

**Hsiao Tong (LKKAuto)**

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Monday, 26 October 2020 5:36 PM  
**To:** Wai Yin Ng  
**Cc:** Jasmine Tan; Claims  
**Subject:** RE: Your Ref: AAD2007-114(SHD 390H) //Our Ref: CC3/EQI20007878/Kps3  
[ACCIDENT INVOLVING GBD 4145U(EQ) AND SHD 390H ON 28/07/2020]

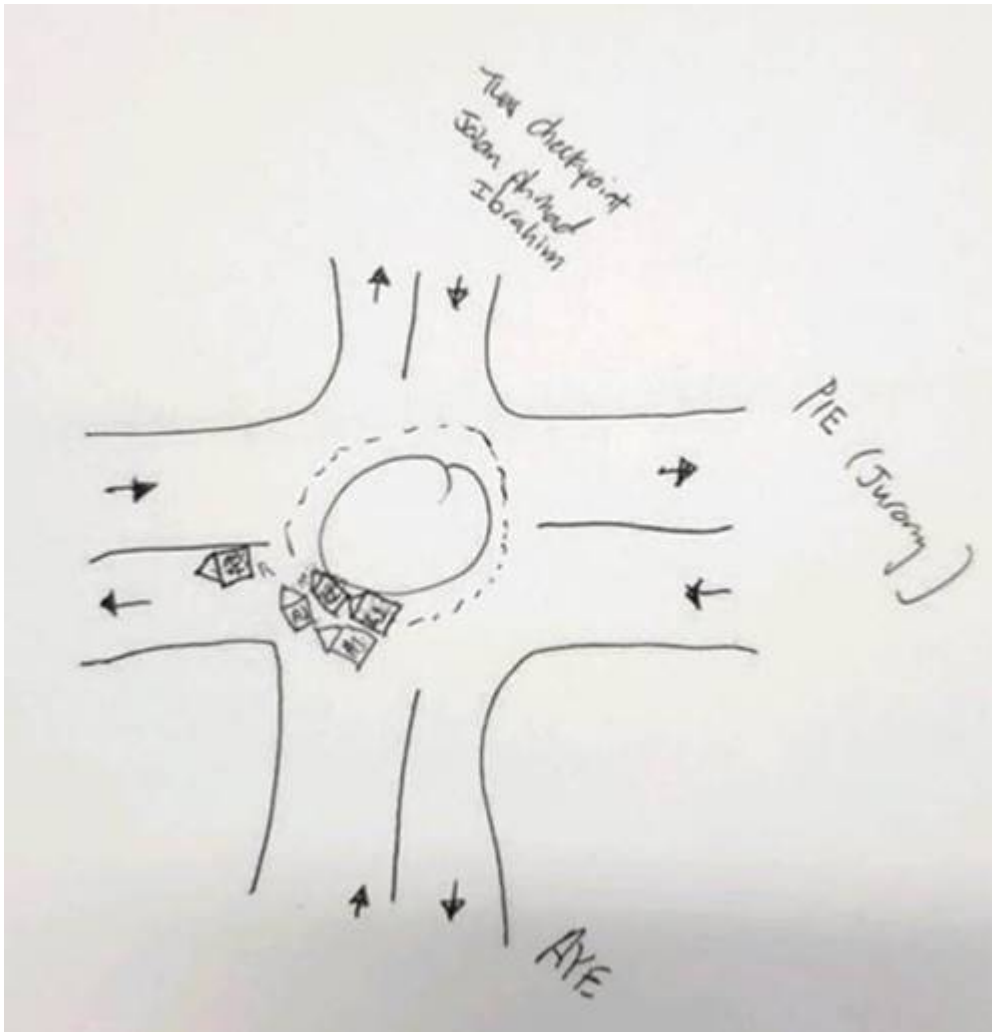
Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

Our insured had reported that he was travelling in his own lane in the roundabout when your client had abruptly cut into his lane from the right hand side from the front, to make an exit on the left hand side.

