

MCT/19070436

	RESERVES			
	TPPD	PRESERVE	61C	
	TPPI	PRESERVE		
	UNINSURED LOSS	PRESERVE		
	SUBRO	PRESERVE		
	LPPN			
	INVESTIGATION FEE			
	SURVEY FEES		3600	
	LEGAL FEES			
	OTHERS			
	FRAUD CHECK			
	UPLOAD TO MERIMEN			
	GRANT RIGHTS			

*** FAX TX REPORT ***

TRANSMISSION OK

JOB NO.	0209
DESTINATION ADDRESS	967476720
SUBADDRESS	
DESTINATION ID	
ST. TIME	01/03 15:26
TX/RX TIME	00' 18
PGS.	1
RESULT	OK

Gabriel Wee

From: Gabriel Wee
Sent: 01 March, 2019 3:26 PM
To: 'Sally'
Cc: Mekavathanan Sarangapani; Manivel Priyadarshini; 'Cynthia Chan'
Subject: Engaging Lawyers is a breach of ARC Agreement [YOUR REF: SKM2117K | OUR REF: MCT19010436]

WITHOUT PREJUDICE

Dear Sir/Madam,

According to GIA-merimen, you are one of the Approved Reporting Centres (ARCs) for Longpac Insurance and NTUC Income.

Please refer to the sample of the ARC Agreement that you have signed with the respective insurers before.

According to Clause 5.2 (d), "as an Approved Reporting Centre, the Nominee ARC shall:

- (d) not under any circumstances refer, sub-contract, transfer, shift and/or assign or reassign any repair tasks and/or claims to any workshop and/or any other entity to allow the workshop and/or entity to initiate third party claims, regardless of whether such third party claims are filed through a law firm or otherwise, and"

'Insurance Company and/or GIA reserve the right to cancel, reject and/or revoke the appointment...' if there is a breach of the agreement.

Moreover, an ARC's contract obligation is stated in Clause 6.2 where the Insurance Company will be compensated for any legal costs as a result of the breach.

Kindly withdraw the property damage claim from the lawyers and send us a notice of withdrawal as soon as possible so there won't be any further complications.

You can settle the case through direct settlement with our Ms Priya (manivel@iii.com.sg).

Thank you.

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Thank you.

Best Regards,
Gabriel Wee



64 Cecil Street; #05 - IOB Building
Singapore 049711
Tel: 6347 6100, Ext – 248

CC- Modern Automotive Pte Ltd

 *** FAX TX REPORT ***

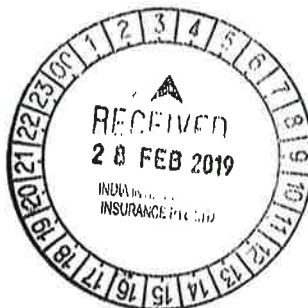
TRANSMISSION OK

JOB NO. 0211
 DESTINATION ADDRESS 964380111
 SUBADDRESS
 DESTINATION ID
 ST. TIME 01/03 17:29
 TX/RX TIME 00' 27
 PGS. 2
 RESULT OK

FAXED
01 MAR 2019
MOTCLM DEPT.

Modern
CATHERINE LIM LLC

林學玲
 ADVOCATES & SOLICITORS
 NOTARY PUBLIC - 公証官
 COMMISSIONER FOR OATHS - 宣誓官
 CATHERINE C.L.LIM
 DIRECTOR
 LL.B (HONS) SINGAPORE - 法律系-律師
 M.B.A. (BUSINESS LAW) - 商業系-碩士



20 Havelock Road #03-01
 Central Square Singapore 059765
 UEN No. 201310922K

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 www.catherinelimllc.com
 Email: info@catherinelimllc.com
 CATHERINE LIM LLC is a law corporation with limited liability

3032A
Lim
 Our Ref: CL/190149/T/PA.sg

26 February 2019

India International Insurance Pte Ltd
 64 Cecil Street #04-05
 IOB Building
 Singapore 049711
 Attn: Motor Claims Dept

Comfort Transportation Pte Ltd
 383 Sin Ming Drive
 GAS Building
 Singapore 575717

Dear Sir

ACCIDENT INVOLVING SKM 2117K / SHA 2935P ON 16.01.2019 ALONG KPE TOWARDS PIE AFTER EXIT PUNGOL

We act for **Goh Siew Eng Carolyn**, the owner of motor vehicle No. SKM 2117K, which was involved in the above accident.

