

Summer Lee (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, 30 July, 2020 2:36 PM
To: Lua Siew Hui; 'SUR'; 'Summer Lee (LKK Auto)'; assignments@lkkauto.com
Cc: Claims Dept of CTI; Wendy Jiang; Natalie Ng
Subject: RE: SNM20D202635/SMP855L/THAMYL / FW: ACCIDENT INVOLVING SMJ2868T & SMP855L ON 25TH JULY 2020 [RSS/2007-7671 (GF)(PD)]
Attachments: Our Client GIA Report SMJ2868T.pdf; 2020.7.28-PRI letter to China Taiping for SMJ2868T.pdf

Without Prejudice

Dear Siew Hui

Thanks for informing.

Dear LKK

Please conduct PRS.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Lua Siew Hui <lua_siewhui@rssolomon.com>
Sent: Wednesday, July 29, 2020 2:07 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Wendy Jiang <wendy_jiang@rssolomon.com>; Natalie Ng <natalie_ng@rssolomon.com>

Subject: RE: SNM20D202635/SMP855L/THAMYL / FW: ACCIDENT INVOLVING SMJ2868T & SMP855L ON 25TH JULY 2020 [RSS/2007-7671 (GF)(PD)]

Dear Pauline,

We refer to your email of even date.

We write to inform that our client will be appointing its own Surveyors.

In this respect, please arrange your surveyors to contact Mr. Derek of Gforce AutoTech Private Limited at mobile no. 9770 6106 for a pre-repair survey of our client's vehicle located at 10 Kaki Bukit Road 2 #01-34 First East Centre Singapore 417868.

Thank you and Best Regards,

Lua Siew Hui | Legal Executive



R. S. Solomon LLC | 正氣律師事務所

300 Beach Road The Concourse #12-03/04 Singapore 199555

t +65 6817 7498 | f +65 6292 2665 | e lua_siewhui@rssolomon.com | w www.rssolomon.com

The contents of this email (including any attachment) are strictly confidential and may contain privileged information. If you are not the intended recipient, please notify us IMMEDIATELY and delete this email (including attachment) from your computer system. Thank you.

From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]

Sent: Wednesday, 29 July 2020 11:55 AM

To: Lua Siew Hui <lua_siewhui@rssolomon.com>; Wendy Jiang <wendy_jiang@rssolomon.com>; Natalie Ng <natalie_ng@rssolomon.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D202635/SMP855L/THAMYL / FW: ACCIDENT INVOLVING SMJ2868T & SMP855L ON 25TH JULY 2020 [RSS/2007-7671 (GF)(PD)]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI

Sent: Wednesday, July 29, 2020 9:28 AM

To: lua_siewhui@rssolomon.com; wendy_jiang@rssolomon.com; Natalie Ng <natalie_ng@rssolomon.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202635/SMP855L/THAMYL / FW: ACCIDENT INVOLVING SMJ2868T & SMP855L ON 25TH JULY 2020 [RSS/2007-7671 (GF)(PD)]

Dear Pauline,

Please conduct PRS for SMJ2868T.

Note: officer in charge – Pauline Tham 63896541.

***** Kindly quote our reference number when replying.**

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Lua Siew Hui <lua_siewhui@rssolomon.com>

Sent: Tuesday, July 28, 2020 2:05 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Wendy Jiang <wendy_jiang@rssolomon.com>; Natalie Ng <natalie_ng@rssolomon.com>

Subject: ACCIDENT INVOLVING SMJ2868T & SMP855L ON 25TH JULY 2020 [RSS/2007-7671 (GF)(PD)]

Dear Sirs,

We act for the owner ('our Client') of vehicle no. SMJ2868T.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. SMP855L at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair its vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair its vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. GIA Report lodged by our Client.

Please be informed that the said vehicle can be inspected at:

Name of workshop: **Gforce Autotech Pte Ltd**

Address : 10 Kaki Bukit Road 2 First East Centre #01-34 Singapore 417868

Contact : Mr. Derek Mobile no. 9770 6106

Let us hear from you soonest.

Thank you and best regards,

Lua Siew Hui | Legal Executive



R. S. SOLOMON LLC
ADVOCATES & SOLICITORS

R. S. Solomon LLC | 正氣律師事務所

300 Beach Road The Concourse #12-03/04 Singapore 199555

t +65 6817 7498 | f +65 6292 2665 | e lua_siewhui@rssolomon.com | w www.rssolomon.com

The contents of this email (including any attachment) are strictly confidential and may contain privileged information. If you are not the intended recipient, please notify us IMMEDIATELY and delete this email (including attachment) from your computer system. Thank you.
