## **Summer Lee (LKK Auto)**

**From:** Pauline Tham <pauline.tham@sq.cntaiping.com>

**Sent:** Thursday, 30 July, 2020 1:51 PM

To: Kai Motor

**Cc:** 'Summer Lee (LKK Auto)'; 'SUR'; assignments@lkkauto.com

Subject: RE: O/R SNM20D202596/SGQ1488Y/LOWCT / FW: ACCIDENT INVOLVING VEHICLE

NO GBA 1242 H & SGQ 1488 Y on 24072020 1@143000

Attachments: LTA e-Receipt - SGQ1488Y.pdf; SAS Toyota Hiace Van GBA 1242 H & SGQ 1488 Y

on 24072020 1@143000.pdf

## **Without Prejudice**

Dear Ms Kym

Thanks for reply.

Dear Lkk

Please conduct PRS

#### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

#### **Pauline Tham**

Senior Executive Claims Department

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Kai Motor <kaimotor@gmail.com> Sent: Thursday, July 30, 2020 10:51 AM

**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: Re: O/R SNM20D202596/SGQ1488Y/LOWCT / FW: ACCIDENT INVOLVING VEHICLE NO GBA 1242 H & SGQ

1488 Y on 24072020 1@143000

Hi Pauline,
we choose LKK.
On Wed, 29 Jul 2020 at 17:17, Pauline Tham < pauline.tham@sg.cntaiping.com > wrote:
Without Prejudice
Dear Sirs
We refer to your email of even date.
We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.
We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.
LKK / FTA
Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng
You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
Thank you.
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Thanks.
Pauline Tham
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541   F: (65) 6224 7175
W: www.sg.cntaiping.com   FB: www.facebook.com/chinataipingsg/   WeChat: 太平狮城 Taiping SG
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From: Claims Dept of CTI Sent: Tuesday, July 28, 2020 4:06 PM

<b>To:</b> Pauline Tham < <u>pauline.tham@sg.cntaiping.com</u> >
<b>Subject:</b> FW: O/R SNM20D202596/SGQ1488Y/LOWCT / FW: ACCIDENT INVOLVING VEHICLE NO GBA 1242 H & SGQ 1488 Y on 24072020 1@143000
Dear Pauline,
Please assist.
Kindly quote our reference number when replying.
NOTICE:
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Thank you
Lim Shu Min
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116   F: (65) 62247175
W: www.sg.cntaiping.com   FB: www.facebook.com/chinataipingsg/   WeChat: 太平狮城 Taiping SG
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From: Kai Motor < kaimotor@gmail.com > Sent: Tuesday, July 28, 2020 4:04 PM

**To:** Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Cc: Cecilia Low <cecilia.low@sg.cntaiping.com>

Subject: Re: O/R SNM20D202596/SGQ1488Y/LOWCT / FW: ACCIDENT INVOLVING VEHICLE NO GBA 1242 H & SGQ

1488 Y on 24072020 1@143000

## KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701 TEL: 67474006 FAX:67437591

E-mail: kaimotor@gmail.com REG NO: 44223100L

Date: 27/07/2020

Attn: The Motor Claims Department Your Insured veh no :SGQ 1488 Y China Taiping Insurance (S) Pte Ltd 3 Anson oad #16-00

(By Email Only)

WITHOUT PREJUDICE

#16-00 Spring Leaf Tower Singapore 079909

Dear Sir / Madam

### ACCIDENT INVOLVING VEHICLE NO GBA 1242 H & SGQ 1488 Y on 24072020 1@143000

We are writing on behalf of Kumpulan Development (S) P L the registered owner of GBA 1242 H which was involved on the above mentioned accident between SGQ 1488 Y.

Investigation reveals that the motor vehicle number SGQ 1488 Y was insured with you at the material time of the said accident.

As a result of the accident was caused solely and completely by the negligence of your insured vehicle number SGQ 1488 Y. Therefore, our client is holding you liable for the repair costs and other consequential loss which was sustained by him/her/them.

Kindly arrange your representative to survey our client's vehicle **Tomorrow** at **KAI MOTOR TRADING** Blk 3007, Ubi Road 1, #01-440, Singapore 408701.

We enclosed hereby the GIA report of GBA 1242 H for your kind attention.

will be forward to you for reimbursement.
Yours faithfully,
On Mon, 27 Jul 2020 at 14:43, Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> > wrote:
Dear Cecilia,
Please conduct PRS for <b>GBA1242H</b> . (OUR INSURED HAS YET TO FILED SAS REPORT)
Note: officer in charge – Cecilia Low 63896530.
*** Kindly quote our reference number when replying.
NOTICE:
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Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116   F: (65) 62247175
W: www.sg.cntaiping.com   FB: www.facebook.com/chinataipingsg/   WeChat: 太平狮城 Taiping SG

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From: Kai Motor < kaimotor@gmail.com > Sent: Monday, July 27, 2020 2:20 PM

To: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">com</a>>

Subject: ACCIDENT INVOLVING VEHICLE NO GBA 1242 H & SGQ 1488 Y on 24072020 1@143000

# KAI MOTOR TRADING

BLK 3007 UBI ROAD 1 #01-440, SINGAPORE 408701 TEL: 67474006 FAX:67437591

E-mail: kaimotor@gmail.com REG NO: 44223100L

Date: 27/07/2020

Attn: The Motor Claims Department Your Insured veh no :SGQ 1488 Y

China Taiping Insurance (S) Pte Ltd

3 Anson oad #16-00 Spring Leaf Tower Singapore 079909

Dear Sir / Madam

WITHOUT PREJUDICE

(By Email Only)

### ACCIDENT INVOLVING VEHICLE NO GBA 1242 H & SGQ 1488 Y on 24072020 1@143000

We are writing on behalf of Kumpulan Development (S) P L the registered owner of GBA 1242 H which was involved on the above mentioned accident between SGQ 1488 Y.

Investigation reveals that the motor vehicle number SGQ 1488 Y was insured with you at the material time of the said accident.

As a result of the accident was caused solely and completely by the negligence of your insured vehicle number SGQ 1488 Y. Therefore, our client is holding you liable for the repair costs and other consequential loss which was sustained by him/her/them.

Kindly arrange your representative to survey our client's vehicle at **KAI MOTOR TRADING** Blk 3007, Ubi Road 1, #01-440, Singapore 408701 within two (2) days from the date hereof as to avoid further

We enclosed hereby the GIA report of GBA 1242 H for your kind attention.
Failing which, our client have no alternative but to proceed with the necessary repairs and the bill will be forward to you for reimbursement.
Yours faithfully,
<del></del>
Have a nice day with thanks.
祝您有美好的一天。
Ms Kym
Kai Motor Trading
Blk 3007 Ubi Rd 1 #01-440 Singapore 408701 Telephone: 6747 4006
Have a nice day with thanks.

Ms Kym

losses incur.

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440 Singapore 408701 Telephone: 6747 4006

祝您有美好的一天。

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# Have a nice day with thanks. 祝您有美好的一天。

Ms Kym

Kai Motor Trading

Blk 3007 Ubi Rd 1 #01-440 Singapore 408701 Telephone: 6747 4006