Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Thursday, 30 July 2020 2:46 PM

To: Vincent Seah

Cc: SUR

Subject: RE: SLA 3132K DOA : 29/07/2020

Dear Vincent,

As instructed by our client, please proceed to repair the insured vehicle SLA 3132K at repair cost not more than \$27,000.00 on part by part basis (Excess \$750/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)

LKK Auto Consultants Pte Ltd

From: Shiau Chan (LKKAuto)

Sent: Thursday, 30 July 2020 9:58 AM

To: Vincent Seah <vincent.seah@cyclecarriage.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Subject: RE: SLA 3132K DOA: 29/07/2020

Dear Vincent,

Thank you for the email.

Please be informed that we need to get the approval from insurance. Once approve, we will send you an email.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thanks & Regards,

Shiau Chan (Ms)

LKK Auto Consultants Pte Ltd

From: Vincent Seah [mailto:vincent.seah@cyclecarriage.com.sg]

Sent: Thursday, 30 July 2020 9:12 AM

Importance: High

Morning All

Noted \$27k, was it authorize for repair?

Tks

Vincent Seah
Cycle & Carriage Ind. Pte Limited
Body Care & Repair - Pandan Loop Service Center
188 Pandan Loop Singapore 128378

Tel: 83320062 (H/P) DID: 6771 4401

Fax.: 6872 1272

From: Rasul (LKKAuto) [mailto:Rasul@lkkauto.com]

Sent: Wednesday, 29 July 2020 11:39 PM

To: Vincent Seah < vincent.seah@cyclecarriage.com.sg>
Cc: Shiau Chan (LKKAuto) < siewsc@lkkauto.com>

Subject: SLA 3132K DOA: 29/07/2020

This email was sent from outside of your organisation

Hi Vincent,

Take note that this vehicle repair limit is 27K

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>Rasul@lkkauto.com</u> | fax: 6841-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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