

Shirley Hiew (LKK Auto)

From: Shirley Hiew (LKK Auto)
Sent: Tuesday, 22 September 2020 11:17 am
To: Xin Yun Auto
Cc: SUR
Subject: RE: SMU 243B OD (CTI) DOA - 29/07/2020
Attachments: ESTIMATE & SUPP MARKED.pdf; CHINA TAIPING (DV)_0001.pdf

Dear Yi Xin,

Confirmed final fig \$ 16,924.88 @ 10 days of repairs before excess \$ 800/-.

Attached discharge voucher, kindly let the insured sign and send back us once done.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Xin Yun Auto <xinyunauto1@gmail.com>
Sent: Thursday, 6 August 2020 12:00 pm
To: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: Re: SMU 243B OD (CTI) DOA - 29/07/2020

Thanks Shirley,
Noted for this repair approval, will proceed to dismantle the vehicle.

Thank you and best regards,
Yi Xin

Xin Yun Auto
Tel/Fax:6634 0858
Mobile: 9839 1555
Email:xinyunauto1@gmail.com



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On Thu, Aug 6, 2020 at 11:48 AM Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com> wrote:

Dear Yi Xin,

As instructed by our client, please proceed to repair the insured vehicle **SMU 243B** (Excess \$800/-). **SUBJECT TO COST PLUS 15% ON PARTS**

If there are any check items or supplementary items please inform our office’s Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

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