

Veron Chen (LKKAUTO)

From: Fongyee_etalia <fongyee@etalia.sg>
Sent: Thursday, 28 January 2021 6:10 PM
To: Veron Chen (LKKAUTO)
Subject: RE: SMS 1059X-DOA: 27/7/20 (EQI OD)

Dear Veron,

We accept the amount \$38,648.00 before Excess (\$5000)

Thank you.
Best Regards,

Michelle

Etalia Autoworkz Pte Ltd
51 Ubi Avenue 1 #01-04
Paya Ubi Industrial Park
Singapore 408933
Tel : +65 6747 5277 Fax : +65 6444 0200

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Wednesday, 27 January, 2021 8:11 AM
To: Fongyee_etalia <fongyee@etalia.sg>
Cc: SUR <sur@lkkauto.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>
Subject: RE: SMS 1059X-DOA: 27/7/20 (EQI OD)

Dear Michelle,

Finalize amount \$38,648 before excess \$5000 @ 10 working days. (subject to insurance approval)

Please check and confirmed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fongyee_etalia <fongyee@etalia.sg>
Sent: Monday, 4 January 2021 11:34 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: RE: SMS 1059X-DOA: 27/7/20 (EQI OD)

Dear Veron,

The vehicle has been repaired and is painting now.
This week will be settled.
Thank you.

Best Regards,

Michelle

Etalia Autoworkz Pte Ltd
51 Ubi Avenue 1 #01-04
Paya Ubi Industrial Park
Singapore 408933
Tel : +65 6747 5277 Fax : +65 6444 0200

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, 4 January, 2021 8:44 AM
To: Fongyee_etalia <fongyee@etalia.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SMS 1059X-DOA: 27/7/20 (EQI OD)

Dear Michelle,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fongyee_etalia <fongyee@etalia.sg>
Sent: Friday, 4 December 2020 5:41 PM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: RE: SMS 1059X-DOA: 27/7/20 (EQI OD)

Dear Nivitha,

Noted & Thanks

Best Regards,

Michelle

Etalia Autoworkz Pte Ltd
51 Ubi Avenue 1 #01-04
Paya Ubi Industrial Park
Singapore 408933
Tel : +65 6747 5277 Fax : +65 6444 0200

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>

Sent: Friday, 4 December, 2020 5:27 PM

To: 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>; 'Fongyee_etalia' <fongyee@etalia.sg>; 'assignments' <assignments@lkkauto.com>

Subject: RE: SMS 1059X-DOA: 27/7/20 (EQI OD)

Dear Veron,

Noted with thanks.

Dear Michelle,

We will arrange on Monday.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Friday, 4 December 2020 5:24 PM

To: Fongyee_etalia <fongyee@etalia.sg>; assignments <assignments@lkkauto.com>

Subject: RE: SMS 1059X-DOA: 27/7/20 (EQI OD)

Dear Michelle,

Yes.

Dear Assignment Team,

Kindly arrange surveyor to take picture.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Fongyee_etalia <fongyee@etalia.sg>

Sent: Friday, 4 December 2020 5:20 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: RE: SMS 1059X-DOA: 27/7/20 (EQI OD)

Dear Veron,

Parts is arrived. You need to take picture or not?

Best Regards,

Michelle

Etalia Autoworkz Pte Ltd
51 Ubi Avenue 1 #01-04
Paya Ubi Industrial Park
Singapore 408933
Tel : +65 6747 5277 Fax : +65 6444 0200

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Wednesday, 11 November, 2020 9:50 AM

To: Fongyee_etalia <fongyee@etalia.sg>; SUR <sur@lkkauto.com>

Cc: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Subject: RE: SMS 1059X-DOA: 27/7/20 (EQI OD)

Dear Michelle,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 20 October 2020 4:13 PM

To: Fongyee_etalia <fongyee@etalia.sg>; SUR <sur@lkkauto.com>

Cc: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>

Subject: RE: SMS 1059X-DOA: 27/7/20 (EQI OD)

Dear Michelle,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Wednesday, 12 August 2020 11:53 AM

To: Fongyee_etalia <fongyee@etalia.sg>; SUR <sur@lkkauto.com>

Subject: SMS 1059X-DOA: 27/7/20 (EQI OD)

Dear Michelle,

As instructed by our client , please proceed to repair the **insured vehicle SMS 1059X, (Excess \$5000/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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