

Summer Lee (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 29 July, 2020 5:08 PM
To: Rico 60; assignments; SUR; derekoh575; derekoh58@hotmail.com
Cc: Claims Dept of CTI; Alfred Toh
Subject: ALLEGED ACCIDENT INVOLVING GBD6339D & SKX6866Y ON 28 JULY 2020 (SNM20D202616/9(at))
Attachments: CTI AUTHORIZED WORKSHOPS.pdf

POLICY NO: DMCVSNA00000982000
Insured: TAN SOON MUI FOOD INDUSTRIES
Vehicle No: GBF6339D
TP vehicle No: SKX6866Y
CLAIM NO: SNM20D202616C02/9(at)

M/s LKK Auto Consultants Pte Ltd

Dear Sirs

Please assist to arrange survey on SKX6866Y at M/s Rico60 Auto services Pte Ltd (email below refers)

Merimen folder **not created at this juncture** due to lack of information as **Insured has not and/or has yet to file report.**

Aside to Mr Derek Oh, please assist to notify mutual client to **file Accident Report IMMEDIATELY** to enable us to handle the incoming claim against their Motor Insurance Policy on their behalf.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Alfred Toh
Sent: Wednesday, July 29, 2020 4:54 PM
To: Rico 60 <claims@rico60.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: SNM20D202616/GBF6339D/TOHHS / PRI Arrangement for SKX 6866 Y

Without Prejudice

Your Ref: SKX6866Y

Our Ref: SNM20D202616C02/9(at) – GBF6339D

We refer to your email of even date pertaining to the above matter.

Please let us have a copy of **your client's SAS report** to enable us to register claim as our client **has not and/or has yet** to file accident report.

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Best Regards

Alfred Toh
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From: Rico 60 <claims@rico60.com>

Sent: Wednesday, July 29, 2020 3:35 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: SNM20D202616/GBF6339D/TOHHS / PRI Arrangement for SKX 6866 Y

Dear all,

Please kindly arrange Marcus Chua from LKK to survey the said vehicle.

Thank you.

Best Regards,

Elfphaine Tan



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

8 Kaki Bukit Avenue 4, Premier @ Kaki Bukit

#02-24, Singapore 415875

Tel: +65 6286 6060 | Fax: +65 6286 7060

Email: claims@rico60.com

From: [Alfred Toh](#)
Sent: Wednesday, 29 July 2020 10:24 AM
To: [Enquiry](#)
Cc: [Claims Dept of CTI](#); [Alfred Toh](#)
Subject: RE: SNM20D202616/GBF6339D/TOHHS / PRI Arrangement for SKX 6866 Y

Without Prejudice

Your Ref: SKX6866Y
Our Ref: **SNM20D202616C02/9(at) – GBF6339D**

We refer to your email of even date pertaining to the above matter.

Please let us have a copy of your client's SAS report to enable us to register claim as our client has not and/or has yet to file accident report.

Meanwhile, kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [**claimsdept@sg.cntaiping.com**](mailto:claimsdept@sg.cntaiping.com)

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Best Regards

Alfred Toh
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Claims Department
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[**alfred.toh@sg.cntaiping.com**](mailto:alfred.toh@sg.cntaiping.com)

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From: Claims Dept of CTI

Sent: Wednesday, July 29, 2020 9:13 AM

To: Enquiry <claims@rico60.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202616/GBF6339D/TOHHS / FW: PRI Arrangement for SKX 6866 Y

Dear Alfred,

Please conduct PRS for **SKX 6866 Y. (OUR INSURED HAS YET TO FILED SAS REPORT)**

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Enquiry <claims@rico60.com>

Sent: Tuesday, July 28, 2020 3:12 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRI Arrangement for SKX 6866 Y

Dear All,

Kindly arrange PRI to survey the said vehicle as follows:

Our Client – SKX 6866 Y

Your Insured – GBF 6339 D

DOA – 28/07/2020

Thank you.

Best Regards,
Shanelle Lim



RICO 60 AUTO SERVICES PTE. LTD.

Co. & GST Reg. No.: 201807623M

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#02-24, Singapore 415875

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