

## Summer Lee (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Thursday, 30 July, 2020 1:48 PM  
**To:** admin@mycar.sg  
**Cc:** Claims Dept of CTI; Cecilia Low; 'SUR'; 'Summer Lee (LKK Auto)'; assignments@lkkauto.com  
**Subject:** RE: SPAM-LOW: RE: OUR REF: SNM20D202664/SMH7716B/LOWCT & YOUR REF: GBB5263R PRE REPAIR INSPECTION FOR GBB5263R  
**Attachments:** GBB5263R\_28072020.pdf

### Without Prejudice

Dear Huiqin

Thanks for reply.

Dear LKK

Please conduct PRS

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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**From:** My Car Consultant <admin@mycar.sg>

**Sent:** Thursday, July 30, 2020 1:42 PM

**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Cecilia Low <cecilia.low@sg.cntaiping.com>

**Subject:** Re: SPAM-LOW: RE: OUR REF: SNM20D202664/SMH7716B/LOWCT & YOUR REF: GBB5263R PRE REPAIR INSPECTION FOR GBB5263R

Dear Pauline,

Please appoint LKK for survey

**Best Regards,**

**Huiqin**

Claims | My Car Consultant Pte Ltd



**+65 88668832**

[Admin@mycar.sg](mailto:Admin@mycar.sg)

[Mycar.sg](http://Mycar.sg)

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**From:** Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>

**Sent:** 7/30/20 1:31 PM

**To:** "[admin@mycar.sg](mailto:admin@mycar.sg)" <[admin@mycar.sg](mailto:admin@mycar.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>, Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>

**Subject:** SPAM-LOW: RE: OUR REF: SNM20D202664/SMH7716B/LOWCT & YOUR REF: GBB5263R PRE REPAIR INSPECTION FOR GBB5263R

**seWithout Prejudice**

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

**Pauline Tham**

Senior Executive

Claims Department

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**From:** Claims Dept of CTI  
**Sent:** Thursday, July 30, 2020 12:32 PM  
**To:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>; Pauline Tham <[pauline.tham@sg.cntaiping.com](mailto:pauline.tham@sg.cntaiping.com)>; [admin@mycar.sg](mailto:admin@mycar.sg)  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** OUR REF: SNM20D202664/SMH7716B/LOWCT & YOUR REF: GBB5263R PRE REPAIR INSPECTION FOR GBB5263R

Dear Pauline,

Please assist to conduct PRS for GBB5263R.

Note : officer in charge Cecilia 63896530.

*Kindly quote our reference number when replying.*

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Thank you

**Lim Shu Min**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** My Car Consultant <[admin@mycar.sg](mailto:admin@mycar.sg)>

**Sent:** Wednesday, July 29, 2020 7:40 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** OUR REF: GBB5263R YOUR REF: SMH7716B PRE REPAIR INSPECTION FOR GBB5263R

**WITHOUT PREJUDICE**

OUR REF: GBB5263R  
YOUR REF: SMH7716B

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR GBB5263R  
ACCIDENT INVOLVING GBB5263R AND SMH7716B

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

**Best Regards,**

**Huiqin**

Claims | My Car Consultant Pte Ltd

☐ +65 88668832

- ☐ [Admin@mycar.sg](mailto:Admin@mycar.sg)
- ☐ [Mycar.sg](http://Mycar.sg)
- ☐ 53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

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