**Sketch & statement of GBD4145U:**



**Sketch & statement of SHD390H:**

Your client had reported that our insured had 'come out from the minor road without checking for on-coming vehicles and collided onto my taxi's rear left portion.

As there are no conclusive video footage to substantiate your client's claim that our insured vehicle exited from a minor road, we are of view that your client had fail to look out for oncoming vehicles while making the left turn to exit roundabout. Our insured driver should not be held liable.

In view of the above, we regret to inform you that we have our principal instruction to reject your client's claim based on BOLA 13(b).

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Sent:** Tuesday, 22 September 2020 4:22 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Jasmine Tan <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

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[Without prejudice](#)

Dear Hsiao Tong

Amount confirmed \$3,600 (before GST).

Enclose LOD and after paint photo for your action.

Hope to receive your offer soon.

Thank You

Best Regards,

**Ng Wai Yin**

Finance Department

TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**

TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

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**From:** Hsiao Tong (LKKAuto) [<mailto:chewht@lkkauto.com>]  
**Sent:** Tuesday, 22 September, 2020 12:23 PM  
**To:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; 'claims' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
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Without Prejudice

Dear Wai Yin,

Thank you for your email.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our review.

For COR, recommended amount at **L/sum \$3,600.00**(before GST) with **05** repair days. Kindly provide after repair photos for SHD390H.

Thanks.

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Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Sent:** Sunday, 9 August 2020 5:22 PM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; 'claims' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
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Without prejudice

Dear Hsiao Tong

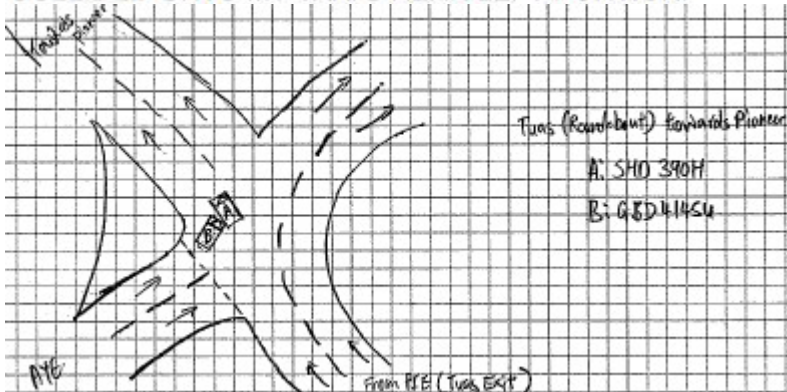
We regret to inform that we do not have video or photo for this case.

However we enclose our driver statement report for your investigation. Our taxi gas exited from the roundabout, your client who suddenly came out from the minor road without checking for the oncoming vehicle and collided onto our taxi rear left portion.

Hope you can review our claim with your best offer.

### Circumstances of Accident

ON 28/07/2020 AT ABOUT 1820HRS, I HAD EXITED FROM PIE (TUAS EXIT) ON THE SECOND LANE OF THE ROUNDABOUT HEADING TOWARDS PIONEER ROAD. I SUDDENLY FELT AN IMPACT FROM THE REAR, B(GBD4145U) HAS CAME OUT FROM THE MINOR ROAD WITHOUT CHECKING FOR ON-COMING VEHICLE COLLIDED ONTO MY TAXI'S REAR LEFT PORTION.



Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**

TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

**From:** Hsiao Tong (LKKAUTO) [<mailto:chewht@lkkauto.com>]

**Sent:** Friday, 7 August, 2020 8:30 AM

**To:** 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>; Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>; 'claims' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

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Your Ref: **AAD2007-114(SHD 390H)**      Without Prejudice  
Our Ref: CC3/EQI20007878/Kps3

Dear Sirs/Mdm,

### ACCIDENT INVOLVING GBD 4145U(EQ) AND SHD 390H ON 28/07/2020

We refer to the above matter.

Please be informed that liability is unclear. Attached is a copy of our insured accident report for your easy reference.

As per EQ instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
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