

Summer Lee (LKK Auto)

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Thursday, 30 July, 2020 10:56 AM
To: Elaine Toh
Cc: Claims Dept of CTI; yvonneelim@visionlawllc.com; ylteam26@gmail.com; assignments; Admin-D (LKKAuto)
Subject: RE: SNM20D202639/GBG2714A/TANGHL2 / FW: PRE-REPAIR INSPECTION --- YOUR REF: GBG 2714 A --- ACCIDENT INVOLVING SLR 4461 P AND c ON 28 JULY 2020 ALONG JUNCTION OF WEST COAST ROAD / WEST COAST DRIVE AT ABOUT 1055 HOURS

WITHOUT PREJUDICE

Dear Sirs

We refer to your email below.

We noted that you are not agreeable to our proposed list of surveyors. We will assign our panel surveyor M/s LKK Auto to conduct the Pre-repair survey.

Please contact our surveyor to conduct the pre repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please arrange for the survey.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Elaine Toh <Elainetoh@visionlawllc.com>
Sent: Wednesday, July 29, 2020 2:28 PM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; yvonnelim@visionlawllc.com; ylteam26@gmail.com
Subject: RE: SNM20D202639/GBG2714A/TANGHL2 / FW: PRE-REPAIR INSPECTION --- YOUR REF: GBG 2714 A ---
ACCIDENT INVOLVING SLR 4461 P AND c ON 28 JULY 2020 ALONG JUNCTION OF WEST COAST ROAD / WEST COAST DRIVE
AT ABOUT 1055 HOURS
Importance: High

Our Ref: SLR 4461 P (et)
WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your email on even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

TAKE NOTICE that we object to all your surveyors stated in your said List, for appointment as the Single Joint Expert.

Under the circumstances, no Single Joint Expert has been agreed for this matter.

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards,
Elaine Toh (Secretary)
VISION LAW LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 65342811 (Ext. 122) / Fax: 65356802

From: Ben Tang [<mailto:Ben.Tang@sg.cntaiping.com>]
Sent: Wednesday, 29 July, 2020 1:44 PM
To: Elainetoh@visionlawllc.com; yvonnelim@visionlawllc.com; ylteam26@gmail.com
Cc: Claims Dept of CTI
Subject: RE: SNM20D202639/GBG2714A/TANGHL2 / FW: PRE-REPAIR INSPECTION --- YOUR REF: GBG 2714 A ---
ACCIDENT INVOLVING SLR 4461 P AND c ON 28 JULY 2020 ALONG JUNCTION OF WEST COAST ROAD / WEST COAST DRIVE
AT ABOUT 1055 HOURS

Dear Sirs

We refer to your email dated 29 July 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / FTA
Marcus Chua

Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Best Regards
Ben Tang
Executive
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI
Sent: Wednesday, July 29, 2020 12:56 PM
To: Elainetoh@visionlawllc.com; yvonnelim@visionlawllc.com; ylteam26@gmail.com; Ben Tang
<Ben.Tang@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D202639/GBG2714A/TANGHL2 / FW: PRE-REPAIR INSPECTION --- YOUR REF: GBG 2714 A --- ACCIDENT INVOLVING SLR 4461 P AND c ON 28 JULY 2020 ALONG JUNCTION OF WEST COAST ROAD / WEST COAST DRIVE AT ABOUT 1055 HOURS
Importance: High

Dear Ben,

Please conduct PRS for SLR 4461 P.

Note: officer in charge - Ben Tang 63896175.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Elaine Toh <Elainetoh@visionlawllc.com>
Sent: Wednesday, July 29, 2020 11:23 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: yvonnelim@visionlawllc.com; 'YLTEAM26' <ylteam26@gmail.com>
Subject: PRE-REPAIR INSPECTION --- YOUR REF: GBG 2714 A --- ACCIDENT INVOLVING SLR 4461 P AND GBG 2714 A ON 28 JULY 2020 ALONG JUNCTION OF WEST COAST ROAD / WEST COAST DRIVE AT ABOUT 1055 HOURS
Importance: High

Our Ref: SLR 4461 P (et)
WITHOUT PREJUDICE

Dear Sir/Madam,

We are instructed by ISMAIL BIN BAKAR to notify you of a road traffic accident on 28 July 2020 along junction of West Coast Road / West Coast Drive at about 1055 hours involving our client's vehicle registration number SLR 4461 P and vehicle registration number GBG 2714 A driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Pursuant to Pre-Action Protocol for NIMA cases, we propose DENNIS YAP - PAL'S APPRAISER PTE LTD for appointment as the Single Joint Expert for your consideration.

Please be informed that the said vehicle can be inspected at:

Venue : Y C AUTO
Block 9 Pioneer Road North
#01-56
Singapore 628461

Contact Person : Mr. Chan @ 6261-4007 (Please call before going)

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards,
Elaine Toh (Secretary)
VISION LAW LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 65342811 (Ext. 122) / Fax: 65356802

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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Unique Entity No. 200721148H
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