

Summer Lee (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 29 July, 2020 5:22 PM
To: 'assignments'
Cc: Rico 60; Claims Dept of CTI
Subject: RE: O/R : SNM20D202617/YP6476R/CHNGPW - PRI Arrangement for GBH 8231 G

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Rico 60 <claims@rico60.com>
Sent: Wednesday, 29 July 2020 5:08 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: O/R : SNM20D202617/YP6476R/CHNGPW - PRI Arrangement for GBH 8231 G

Dear all,

Please kindly arrange Mohd Taufikh from LKK to survey the said vehicle.

Thank you.

Best Regards,

Elfphaine Tan



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M
8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit
#02-24, Singapore 415875
Tel: +65 6286 6060 | Fax: +65 6286 7060
Email: claims@rico60.com

From: [Adeline Chng](#)

Sent: Wednesday, 29 July 2020 9:51 AM

To: [Claims Dept of CTI](#); [Enquiry](#)

Subject: RE: O/R : SNM20D202617/YP6476R/CHNGPW - PRI Arrangement for GBH 8231 G

Without Prejudice

Our reference: **SNM20D202617C02/YP6476R/Chngpw**

Your reference: **GBH8231G**

Dear Sirs

ACCIDENT INVOLVING YP6476R & GBH8231G ON 27/07/2020

We refer to your email of 28/07/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, 28 July 2020 10:18 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Enquiry <claims@rico60.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R : SNM20D202617/YP6476R/CHNGPW - PRI Arrangement for GBH 8231 G

Dear Adeline,

Please conduct PRS for GBH8231G.

Note : officer in charge – Adeline 63896155.

Kindly quote our reference number when replying.

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Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Enquiry <claims@rico60.com>
Sent: Tuesday, July 28, 2020 5:35 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: PRI Arrangement for GBH 8231 G

Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – GBH 8231 G
Your Insured – YP 6476 R
DOA – 27/07/2020

**** Person-In-Charge : John/Elf**

Thank you.

Best Regards,
Shanelle Lim



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

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#02-24, Singapore 415875

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Email: enquiry@rico60.com