



# CHENG HOE MOTOR PTE LTD

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

05 SEP 2020

Your Ref :

THE MOTOR CLAIMS DEPT  
MS FIRST CAPITAL INSURANCE LTD  
Singapore

**WITHOUT PREJUDICE**

Dear Sir / Madam

**T/ACCIDENT INVOLVING M/V SLG8428T & SHA4776T ON 26/07/2020  
ALONG SEMBAWANG COTTAGE.**

We are authorized by the owner of SLG8428T for his/her/their above claims.

As you are the insurer of SHA4776T, we therefore wish to seek your compensation.  
Quantum of the claims as follow:-

COST OF REPAIR	: S\$	2942.50	(As recommended by your appointed surveyor)
LOSS OF USE ( 4 x \$60/day)	: S\$	240.00	
HIRE OF VEHICLE	: S\$	0.00	
SURVEY FEE	: S\$	0.00	
LTA SEARCH	: S\$	0.00	
GIA SEARCH	: S\$	0.00	
OTHERS	: S\$	0.00	
	<b>S\$</b>	<b>3182.50</b>	

Copies of all the relevant documents are enclosed.

Please advise settlement within ten (10) days.

Thank you.

Yours Faithfully,



**LETTER OF AUTHORISATION**  
**(FOR PROPERTY DAMAGE CLAIM ONLY)**

Re: Motor Insurance Claim SLG8428T  
in respect of the traffic accident on 26/07/20  
at/along Sembawang Cottage

I/We Lim Mu Eng  
NRIC S7002750Z of 515 Canberra Drive #04-36 S(768131)

owner of motor vehicle SLG8428T, insured by NTUC INCOME INSURANCE  
CO-OPERATIVE LTD under policy no. 5084913196-03

hereby authorise **M/s CHENG HOE MOTOR PTE LTD** on Blk 1019 Yishun Industrial Park A #01-374 Singapore 768761, to act as my/our representative in my/our claim against the owner /driver of motor vehicle SHA4776T in respect of the above-mentioned accident.

I/We further authorise that any payment due to me/us from the aforesaid claim is to be directed to my/our abovenamed representative.

And I/We hereby indemnify my/our abovenamed representative against any claim and/or damage which may arise from any action taken on my/our behalf.

I/We affirm all the above by my/our signature below.

Signed :   
Date : 30th July 2020

**DISCHARGE RECEIPT**

CLAIM REFERENCE : D20002973MFSH/1  
ACCIDENT DATE : 26/07/2020  
ACCIDENT LOCATION : SEMBAWANG COTTAGE GANTRY  
INSURED : COMFORT TRANSPORTATION PTE LTD  
INSURED DRIVER : NG LIANG HUAT  
INSURED VEHICLE : SHA 4776T  
INVOLVED PARTY : SLG 8428T  
SETTLEMENT SUM : \$ 3,182.50

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

\*PAYMENT TO BE MADE PAYABLE TO "CHENG HOE MOTOR PTE LTD" 

CLAIMANT : LIM MUI ENG

Signature and Date :

 5th Nov 2020

WITNESS : Phua Lian Hua

Signature and Date :

 5/11/2020

This Discharge Voucher applies strictly for Claimant's claim for property damages only does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.

This settlement terms herein is without an admission of liability on the part of the claimant and the settlement terms should not be used as evidence in any related suits or claims arising from this accident.

# Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761  
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg  
GST:201001158E RCB NO:201001158E

## TAX INVOICE

M/S : MS FIRST CAPITAL INSURANCE LTD  
36 ROBINSON ROAD  
#16-01 CITY HOUSE  
SINGAPORE 068877  
TEL: 65073848 FAX: 65073849  
ATTN: Motor Claim Department

**NO:** CL8200670  
**Date:** 29 Aug 2020  
**Policy No:** 5084913196-03  
**Veh Reg No:** SLG8428T  
**Make/Model:** HONDA HONDA  
VEZEL 1.5X A  
**Job No:** JC1602085

WS Ref: TP/FC  
Claim Type: Third Party  
Accident Date: 26/07/2020  
TP Veh Reg No: SHA4776T