Our client has suffered loss and damage as a result of your Insured's negligence in the driving of motor vehicle No. SHA 2935P.

We quantify our client's claim as follows:-

1. Cost of Repair	\$12,500.00
2. Loss of use (\$180 x 9 days)	\$ 1,620.00
3. Survey fee	\$ 970.00
4. LTA search fee	\$ 8.00
5. Incidentals, transport & photocopying etc	\$ 53.50
6. Cost contribution	\$ 963.00

 \$16,114.50

WITHOUT PREJUDICE

(to the personal injury claim)

BY HAND

CERTIFICATE OF POSTING

(Please be informed that all supporting documents have been forwarded to your insurer)

Our Ref:
 Name:
 Date:

India International Insurance Pte Ltd

MC 719 010436

Pryr
1/3/2019

林翠玲律師館
ADVOCATES & SOLICITORS
NOTARY PUBLIC - 公証官
COMMISSIONER FOR OATHS- 宣誓官
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www.catherinelimllc.com
Email: info@catherinelimllc.com
CATHERINE LIM LLC is a law
 corporation with limited liability



26 February 2019

BY HAND

(Please be informed that all supporting documents have been forwarded to your insurer.)

We are in receipt of your letter, which is received. The enclosed documents are being forwarded to the relevant authorities for their consideration. The enclosed documents are being forwarded to the relevant authorities for their consideration. The enclosed documents are being forwarded to the relevant authorities for their consideration.

CERTIFICATE OF POSTING
 We hereby certify that all supporting documents have been forwarded to your insurer(s).

Our Ref: **MCT/19 01043**
 Name: _____
 Date: _____
 India International Insurance P.L.

ACCIDENT INVOLVING SKM 2117K / SHA 2935P ON 16.01.2019 ALONG KPE TOWARDS PIE AFTER
EXIT PUNGGOL

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\$16,114.50

We enclose herewith photocopies of our client's accident report, LTA search, final repair bill, survey fee, survey report and colour photographs of our client's damaged vehicle for your immediate attention.

Please let us know within the next 14 days from the receipt of this letter, whether you are prepared to admit liability and revert with a settlement proposal, failing which our clients shall have no alternative but to commence legal proceedings against your insured.

Yours faithfully

Encs
cc: clients

(Please note that if your motor vehicle was not driven by you, there is a presumption in law that the said driver was driving as your agent/ servant unless you let us know the particulars of your driver if your motor vehicle was not driven by you.)

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	16/01/2019 15:02
Date Of Accident	16/01/2019 10:10
Exact Location Of Accident	KPE TOWARDS PIE AFTER EXIT PUNGGOL
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKM2117K
Insured/Policyholder	
Name Of Registered Owner	GOH SIEW ENG CAROLYN
NRIC No	S8622420H
Email Address	CAROLYN.WXY@GMAIL.COM
Mobile Phone No	(LOCAL) +65-96588801
Alternative Phone No	OFFICE-96588801

Vehicle Particulars

Manufacturer	MERCEDES-BENZ
Model	A200
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	LONPAC INSURANCE BHD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	Z18VP05017504
Cover Note Number	

Driver

Name of Driver	GOH SIEW ENG CAROLYN
NRIC No	S8622420H
Date Of Birth	04/08/1986
Occupation	OUTDOOR
Date Of Driving Pass	15/07/2017
Driving Experience	1 YEAR AND 6 MONTHS
Gender	FEMALE
Mobile Number	(LOCAL) +65-96588801
Fax Number	
Contact Number	OFFICE-96588801
Email Address	CAROLYN.WXY@GMAIL.COM

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number	SHB6389J
Vehicle Make/Model/Colour	TAXI / MERCEDES
Details Of Properties	
Vehicle Category	TAXI
Name of Driver	DANIEL
NRIC/Passport Number	
Contact Number	96695129
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan Pg. 2

SKETCH PLAN

KPE Towards PIE

△ C △ A △ B



A = SKM2117K

B = SHA2935P

C = SHB6389J

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along KPE an extreme right lane, just entering KPE, a suddenly brake from vehicle 'C'. I manage to slow down. But, I was heavily bang by vehicle 'B' from behind. and was forced my car to push forward and hit vehicle 'C'.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

16/1/2019
12:37pm

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:



PRESTIGE AUTO AIR CON ACCESSORIES
191 Tanjong Katong Road
SINGAPORE 436993
FAX: 6842 3217

