

Summer Lee (LKK Auto)

From: YONG Johnny
Sent: Wednesday, 29 July, 2020 12:04 PM
To: Florence KOH
Cc: VISHNU BATHAM Shekhar; NIKAM Santosh Pandurang; KALE Nagesh
Subject: RE: [EXTERNAL] reinspection - AXA ref: S9M01HP6MC/JY, KK Cheng ref: ACC/10480/19

Dear Florence

We have re-appointed LKK auto for this re-inspection.

Aside to Santosh & Shekhar
Please take note

With Regards,



Johnny Yong
Claims (Litigation) Department
AXA Insurance Pte Ltd

8 Shenton Way, #24-01 AXA Tower, Singapore 068811
Email: Johnny.yong@axa.com.sg
Customer Care hotline 1800-880 4888
www.axa.com.sg

We remain available to serve you during the circuit breaker period. For AXA's COVID-19 updates & initiatives, please visit <https://www.axa.com.sg/covid-19-updates>.



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From: Florence KOH <florencekohef@yahoo.com.sg>
Sent: 29/07/2020 11:49 AM
To: VISHNU BATHAM Shekhar <shekhar.batham@axa.com.sg>; YONG Johnny <johnny.yong@axa.com.sg>; NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>
Subject: [EXTERNAL] reinspection - AXA ref: S9M01HP6MC/JY, KK Cheng ref: ACC/10480/19

Dear Santosh

We refer to your email dated 29th July 2020.

Kindly arrange for your surveyor to reinspect our client's vehicle SGU 2306L on the following date and time:-

Date: 5th August 2020 (Wednesday)

Time: 3.00pm

Place: Sheng Li Lai

No. 2 Kaki Bukit Avenue 2, #01-36, Kaki Bukit Auto Hub, S417921

Thank you

Florence

K K CHENG & CO

Tel: 6227 1272

Fax: 6227 5563

----- Forwarded message -----

From: NIKAM Santosh Pandurang <santosh.nikam@axa.com.sg>

To: 'cindykoh_kkcheng@yahoo.com' <cindykoh_kkcheng@yahoo.com>

Cc: YONG Johnny <johnny.yong@axa.com.sg>

Sent: Wednesday, 29 July 2020, 11:29:49 am GMT+8

Subject: RE: PRI: Our Ref: SLL/SGU 2306L Your Ref: SJN 2199E

WITHOUT PREJUDICE

Hi,

Appointment of surveyor for the re-inspection

We will be appointing Priority Servicev(TP) to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to inform your client's workshop to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

If you have not provided us with the workshop details, please let us have the workshop details.

If there is a change in your client's workshop, please inform us soon. We reserve our rights for re-inspection.

Regards

From: cindykoh_kkcheng@yahoo.com [mailto:cindykoh_kkcheng@yahoo.com]
Sent: Thursday, March 21, 2019 10:58 AM
To: SG AXA Insurance SM AXA SGP - Motor Survey <motor.survey@axa.com.sg>; SG AXA Insurance SM Claims Service Team <cst@axa.com.sg>
Subject: PRI: Our Ref: SLL/SGU 2306L Your Ref: SJN 2199E

Our Ref: SLL/SGU 2306L

Your Ref: SJN 2199E

(Please quote our reference number when replying)

21 March 2019

AXA Insurance Pte Ltd

Singapore

Dear Sirs

NOTICE OF ACCIDENT

Claimant: STEAMMAPLEH

Pre-action Protocol for Non-injury Motor Accident Cases involving motor accident occurring on or after 1st April 2016 ["Protocol"]

Our abovenamed client's vehicle has been damaged in a road traffic accident on 14 September 2018 @2145hours along Brickland Road involving our client's vehicle SGU 2306L and vehicle SJN 2199E driven by your insured driver at the material time. A copy of the Singapore Accident Statement/Traffic Police report filed is enclosed.

Firstly, would you or your insured like to conduct a pre-repair survey of our client's abovesaid vehicle?

Our client shall proceed to repair the said vehicle if we do not receive any reply from you within 2 days of this Notice.

Secondly, as regards paras 2.4 & 2.6 of the Protocol, **our client objects** to appointment of any of the motor surveyors in your List [**"List"**] **if the following surveyors are not in your List** and **proposes the following motor surveyors instead:**

(1) Foo Philip. (2) Amas Ong. (3) Foo Chi Yong. (4) Lee Kok Weng.

Thirdly, if you object to any of our proposed motor surveyors, this matter shall proceed on the basis of para 2.9 of the Protocol. In this event, our client shall appoint a surveyor of his choice to conduct the pre-repair survey. And our client shall have his motor vehicle repaired after the pre-repair survey had been done by your appointed surveyor.

Fourthly, if you wish to conduct a post-repair inspection, please instruct your appointed surveyor to inform our client's repairer of the same during the pre-repair survey.

REGARDS

CINDY

KK CHENG AND CO

DID :6227-1272

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