PAGE:1

Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
To Supply all replaced parts, all necessary and agreed labour & miscellaneous charges. (As recommended by your appointed surveyor)	1 PC	S\$ 2,750.00	S\$ 2,750.00

Total	S\$ 2,750.00
Add GST @ 7%	192.50
Total Amount payable	<u>S\$ 2,942.50</u>

For Cheng Hoe Motor Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE

## Jia Le (LKK Auto)

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**From:** Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>  
**Sent:** Tuesday, 29 September 2020 4:55 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** Karen Tan  
**Subject:** FW: SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20002973MFSH/1 // Our ref: CC4/FCI20007825/Kda3 [ACCIDENT INVOLVING SHA4776T AND SLG8428T ON 26/07/2020]

Dear Jia Le,

We refer to the above cited matter.

Pls proceed with express settlement.

Pls offer as per below :

COR - \$2,942.50  
LOU - \$50 to \$60 x 4 days  
TOTAL - \$3,142.50 to \$3,182.50

Regards

Chris Lim  
Motor Claims Dept.

Personal Data Protection Act 2012 ("PDPA"):  
Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

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**From:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Sent:** Monday, 21 September 2020 10:44 am  
**To:** Chris Lim Gan Koon <[ChrisLim@msfirstcapital.com.sg](mailto:ChrisLim@msfirstcapital.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** SEEK MANDATE QUANTUM [Express Settlement via LKK] - D20002973MFSH/1 // Our ref: CC4/FCI20007825/Kda3 [ACCIDENT INVOLVING SHA4776T AND SLG8428T ON 26/07/2020]

Claim No: D20002973MFSH/1  
LKK Ref: CC4/FCI20007825/Kda3

Dear Sirs/Madam,

### ACCIDENT INVOLVING SHA 4776T AND SLG 8428T ON 26/07/2020

We refer to the above matter.

We seek your approval to offer Third Party repairer "CHENG HOE MOTOR PTE LTD" at \$3,182.50(all-in).

The summary is as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 4,359.78	\$ 2,942.50
2. Loss of Rental (4days x \$60)	\$ 240.00	\$ 240.00 (4days x \$60)
Total	\$ 4,599.78	\$ 3,182.50

Surveyor recommended 04 days for repair

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval/instruction.**

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jia Le (LKK Auto)

**Sent:** Monday, 7 September 2020 8:53 AM

**To:** Chris Lim Gan Koon

**Cc:** Admin A

**Subject:** RE: SURVEY ASSESSMENT - D20002973MFSH/1 // EXPRESS SETTLEMENT- ACC INV SHA4776T AND SLG8428T ON 26/07/2020

Dear Chris,

We attached herewith the third party LOD for your reference.

Thank you.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Monday, 10 August 2020 8:33 PM

**To:** [HENGdingchao@MSFIRSTCAPITAL.COM.SG](mailto:HENGdingchao@MSFIRSTCAPITAL.COM.SG)

**Cc:** Jia Le (LKK Auto); Admin A

**Subject:** RE: SURVEY ASSESSMENT - D20002973MFSH/1 // EXPRESS SETTLEMENT- ACC INV SHA4776T AND SLG8428T ON 26/07/2020

**YOUR REF: D20002973MFSH**  
**LKK REF: CC4/FCI20007825/Kda3**

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLG 8428T on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge Jia Le and she can be contacted at DID: 6749 5792.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

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**From:** Admin-D (LKKAuto)  
**Sent:** Wednesday, 29 July 2020 2:12 PM  
**To:** 'Claim Workflow System'; assignments; Admin A  
**Cc:** [HENGdingchao@msfirstcapital.com.sg](mailto:HENGdingchao@msfirstcapital.com.sg)  
**Subject:** RE: SURVEY ASSESSMENT - D20002973MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claim Workflow System <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>  
**Sent:** Wednesday, 29 July, 2020 2:07 PM  
**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)  
**Cc:** [CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG](mailto:CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG);  
[HENGdingchao@msfirstcapital.com.sg](mailto:HENGdingchao@msfirstcapital.com.sg)  
**Subject:** PRI: SURVEY ASSESSMENT - D20002973MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

**PS: This is a system generated mail. Please do not reply to this mail.**