FINAL REPAIR BILL

Goh Siew Eng Carolyn
Blk 643 Punggol Central
#13-328
Singapore 820643

VEHICLE REG NO : SKM 2117K

To supply necessary parts and labour to repair the
above vehicle at a lump sum of

\$12,500.00

Constant Appraiser Services

Qualified Automobile Accident Damage Appraisers/Loss Adjusters

Blk 2 Rivervale Link, #09-02 Singapore 545040

Tel/Fax: 6886 1106 Mobile: 9007 5234

Email: constant_as@yahoo.com.sg

RCB No. 53138015K

Automobile Inspection Report

To: Goh Siew Eng Carolyn
c/o 191 Tanjong Katong Road
Singapore 436993

Date : 31/01/2019

Reference No : CAS/19-01/065

General Information

Registration No. : SKM 2117K
Accident Date : 16/01/2019

Particulars of Damaged Vehicle

Colour	: White	Make & Model	: Mercedes Benz A200
Engine Capacity	: 1595 cc	Pre-Accident Condition	: Good
Mileage (KM)	: 27529	Engine No.	: 27091030260331
Chassis No.	: WDD1760432J175509	Steering	: In Order
Registration Date	: 05/02/2014	Brake	: In Order

Tyre Condition

	Size	Make	Balance
R/H Front Tyre	225/45R17	CONTINENTAL	90%
L/H Front Tyre	225/45R17	CONTINENTAL	90%
R/H Rear Tyre	225/45R17	CONTINENTAL	80%
L/H Rear Tyre	225/45R17	CONTINENTAL	80%

Inspection

Repairer : Prestige Motor Pte Ltd
191 Tanjong Katong Road, Singapore 436993

Adjustment And Recommendation Cost Of Repair

Repairer's Estimate : \$19,602.46
Revised Amount : \$12,500.00
Less Excess : -
Nett Total : \$12,500.00

Same 6/12

Remarks

- (A) Survey was done on 16/01/2019
- (B) Re-survey was done on 18/01/2019
- (C) Re-survey after repair was done on 24/01/2019
- (D) The survey was conducted entirely on WITHOUT PREJUDICE basis.
- (E) We have NOT given any instruction to authorize the repair of the vehicle.

NOTE: The revised estimate was made from a visual inspection. Should there be any discrepancy or unseen damage/item in this survey, kindly notified the company within 7 (seven) days from the date hereof. Otherwise, the revised amount shall be deemed to be valid.

S/No	Qty	Descriptions	Assessed Condition	Estimate by Workshop (\$)	Revised Amount (\$)
<u>PARTS REPLACEMENT – SPECIAL NETT ITEMS</u>					
1	1set	Front bumper clip	Necessary	58.00	58.00
2	1pc	Front licence plate	Broken	50.00	45.00
3	1pc	Tailgate glass sealant	Necessary	80.00	80.00
4	1set	Tailgate inner trim board clip	Necessary	32.00	32.00
5	1set	Rear bumper clip	Necessary	55.00	55.00
6	3pcs	Tailgate emblem (logo) clip @ \$7.45	Necessary	22.35	22.35
Sub total				15,452.46	12,207.36
<u>LABOUR & MISC. CHARGES</u>					
1		Repair & replace damaged parts		1,400.00	1,200.00
2		Spray painting on affected area		1,700.00	1,400.00
3		Remove & refix rear trim board & garnish		120.00	80.00
4		Remove & refix tailgate mechanism		100.00	80.00
5		Remove & refix tailgate glass		140.00	120.00
6		Check wiring & refocus headlamp		50.00	20.00
7		Remove & renew parking sensor		100.00	60.00
8		Diagnose & reset system after repair		420.00	380.00
9		Spray anti rust on affected area		120.00	90.00
Grand total				19,602.46	15,637.36
Recommended cost of lump sum repair (To its pre-accident condition)					12,500.00

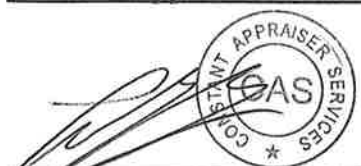
Adjustment/Recommendations

We have thoroughly inspected each and every item on the estimate against the physical damage found on the vehicle and we have listed the breakdown of our finding and our recommendation.

The repairer has agreed to undertake the job at a lump sum of **\$12,500.00** on a contractual basis. Under normal circumstances, the repair period would be about **9 (Nine)** working days.

Yours faithfully,

Constant Appraiser Services



Lim Yong Tian (Sebastian)
Licensed Appraiser
Adv. Dip. In Mechanical Engineering (AUS)
MSAAA



