

NEW HOCK TECK MOTOR PTE LTD

Our Ref : NPI208-0099 / SLF8654L
Your Ref : SCF157P
Date : 19th August 2020

1 Kaki Bukit Avenue 6
Blk C #01-43 Autobay@KB
Singapore 417883

QBE Insurance (International) Limited
1 Raffles Quay
#29-10 South Tower
Singapore 048583

WITHOUT PREJUDICE

Dear Sirs,

RE: ACCIDENT INVOLVING SLF8654L & SCF157P AT TAMPINES AVE 10 X TAMPINES AVE 9 ON 31.07.2020 @ 19:30HRS

We are instructed by **BOO YAN SHAN** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SLF8654L** was damaged by vehicle **SCF157P** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs	\$ 9,416.00
2) Loss of Rental for 11 days	\$ 1,540.00
3) LTA Search Fees	\$ 2.00
	<u>\$ 10,958.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act
- 4) Vehicle Rental Agreement

Please let us have your cheque for the sum **\$ 10,958.00** made payable to us, **NEW HOCK TECK MOTOR PTE LTD** in the next 14 days.

Yours faithfully,



NEW HOCK TECK MOTOR PTE LTD



LETTER OF AUTHORISATION

New Hock Teck Motor Pte Ltd

Kaki Bukit Avenue 6

Blk 1 #01-43

Singapore 417883

Dear Sir,

Accident on

31.07.2023 @ 1930h

Involving Vehicles

SLF8654L x SCF157P

Along

Tampines Ave 10 x Tampines Ave 9

I/We, the registered owner/driver of vehicle registration no: _____
have involved in the above accident.

SLF8654L

I/We hereby authorize **New Hock Teck Motor Pte Ltd** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, _____, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature

(Company's stamp if applicable)

Name:

Boo Yan Shan

NRIC No.:

S8401797C

Date:

WITHOUT PREJUDICE to:
(a) Insurance Subrogated Claim and/or
(b) Any Personal Injury Claims
[Note: This Notice supersedes any inconsistencies
found in this Discharge Voucher]

DISCHARGE VOUCHER

**Without Prejudice
Save As to Costs**

Your Reference : NPI208-0099/SLF8654L

Our Reference : VC013843

I/We, **BOO YAN SHAN** do hereby acknowledge the sum of Singapore Dollars: **TEN THOUSAND FIVE HUNDRED AND EIGHTEEN ONLY (\$\$10,518.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**CHIONH KEAT YEE**', over damage to my/our vehicle **SLF 8654L** from an accident involving **SCF 157P** at/along **TAMPINES AVE 10 & TAMPINES AVE 9**, which occurred on **31 JUL 2020** at about **19:30hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**CHIONH KEAT YEE**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 09 of (month) 09 (year) 2020


Signature

Boo Yan Shan
Claimant's Name

S8401797C
FIN/NRIC No.

Blk 242 Tampines St 21
#102-395 S(521242)

Address

Company stamp if applicable


Witness's Signature

Sukyi Chong
Witness's Name

FIN/NRIC No. **新 福 德 車 廠**
NEW HOCK TECK MOTOR PTE LTD
1 Kaki Bukit Ave 6, Blk C #01-43
Autobay@Kaki Bukit Singapore 417883
Tel: 6747 9241 Fax: 6741 7276
Email: admin@nhtmotor.com
UEN: 201718370K

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
1 Raffles Quay
#29-10 South Tower
Singapore 048583
(By Fax: 6534 5356)



新福德車廠私人有限公司

NEW HOCK TECK MOTOR PTE. LTD.

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K GST Reg No.: 201718370K

TAX INVOICE

QBE Insurance (International) Limited

1 Raffles Quay
#29-10 South Tower
Singapore 048583

Client: BOO YAN SHAN

Invoice No : NPL208-0099

Date : 19-Aug-20

Date of Accident : 31-Jul-20

Vehicle No. : SLF8654L

Model Type : HONDA VEZEL

Descriptions		Amount
Lump Sum Repair Cost		8,800.00
GST 7%		504.00
Total		9,416.00

SIN DOLLARS: NINE THOUSAND FOUR HUNDRED AND SIXTEEN ONLY





EZ-SWIFT CAR RENTAL & LEASING PTE LTD

1 Kaki Bukit Avenue 6 Blk C #01-41 Autobay@Kaki Bukit Singapore 417883

Tel: 6509 5545 HP: 9234 5563 (Lester)

S/LF8664L NPL

UEN: 201724540N

VEHICLE RENTAL AGREEMENT

Invoice: _____

HIRER'S PARTICULARS

Name: Boo Yan Shan

NRIC/Passport No: S8401797C

Address: BK 242 Tampines St 21 #02-395
S(521242)

Driving Licence No: _____

Date of Birth: 11/01/1984

Tel: _____ Mobile: 8182-2091

Vehicle No: SME4597M Honda Shuttle

Non-Waiver Excess: \$4,000

Duration: _____

Date & Time OUT: 31.07.2020 @ 2100hrs

Date & Time IN: 11.08.2020 @ 1200hrs

Chargeable Rates				Amount
11	Days	@	\$ 140	1540
	Weeks	@	\$	
	Months	@	\$	
Deposit:				SGD\$
Subtotal:				SGD\$

