tel: (65) 6733 4647 Fax: (65) 6733 8183

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**From:** [jerone@chiaarul.com](mailto:jerone@chiaarul.com) <[jerone@chiaarul.com](mailto:jerone@chiaarul.com)>  
**Sent:** Wednesday, 29 July, 2020 9:56 AM  
**To:** 'Pauline Tham' <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Cc:** 'Claims Dept of CTI' <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; 'wengkit@chiaarul.com' <[wengkit@chiaarul.com](mailto:wengkit@chiaarul.com)>  
**Subject:** RE: O/R : SNM20D202613/SJS7986R/THAMYL - FW: PRS Notice for SJK 5373P

O/Ref: SJK 5373P (Jr)  
Y/Ref: SNM20D202613/SJS7986R/THAMYL

Dear Sir / Madam,

We refer to your email below.

We are not agreeable to your list of proposed surveyors.

As such, we enclosed herewith a copy of our client's proposal for your attention. Thank you.

Yours faithfully,

**Mr. Jerone Lee (Paralegal)**

M/s Chia S Arul LLC  
151 Chin Swee Road  
#03-09 Manhattan House  
Singapore 169876  
Tel: (65) 6733 4647 Fax: (65) 6733 8183

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>  
**Sent:** 28 July, 2020 05:32 PM  
**To:** [jerone@chiaarul.com](mailto:jerone@chiaarul.com)  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: O/R : SNM20D202613/SJS7986R/THAMYL - FW: PRS Notice for SJK 5373P

**Without Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
-------------

Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

**Pauline Tham**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

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**From:** Claims Dept of CTI  
**Sent:** Tuesday, July 28, 2020 5:10 PM  
**To:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>; [jerone@chiaarul.com](mailto:jerone@chiaarul.com)  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R : SNM20D202613/SJS7986R/THAMYL - FW: PRS Notice for SJK 5373P

Dear Pauline,

Please conduct PRS for SJK5373P.

Note: officer in charge – Pauline 63896541.

*Kindly quote our reference number when replying.*

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Thank you

**Lim Shu Min**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Jerone <[jerone@chiaarul.com](mailto:jerone@chiaarul.com)>  
**Sent:** Tuesday, July 28, 2020 4:44 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** [wengkit@chiaarul.com](mailto:wengkit@chiaarul.com)  
**Subject:** PRS Notice for SJK 5373P

O/Ref: SJK 5373P (Jr)  
Y/Ref: TBA

Dear Sirs,

We refer to the above matter.

Kindly find enclosed the PRS Notice for your attention.

Yours faithfully,

**Mr. Jerone Lee (Paralegal)**  
M/s Chia S Arul LLC  
151 Chin Swee Road  
#03-09 Manhattan House  
Singapore 169876  
Tel: (65) 6733 4647 Fax: (65) 6733 8183

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