

## Summer Lee (LKK Auto)

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**From:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Sent:** Monday, 3 August, 2020 2:05 PM  
**To:** assignments; SUR  
**Subject:** FW: O/R : SNM20D202693/SGV2069R/TANGHL2 / FW: TBA / RE: SKM 3489 E

Dear LKK

Please arrange for PRS survey of TP vehicle SKM3489E.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Best Regards  
Ben Tang  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6175 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** SPECIALISTS MOTOR PTE LTD <cardoc@singnet.com.sg>  
**Sent:** Monday, August 3, 2020 2:03 PM  
**To:** Ben Tang <Ben.Tang@sg.cntaiping.com>  
**Subject:** RE: O/R : SNM20D202693/SGV2069R/TANGHL2 / FW: TBA / RE: SKM 3489 E

Dear

Please arrange surveyor to survey my client' s LKK (Mr. Marcus Chua).

Thanks & regards  
Betty

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**From:** Ben Tang [<mailto:Ben.Tang@sg.cntaiping.com>]  
**Sent:** Monday, 3 August, 2020 1:58 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; [cardoc@singnet.com.sg](mailto:cardoc@singnet.com.sg)  
**Subject:** RE: O/R : SNM20D202693/SGV2069R/TANGHL2 / FW: TBA / RE: SKM 3489 E

Dear Sirs

We refer to your email dated 03 August 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / FTA  
Marcus Chua  
Gary Soon  
Kenneth Kong  
Chow Bo Xiong  
Adrian Ling  
Ben Chua  
Mohd Taufikh  
Ng You Han  
Steve Chen  
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Best Regards  
Ben Tang  
Executive  
Claims Department

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**From:** Claims Dept of CTI  
**Sent:** Monday, August 3, 2020 1:32 PM  
**To:** [cardoc@singnet.com.sg](mailto:cardoc@singnet.com.sg); Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R : SNM20D202693/SGV2069R/TANGHL2 / FW: TBA / RE: SKM 3489 E

Dear Ben,

Please conduct PRS for SKM3489E.

Note: officer in charge – Ben Tang 63896175.

**\*\*\* Kindly quote our reference number when replying.**

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** SPECIALISTS MOTOR PTE LTD <[cardoc@singnet.com.sg](mailto:cardoc@singnet.com.sg)>  
**Sent:** Monday, August 3, 2020 12:20 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: TBA / RE: SKM 3489 E

Dear

Kindly check attachment as per your instruction

Regards  
betty

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**From:** Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]  
**Sent:** Monday, 3 August, 2020 11:36 AM  
**To:** [cardoc@singnet.com.sg](mailto:cardoc@singnet.com.sg)  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: TBA / RE: SKM 3489 E

Dear Betty,

As spoken, not able to find our insured car plate.

Pls assist to provide info on our insured change car plate showing our insured car palte new one and also the lta cert for our verification before we proceed.

Thank you.

**\*\*\* Kindly quote our reference number when replying.**

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
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**From:** SPECIALISTS MOTOR PTE LTD <[cardoc@singnet.com.sg](mailto:cardoc@singnet.com.sg)>  
**Sent:** Monday, August 3, 2020 11:04 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** SKM 3489 E

To whom it may it concern

Please refer to above matter.

Attached estimate & GIA report for your perusal

My client vehicle (SKM3489E) is claiming against your insured vehicle B (SGV2069Y).

Kindly arrange surveyor to survey at  
Specialists Motor Pte Ltd  
Blk 3018A Ubi Road 1  
#01-26  
Singapore 408711

and check for us OIC & Liability. ASAP

Thanks & regards  
Betty  
Specialists Motor Pte Ltd  
67472112