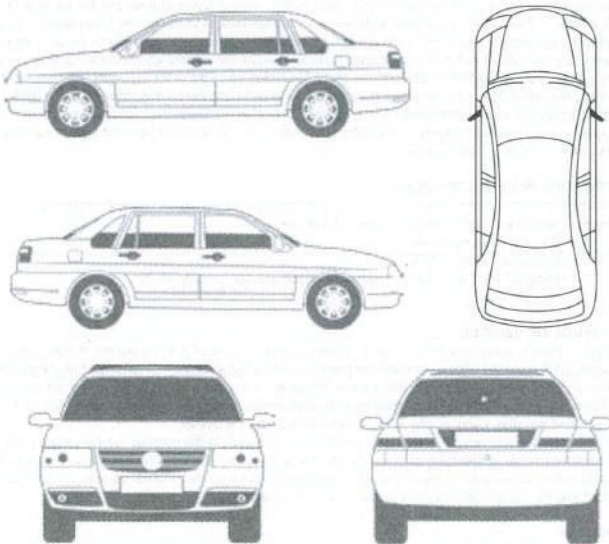
Total Charge(SGD\$):

1540

Additional Remarks:

*claims

Vehicle Checklist



Legend: D - Dents S - Scratches M - Missing C - Cracks

PETROL LEVEL (*Rates does not include Petrol)

OUT	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F
IN	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F

Mileage Out: _____

Mileage In: _____

Payment Records:

Cash / Nets / Credit Cards

Reference: _____

Staff: _____

Hirer's Signature:

[Signature]

I have read and agree to the terms and condition on both sides of this rental agreement.

NOTE:

HIRER AND/OR DRIVER IS LIABLE FOR ALL PARKING, TRAFFIC VIOLATIONS.

AN ADMINISTRATIVE CHARGE WILL BE LEVIED UPON ANY TRAFFIC VIOLATIONS REDIRECTED.

VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT DRIVE OUT OF SINGAPORE.

Third Party Insurer Enquiry

Our Ref No: GR-20-088946

Date of Request: 01/08/2020

Your Ref No:

Online Purchase

Chew Motor Pte Ltd
No 1 Kaki Bukit Ave 6, #01-11/41
Autobay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 01/08/2020

Enquiry By Chong Siok Ling

TP Vehicle No. SCF157P

Accident Date 31/07/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SCF157P	QBE Insurance (Singapore) Pte Ltd	13/02/2020-12/02/2021	62246633

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

TAX INVOICE

Our Ref No: GR-20-088946

Date of Request: 01/08/2020

Your Ref No:

Online Purchase

Chew Motor Pte Ltd
No 1 Kaki Bukit Ave 6, #01-11/41
Autobay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 01/08/2020

Enquiry By Chong Siok Ling

TP Vehicle No. SCF157P

Accident Date 31/07/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

ACCIDENT INVOLVING SCF 157P / SLF 8654L / OTHERS ON 31/07/2020

Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Fri 8/21/2020 9:54 AM

To: LEETECKMENG2004@YAHOO.COM <LEETECKMENG2004@YAHOO.COM>

Our Ref: CC6/QBE20007920/Aes3

21 AUG 2020

CHIONH KEAT YEE / LEE TECK MENG

Dear Sir/Madam,

ACCIDENT INVOLVING SCF 157P / SLF 8654L / OTHERS ON 31/07/2020

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal QBE Insurance (Singapore) Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler

Email: ashersng@lkkauto.com

*c.c. QBE Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

RE: [MANDATE REQUEST] Re: Direct Settlement - Accident Involving SCF 157P (OI : QBE - VC013843) AND SLF 8654L (TP : LKK REF - CC6/QBE20007920/Aes3) on 31/07/2020

Andrew Lim <andrew.lim@qbe.com>

Tue 9/8/2020 11:50 AM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>

Dear Asher,

Please proceed as advised.

Thank you.

Andrew Lim

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)

[LinkedIn](#)

[Twitter](#)



[Winner of Insurance Asia Awards 2020 – Digital General Insurance Initiative of the Year, Singapore](#)

From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Sunday, 6 September 2020 10:32 pm

To: Andrew Lim <andrew.lim@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>

Subject: [MANDATE REQUEST] Re: Direct Settlement - Accident Involving SCF 157P (OI : QBE - VC013843) AND SLF 8654L (TP : LKK REF - CC6/QBE20007920/Aes3) on 31/07/2020

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Your ref : VC013843

Our ref : CC6/QBE20007920/Aes3s2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer **"NEW HOCK TECK MOTOR PTE LTD"** at **\$10,518.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 20,306.41	\$ 9,416.00
2. Loss of Rental (11days x \$140)	\$ 1,540.00	\$ 1,100.00 (11days x \$100)
3. LTA Search Fee	\$ 2.00	\$ 2.00

Total : \$ 21,848.41 \$ 10,518.00

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Andrew Lim <andrew.lim@qbe.com>

Sent: Wednesday, August 5, 2020 3:49 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>

Subject: RE: Direct Settlement - Accident Involving SCF 157P (OI : QBE - VC013843) AND SLF 8654L (TP : LKK REF - CC6/QBE20007920/Aes3) on 31/07/2020

Dear Su Li,

As requested.

Andrew Lim

Executive

Claims | Asia

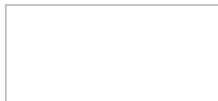
1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)

[LinkedIn](#)

[Twitter](#)



From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 5 August 2020 1:49 PM

To: claims-singapore <claims-singapore@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Andrew Lim <andrew.lim@qbe.com>; Jenny Toh <jenny.toh@qbe.com>

Subject: Direct Settlement - Accident Involving SCF 157P (OI : QBE - TBA) AND SLF 8654L (TP : LKK REF - CC6/QBE20007920/Aes3) on 31/07/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLF 8654L at M/s NEW HOCK TECK MOTOR PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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