

# NEW HOCK TECK MOTOR PTE LTD

Our Ref : NPI208-0099 / SLF8654L  
Your Ref : SCF157P  
Date : 19<sup>th</sup> August 2020

1 Kaki Bukit Avenue 6  
Blk C #01-43 Autobay@KB  
Singapore 417883

QBE Insurance (International) Limited  
1 Raffles Quay  
#29-10 South Tower  
Singapore 048583

WITHOUT PREJUDICE

Dear Sirs,

**RE: ACCIDENT INVOLVING SLF8654L & SCF157P AT TAMPINES AVE 10 X TAMPINES AVE 9 ON  
31.07.2020 @ 19:30HRS**

We are instructed by **BOO YAN SHAN** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SLF8654L** was damaged by vehicle **SCF157P** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs	\$ 9,416.00
2) Loss of Rental for 11 days	\$ 1,540.00
3) LTA Search Fees	\$ 2.00
	<u>\$ 10,958.00</u>

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act
- 4) Vehicle Rental Agreement

Please let us have your cheque for the sum **\$ 10,958.00** made payable to us, **NEW HOCK TECK MOTOR PTE LTD** in the next 14 days.

Yours faithfully,



NEW HOCK TECK MOTOR PTE LTD



# LETTER OF AUTHORISATION

**New Hock Teck Motor Pte Ltd**

Kaki Bukit Avenue 6

Blk 1 #01-43

Singapore 417883

Dear Sir,

**Accident on**

31.07.2023 @ 1930hrs

**Involving Vehicles**

SIF8654L x SCF157P

**Along**

Tampines Ave 10 x Tampines Ave 9

I/We, the registered owner/driver of vehicle registration no: \_\_\_\_\_  
have involved in the above accident.

SIF8654L

I/We hereby authorize **New Hock Teck Motor Pte Ltd** to commence repairs of the said vehicle forthwith.

I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor, \_\_\_\_\_, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.

I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.

I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.

Your kind co-operation in this matter will be much appreciated.

Yours truly,



Owner's Signature

(Company's stamp if applicable)

Name:

Boo Yan Shan

NRIC No.:

S8401797C

Date:

**WITHOUT PREJUDICE** to:  
(a) Insurance Subrogated Claim and/or  
(b) Any Personal Injury Claims  
[Note: This Notice supersedes any inconsistencies  
found in this Discharge Voucher]

## DISCHARGE VOUCHER

**Without Prejudice  
Save As to Costs**

Your Reference : NPI208-0099/SLF8654L

Our Reference : VC013843

I/We, **BOO YAN SHAN** do hereby acknowledge the sum of Singapore Dollars: **TEN THOUSAND FIVE HUNDRED AND EIGHTEEN ONLY (\$\$10,518.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**CHIONH KEAT YEE**', over damage to my/our vehicle **SLF 8654L** from an accident involving **SCF 157P** at/along **TAMPINES AVE 10 & TAMPINES AVE 9**, which occurred on **31 JUL 2020** at about **19:30hours**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**CHIONH KEAT YEE**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 09 of (month) 09 (year) 2020

  
Signature

Boo Yan Shan  
Claimant's Name

S8401797C  
FIN/NRIC No.

Blk 242 Tampines St 21  
#102-395 S(521242)

Address

Company stamp if applicable

  
Witness's Signature

Sukyi Chong  
Witness's Name

FIN/NRIC No. **新 福 德 車 廠**  
**NEW HOCK TECK MOTOR PTE LTD**  
1 Kaki Bukit Ave 6, Blk C #01-43  
Autobay@Kaki Bukit Singapore 417883  
Tel: 6747 9241 Fax: 6741 7276  
Email: admin@nhtmotor.com  
UEN: 201718370K

Address

Please return to:  
General Claims Department  
QBE Insurance (Singapore) Pte Ltd  
1 Raffles Quay  
#29-10 South Tower  
Singapore 048583  
(By Fax: 6534 5356)



