

Summer Lee (LKK Auto)

From: Pauline Tham <Pauline.tham@sg.cntaiping.com>
Sent: Wednesday, 29 July, 2020 1:53 PM
To: caymen@tlmotor.com.sg; wei.shong@tlmotor.com.sg
Cc: Cecilia Low; Claims Dept of CTI; 'SUR'; 'Summer Lee (LKK Auto)'; assignments@lkkauto.com
Subject: RE: SNM20D202638/GBD9341L/LOWCT / FW: Third party survey - SGN5973C Your insured: GBD9341L DOA: 29.07.2020

Without Prejudice

Hi Caymen

Thanks for your response.

Hi LKK

Please take note.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: caymen@tlmotor.com.sg <caymen@tlmotor.com.sg>
Sent: Wednesday, July 29, 2020 1:40 PM
To: Pauline Tham <Pauline.tham@sg.cntaiping.com>; wei.shong@tlmotor.com.sg
Cc: Cecilia Low <cecilia.low@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D202638/GBD9341L/LOWCT / FW: Third party survey - SGN5973C Your insured: GBD9341L DOA: 29.07.2020

Dear Pauline,

Please arrange marcus chua for the survey.

Thank you.

Regards,



Caymen
caymen@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

Confidentiality Notice: This email (including any attachments) is intended for the recipient(s) named above and may contain information that is confidential to Tan Lim Motor Pte Ltd. Any use of the information (including, but not limited to, total or partial reproduction, distribution or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you are not an intended recipient of this email, please notify the sender immediately and delete it. While Tan Lim Motor has put in place anti-virus programs, we do not accept responsibility for any damage caused by viruses passed on unwittingly.

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Wednesday, July 29, 2020 1:20 PM

To: caymen@tlmotor.com.sg; wei.shong@tlmotor.com.sg

Cc: Cecilia Low <cecilia.low@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D202638/GBD9341L/LOWCT / FW: Third party survey - SGN5973C Your insured: GBD9341L DOA: 29.07.2020

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI

Sent: Wednesday, July 29, 2020 12:10 PM

To: caymen@tlmotor.com.sg; wei.shong@tlmotor.com.sg; Cecilia Low <cecilia.low@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202638/GBD9341L/LOWCT / FW: Third party survey - SGN5973C Your insured: GBD9341L DOA: 29.07.2020

Dear Pauline,

Please conduct PRS for **SGN5973C. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Cecilia Low 63896530.

***** Kindly quote our reference number when replying.**

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: caymen@tlmotor.com.sg <caymen@tlmotor.com.sg>

Sent: Wednesday, July 29, 2020 11:22 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Wei Shong' <wei.shong@tlmotor.com.sg>

Subject: Third party survey - SGN5973C Your insured: GBD9341L DOA: 29.07.2020

Your ref: - GBD9341L

Our ref: - SGN5973C

DOA: 29.07.2020

Dear Sir/Mdm,

We refer to the above matter.

We enclose the following documents for your attention:-

- a. Copy of our client's SAS report. – resend once ready
- b. Copy of the estimated cost of repair. – resend once ready

Pursuant to paragraph 2.3 of Pre-Action Protocol for NIMA Cases, please let us have **a list of 10 motor surveyors** for our selection and also let us know within **2 working days** whether you would like to conduct a pre-repair survey of our client's vehicle. If we do not hear from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

In the event that you request for post repair inspection pursuant to paragraph 4.1 under the NIMA Protocol, you must compensate our client for the loss of use of his/her vehicle for the day that the inspection is conducted.

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

We await for your favorable reply.

Thank you.

Regards,

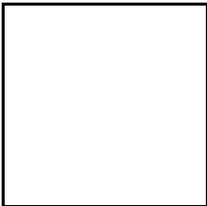


Caymen
caymen@tlmotor.com.sg

O. +65 6858 5151
F. +65 6858 0877

Tan Lim Motor Pte Ltd
1 Defu Lane 6
Singapore 539365
<http://www.tlmotor.com.sg>

Confidentiality Notice: This email (including any attachments) is intended for the recipient(s) named above and may contain information that is confidential to Tan Lim Motor Pte Ltd. Any use of the information (including, but not limited to, total or partial reproduction, distribution or dissemination in any form) by persons other than the intended recipient(s) is prohibited. If you are not an intended recipient of this email, please notify the sender immediately and delete it. While Tan Lim Motor has put in place anti-virus programs, we do not accept responsibility for any damage caused by viruses passed on unwittingly.



This email has been checked for viruses by Avast antivirus software.
www.avast.com