

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 5 August 2020 4:54 PM
To: Admin-D (LKKAuto); 'Ben Tang'; assignments; SUR
Subject: RE: O/R : SNM20D202693/SGV2069R/TANGHL2 / FW: TBA / RE: SKM 3489 E
Attachments: PRELI ADVISED.pdf

Dear Ben,

Enclosed preliminary revised of vehicle SKM 3489E
Date of survey: 5/8/2020
Number of days (estimated) : 4 days

Kindly create claim in merimen

**BMW X3 XDRIVE (A)
2018, 1998cc**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Monday, 3 August 2020 2:21 PM
To: 'Ben Tang' <Ben.Tang@sg.cntaiping.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: O/R : SNM20D202693/SGV2069R/TANGHL2 / FW: TBA / RE: SKM 3489 E

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Monday, 3 August, 2020 2:05 PM
To: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: FW: O/R : SNM20D202693/SGV2069R/TANGHL2 / FW: TBA / RE: SKM 3489 E

Dear LKK

Please arrange for PRS survey of TP vehicle SKM3489E.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: SPECIALISTS MOTOR PTE LTD <cardoc@singnet.com.sg>
Sent: Monday, August 3, 2020 2:03 PM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Subject: RE: O/R : SNM20D202693/SGV2069R/TANGHL2 / FW: TBA / RE: SKM 3489 E

Dear

Please arrange surveyor to survey my client' s LKK (Mr. Marcus Chua).

Thanks & regards
Betty

From: Ben Tang [<mailto:Ben.Tang@sg.cntaiping.com>]
Sent: Monday, 3 August, 2020 1:58 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; cardoc@singnet.com.sg
Subject: RE: O/R : SNM20D202693/SGV2069R/TANGHL2 / FW: TBA / RE: SKM 3489 E

Dear Sirs

We refer to your email dated 03 August 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / FTA
Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Best Regards
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Executive
Claims Department

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From: Claims Dept of CTI
Sent: Monday, August 3, 2020 1:32 PM
To: cardoc@singnet.com.sg; Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R : SNM20D202693/SGV2069R/TANGHL2 / FW: TBA / RE: SKM 3489 E

Dear Ben,

Please conduct PRS for SKM3489E.

Note: officer in charge – Ben Tang 63896175.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: SPECIALISTS MOTOR PTE LTD <cardoc@singnet.com.sg>
Sent: Monday, August 3, 2020 12:20 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: TBA / RE: SKM 3489 E

Dear

Kindly check attachment as per your instruction

Regards
betty

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]
Sent: Monday, 3 August, 2020 11:36 AM
To: cardoc@singnet.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: TBA / RE: SKM 3489 E

Dear Betty,

As spoken, not able to find our insured car plate.

Pls assist to provide info on our insured change car plate showing our insured car palte new one and also the lta cert for our verification before we proceed.

Thank you.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen
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From: SPECIALISTS MOTOR PTE LTD <cardoc@singnet.com.sg>
Sent: Monday, August 3, 2020 11:04 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SKM 3489 E

To whom it may it concern

Please refer to above matter.

Attached estimate & GIA report for your perusal

My client vehicle (SKM3489E) is claiming against your insured vehicle B (SGV2069Y).

Kindly arrange surveyor to survey at
Specialists Motor Pte Ltd
Blk 3018A Ubi Road 1
#01-26
Singapore 408711

and check for us OIC & Liability. ASAP

Thanks & regards
Betty
Specialists Motor Pte Ltd
67472112