新福德車廠私人有限公司

**NEW HOCK TECK MOTOR PTE. LTD.**

1 Kaki Bukit Ave 6, Blk C #01-43 Autobay@Kaki Bukit, Singapore 417883

Email: admin@nhtmotor.com Website: www.nhtmotor.com

Tel: 6747 9241 Fax: 6741 7276

UEN: 201718370K GST Reg No.: 201718370K

## TAX INVOICE

**QBE Insurance (International) Limited**

1 Raffles Quay  
#29-10 South Tower  
Singapore 048583

Client: BOO YAN SHAN

Invoice No : NPL208-0099

Date : 19-Aug-20

Date of Accident : 31-Jul-20

Vehicle No. : SLF8654L

Model Type : HONDA VEZEL

Descriptions		Amount
Lump Sum Repair Cost		8,800.00
GST 7%		504.00
Total		9,416.00

SIN DOLLARS: NINE THOUSAND FOUR HUNDRED AND SIXTEEN ONLY







# EZ-SWIFT CAR RENTAL & LEASING PTE LTD

1 Kaki Bukit Avenue 6 Blk C #01-41 Autobay@Kaki Bukit Singapore 417883

Tel: 6509 5545 HP: 9234 5563 (Lester)

S/F 8664L NPL

UEN: 201724540N

## VEHICLE RENTAL AGREEMENT

Invoice: \_\_\_\_\_

### HIRER'S PARTICULARS

Name: Boo Yan Shan  
 NRIC/Passport No: S8401797C  
 Address: BK 242 Tampines St 21 #02-395  
S(521242)  
 Driving Licence No: \_\_\_\_\_  
 Date of Birth: 11/01/1984  
 Tel: \_\_\_\_\_ Mobile: 8182-2091

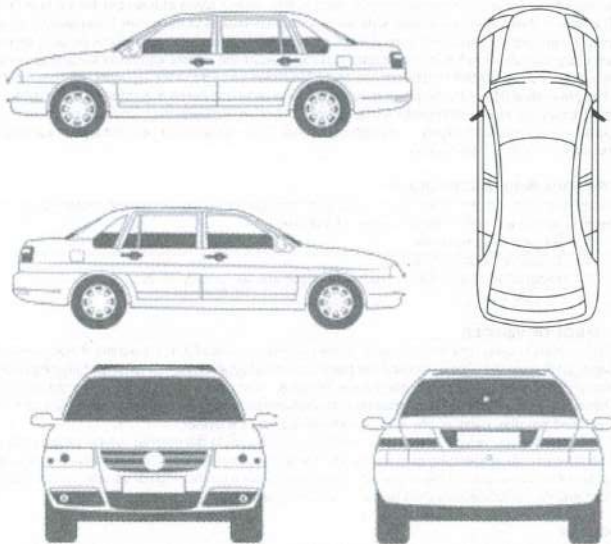
Vehicle No: SME4597M Honda Shuttle  
 Non-Waiver Excess: \$4,000  
 Duration: \_\_\_\_\_  
 Date & Time OUT: 31.07.2020 @ 2100hrs  
 Date & Time IN: 11.08.2020 @ 1200hrs

Chargeable Rates				Amount
11	Days	@	\$ 140	1540
	Weeks	@	\$	
	Months	@	\$	
Deposit:				SGD\$
Subtotal:				SGD\$

Total Charge(SGD\$):

1540

### Vehicle Checklist



Legend: D - Dents S - Scratches M - Missing C - Cracks

### PETROL LEVEL (\*Rates does not include Petrol)

OUT	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F
IN	E	1/8	1/4	3/8	1/2	5/8	3/4	7/8	F

Mileage Out:

Mileage In:

### Payment Records:

Cash / Nets / Credit Cards

Reference: \_\_\_\_\_

Staff:

Hirer's Signature:

*[Signature]*

I have read and agree to the terms and condition on both sides of this rental agreement.

### NOTE:

HIRER AND/OR DRIVER IS LIABLE FOR ALL PARKING, TRAFFIC VIOLATIONS.

AN ADMINISTRATIVE CHARGE WILL BE LEVIED UPON ANY TRAFFIC VIOLATIONS REDIRECTED.

VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT DRIVE OUT OF SINGAPORE.

