

5088436627SG-003

Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Mon 8/3/2020 5:41 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Hi Asher,

As our BI team has repudiated liability, kindly direct TPPD claim to insured for handling.

Thank you.

Best regards,

Loh Chee Heng

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

AIG Building, 78 Shenton Way #09-16 Singapore(079120)

Tel +(65) 6419 1881

Chee-Heng.Loh@aig.com | www.aig.sg

From: Ng, Jeffreysaykiat

Sent: Monday, 3 August 2020 5:10 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Cc: Admin A <admin-a@lkkauto.com>; Mavis, Chew <Chew.Mavis@aig.com>; Olea, Maricel <Maricel.Olea@aig.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Subject: RE: #5088436627SG004#023# RE: Escalating of third party bodily injury - AIG REF: 5088436627SG

*** LKK REF: CC4/AIG20007837/Ues3

Dear Asher,

We have repudiated policy liability to insured for breach of policy conditions due to drink driving.

Please refer to Chee Heng who is in-charge of the PD claim for further instructions, thank you.

Dear Chee Heng,

For your further actions, thank you.

Jeffrey Ng

AIG

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #10-00 Singapore 079120

Tel +(65) 6419 1916

Jeffreysaykiat.Ng@aig.com | www.aig.com.sg

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From: Olea, Maricel

Sent: Monday, August 03, 2020 4:20 PM

To: Su Li (LKK Auto); Ng, Jeffreysaykiat

Cc: Admin A; Asher Sng (LKKAuto); Mavis, Chew

Subject: #5088436627SG004#023# RE: Escalating of third party bodily injury - AIG REF: 5088436627SG ***
LKK REF: CC4/AIG20007837/Ues3

Importance: High

Dear Su Li,

Thanks for this referral.

Aside to Jeff,

This case was already assigned to you last week.

Please update LKK of the outcome of you investigation regarding potential DD case.

Best Regards,

Maricel Olea

AIG

Senior Complex Claims Examiner
Claims Department

AIG Asia Pacific Insurance Pte. Ltd.
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Tel +(65) 6419 1826

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From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]

Sent: Monday, August 03, 2020 2:42 PM

To: Olea, Maricel; Mavis, Chew

Cc: Admin A; Asher Sng (LKKAuto)

Subject: [EXTERNAL] Escalating of third party bodily injury - AIG REF: 5088436627SG *** LKK REF: CC4/AIG20007837/Ues3

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLR 4523U on 30/07/2020.

Third party bodily injury ("BI") sighted in TP GIA report.

Note : officer in charge – Asher 6841 6051.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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Re: YOUR REF : 5088436627SG003 OUR REF : SLR 4523 U ACCIDENT INVOLVING SLR 4523 U & SFJ 7887 M ALONG KALLANG ROAD / CRAWFORD STREET ON 24 JULY 2020 AT ABOUT 2340 HOURS - STATUS

Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Tue 9/8/2020 2:34 PM

To: claims@focusauto.com.sg <claims@focusauto.com.sg>

Cc: focus.autopteltd@yahoo.com.sg <focus.autopteltd@yahoo.com.sg>

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Mdm,

We refer to the above matter.

Please be informed that our Principal had repudiated the claim due to our insured breach of policy terms and conditions.

Therefore, we will close the matter at our end.

Kindly redirect your client's claim to the owner of SFJ 7887M.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Focus Auto <claims@focusauto.com.sg>

Sent: Tuesday, September 8, 2020 12:27 PM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: focus.autopteltd@yahoo.com.sg <focus.autopteltd@yahoo.com.sg>

Subject: YOUR REF : 5088436627SG003 OUR REF : SLR 4523 U ACCIDENT INVOLVING SLR 4523 U & SFJ 7887 M ALONG KALLANG ROAD / CRAWFORD STREET ON 24 JULY 2020 AT ABOUT 2340 HOURS - STATUS

Dear Asher

We refer to the above mentioned.

Kindly advise on the status.

Appreciate your assistance and prompt reply.

Thank you

Best Regards

Jenny Koh

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50

AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours : Mon ~ Sat, 0900 ~ 1800

From: "Focus Auto" <claims@focusauto.com.sg>

Sent: 8/14/20 12:39 PM

To: "Asher Sng (LKKAuto)" <ashersng@lkkauto.com>

Cc: "focus.autopteltd@yahoo.com.sg" <focus.autopteltd@yahoo.com.sg>

Subject: YOUR REF : 5088436627SG003 OUR REF : SLR 4523 U ACCIDENT
INVLOCING SLR 4523 U & SFJ 7887 M ALONG KALLANG ROAD / CRAWFORD STREET
ON 24 JULY 2020 AT ABOUT 2340 HOURS

Dear Asher

Kindly refer to the attached for your reference and necessary action.

Thank you

Best Regards

Jenny Koh

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50

AutoBay@Kaki Bukit

Singapore 417883

Tel: 6886 9097 Fax: 68444625

Office Hours : Mon ~ Sat, 0900 ~ 1800