

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: 17 August 2020 3:17 PM
To: Paul Ong Qing Yong
Cc: Admin A
Subject: REJECT TP CLAIM - SURVEYOR APPOINTED; FCI REF : D20002999MFSH ; YOUR REF: SMR77E

WITHOUT PREJUDICE


Dear Paul,

We refer to the above matter.

Based on all documents at hand, we noted that collision occurred when your client was turning to the main road from minor road. As such, we opine that the liability is down against your client under BOLA 1.

We append below your client's statement and sketch plan for your easy reference:

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 20 July 2020 Monday at 2:09pm
I was driving Vehicle A (SMR77E)
I was filtering toward Farm Road towards Adam Road
When vehicle B (SHC2510X) hit me at the side
I alight and exchange particulars with the
other driver. There was no injuries for both
parties at that time.

In view of the above, we have instructions from our principal to deny the third party claim and we are unable to look into your client's claim.

Please confirm if you will withdraw this claim.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6841 2360 | email: khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Paul Ong Qing Yong <paul.ong@wearnes.com>

Sent: 17 August 2020 10:05 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D20002999MFSH ; YOUR REF: SMR77E

Any news yet ?

Paul Ong

Service Consultant

Bodyshop & Paint



Wearnes Automotive Pte Ltd

45 Leng Kee Road Singapore 159103

M (65) 8126 1237 D (65) 6378 9336

www.wearnesauto.com paul.ong@wearnes.com

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Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Paul Ong Qing Yong

Sent: Friday, August 14, 2020 4:01 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D20002999MFSH ; YOUR REF: SMR77E

Hi,

Can assist to advise on liability please?

Paul Ong

Service Consultant

Bodyshop & Paint



Wearnes Automotive Pte Ltd
45 Leng Kee Road Singapore 159103
M (65) 8126 1237 D (65) 6378 9336
www.wearnesauto.com paul.ong@wearnes.com

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, August 11, 2020 8:55 AM
To: Paul Ong Qing Yong <paul.ong@wearnes.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20002999MFSH ; YOUR REF: SMR77E

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,

FYNA, our ref CC4/FCI20007865/ks3

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Paul Ong Qing Yong [<mailto:paul.ong@wearnes.com>]
Sent: Tuesday, 11 August 2020 8:49 AM
To: Admin A
Subject: FW: SURVEYOR APPOINTED; OUR REF : D20002999MFSH ; YOUR REF: SMR77E

Kindly assist to check liability

Paul Ong
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
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www.wearnesauto.com paul.ong@wearnes.com

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From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Thursday, July 30, 2020 12:20 PM
To: Paul Ong Qing Yong <paul.ong@wearnes.com>
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; MAYCHUA@MSFIRSTCAPITAL.COM.SG
Subject: SURVEYOR APPOINTED; OUR REF : D20002999MFSH ; YOUR REF: SMR77E

Dear Sir/Madam

PRI Request For **SMR77E** Accident Involving **SHC2510X** On 20-07-2020 AT 14:00:00HRS.

Please find below details for your reference

- **Claim number :** D20002999MFSH
- **Insured vehicle number :** SHC2510X
- **Accident date :** 20-07-2020
- **Third-party vehicle number :** SMR77E
- **Assignment type :** WITHOUT PREJUDICE
- **Surveyor :** LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge :** MAY CHUA

PS: This is a system generated mail. Please do not reply to this mail.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849