## Third Party Insurer Enquiry

Our Ref No: GR-20-088946

Date of Request: 01/08/2020

Your Ref No:

Online Purchase

Chew Motor Pte Ltd  
No 1 Kaki Bukit Ave 6, #01-11/41  
Autobay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 01/08/2020

Enquiry By Chong Siok Ling

TP Vehicle No. SCF157P

Accident Date 31/07/2020

### Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SCF157P	QBE Insurance (Singapore) Pte Ltd	13/02/2020-12/02/2021	62246633

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

## TAX INVOICE

Our Ref No: GR-20-088946

Date of Request: 01/08/2020

Your Ref No:

Online Purchase

Chew Motor Pte Ltd  
No 1 Kaki Bukit Ave 6, #01-11/41  
Autobay@Kaki Bukit  
Singapore 417883

Dear Sir/Madam,

Enquiry Date 01/08/2020

Enquiry By Chong Siok Ling

TP Vehicle No. SCF157P

Accident Date 31/07/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

**ACCIDENT INVOLVING SCF 157P / SLF 8654L / OTHERS ON 31/07/2020**

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Fri 8/21/2020 9:54 AM

To: LEETECKMENG2004@YAHOO.COM <LEETECKMENG2004@YAHOO.COM>

**Our Ref: CC6/QBE20007920/Aes3**

21 AUG 2020

**CHIONH KEAT YEE / LEE TECK MENG**

Dear Sir/Madam,

**ACCIDENT INVOLVING SCF 157P / SLF 8654L / OTHERS ON 31/07/2020**

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal QBE Insurance (Singapore) Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

Asher

*Case Handler*

Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. QBE Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***



**RE: [MANDATE REQUEST] Re: Direct Settlement - Accident Involving SCF 157P (OI : QBE - VC013843) AND SLF 8654L (TP : LKK REF - CC6/QBE20007920/Aes3) on 31/07/2020**

Andrew Lim <andrew.lim@qbe.com>

Tue 9/8/2020 11:50 AM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>

Dear Asher,

Please proceed as advised.

Thank you.

---

**Andrew Lim**

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)

[LinkedIn](#)

[Twitter](#)



[Winner of Insurance Asia Awards 2020 – Digital General Insurance Initiative of the Year, Singapore](#)

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

**Sent:** Sunday, 6 September 2020 10:32 pm

**To:** Andrew Lim <andrew.lim@qbe.com>

**Cc:** Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>

**Subject:** [MANDATE REQUEST] Re: Direct Settlement - Accident Involving SCF 157P (OI : QBE - VC013843) AND SLF 8654L (TP : LKK REF - CC6/QBE20007920/Aes3) on 31/07/2020

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Your ref : VC013843

Our ref : CC6/QBE20007920/Aes3s2

Dear Sirs,

We refer to the above matter.

The said chain collision involved 3 vehicles whereby our insured was the 2nd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer **"NEW HOCK TECK MOTOR PTE LTD"** at **\$10,518.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 20,306.41	\$ 9,416.00
2. Loss of Rental (11days x \$140)	\$ 1,540.00	\$ 1,100.00 (11days x \$100)
3. LTA Search Fee	\$ 2.00	\$ 2.00

**Total : \$ 21,848.41      \$ 10,518.00**

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Andrew Lim <[andrew.lim@qbe.com](mailto:andrew.lim@qbe.com)>

**Sent:** Wednesday, August 5, 2020 3:49 PM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>

**Subject:** RE: Direct Settlement - Accident Involving SCF 157P (OI : QBE - VC013843) AND SLF 8654L (TP : LKK REF - CC6/QBE20007920/Aes3) on 31/07/2020

Dear Su Li,

As requested.

---

**Andrew Lim**

Executive

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6477 1243 | +65 6224 6633

[Website](#)

[LinkedIn](#)

[Twitter](#)



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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Wednesday, 5 August 2020 1:49 PM

**To:** claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Andrew Lim <[andrew.lim@qbe.com](mailto:andrew.lim@qbe.com)>; Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** Direct Settlement - Accident Involving SCF 157P (OI : QBE - TBA) AND SLF 8654L (TP : LKK REF - CC6/QBE20007920/Aes3) on 31/07/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLF 8654L at M/s NEW HOCK TECK MOTOR PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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