

## Summer Lee (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Thursday, 30 July, 2020 5:20 PM  
**To:** 'assignments'  
**Cc:** Chong Boon Sen; Claims Dept of CTI; Vision Autowork  
**Subject:** RE: SNM20D202666/GBF5492A/CHNGPW / FW: SMP7730S (Pre-inspection) / Your Vehicle : GBF5492A  
**Attachments:** 30072020171440.pdf

Dear LKK

Please refer to below email and liaise with third party workshop.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

**Adeline Chng**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6155 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Vision Autowork <visionautowork@gmail.com>  
**Sent:** Thursday, 30 July 2020 5:18 PM  
**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Cc:** Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** Re: SNM20D202666/GBF5492A/CHNGPW / FW: SMP7730S (Pre-inspection) / Your Vehicle : GBF5492A

Dear All,

Attach my client (SMP7730S) GIA report for your record

Thank You

Yours faithfully,

Michelle  
Hp: 9856 4815

8 Kaki Bukit Avenue 4,  
#08-09, Premier @ Kaki Bukit,  
Singapore 415875  
Tel: 6341 6789  
Fax: 6341 6778

On Thu, Jul 30, 2020 at 3:55 PM Vision Autowork <[visionautowork@gmail.com](mailto:visionautowork@gmail.com)> wrote:

Dear Adeline,

We refer to your email dated 30/07/2020.

Kindly arrange Adrian Ling (LKK) to conduct the survey for vehicle SMP7730S.

Thank You

Yours faithfully,

Michelle  
Hp: 9856 4815

8 Kaki Bukit Avenue 4,  
#08-09, Premier @ Kaki Bukit,  
Singapore 415875  
Tel: 6341 6789  
Fax: 6341 6778

On Thu, Jul 30, 2020 at 3:51 PM Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)> wrote:

**Without Prejudice**

Our reference: **SNM20D202666C02/GBF5492A/Chngpw**

Your reference: SMP7730S

Dear Sirs

**ACCIDENT INVOLVING GBF5492A & SMP7730S ON 29/07/2020**

We refer to your email of 30/07/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Thank you.**

**Adeline Chng**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>

**Sent:** Thursday, 30 July 2020 2:31 PM

**To:** Vision Autowork <[visionautowork@gmail.com](mailto:visionautowork@gmail.com)>; Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D202666/GBF5492A/CHNGPW / FW: SMP7730S (Pre-inspection) / Your Vehicle : GBF5492A

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Dear Adeline,

Please conduct PRS for SMP7730S.

Note: officer in charge – Adeline Chng 63896155.

**\*\*\* Kindly quote our reference number when replying.**

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Vision Autowork <[visionautowork@gmail.com](mailto:visionautowork@gmail.com)>  
**Sent:** Thursday, July 30, 2020 1:21 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Chong Boon Sen <[boonsen.chong@sg.cntaiping.com](mailto:boonsen.chong@sg.cntaiping.com)>  
**Subject:** SMP7730S (Pre-inspection) / Your Vehicle : GBF5492A

Dear person in charge,

Please refer to attach file and arrange for pre-inspection.  
Hope we can do Direct Settle and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert

**\*\* GIA REPORT WILL EMAIL TO YOUR ONCE RECEIVE FROM MY CLIENT \*\***

Thank You

Yours faithfully,

Michelle  
Hp: 9856 4815

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#08-09, Premier @ Kaki Bukit,  
Singapore 415875  
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Fax: 6341 6778