

## Khanchna (LKK Auto)

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**From:** Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>  
**Sent:** 25 August 2020 3:42 PM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** Khanchna (LKK Auto); Admin A; Jason Tea  
**Subject:** [REQUEST SURVEY REPORT] RE: (Liability unclear) D20003018MFSH - Accident Involving SHB6390D (OI : FCI - TBA) and SHD9715X (TP : LKK REF - CC3/FCI20007817/Kka3) on 26.07.2020

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear MK,

We refer further to your below email.

Please close file in your end and submit to us your Survey Report as we have received LOD from TP workshop for our further handling.

Thank you.

Kind Regards,

Vic Sanghilan  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877  
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: [vicsanghilan@msfirstcapital.com.sg](mailto:vicsanghilan@msfirstcapital.com.sg) | Company  
Regn. No. 195000106C  
A Member of **MS&AD Insurance Group**

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Thursday, 30 July 2020 4:48 pm  
**To:** Eric Woo <EricWoo@msfirstcapital.com.sg>  
**Cc:** Serene Ler <Sereneler@msfirstcapital.com.sg>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: (Liability unclear) D20003018MFSH - Accident Involving SHB6390D (OI : FCI - TBA) and SHD9715X (TP : LKK REF - CC3/FCI20007817/Kka3) on 26.07.2020

Dear Eric,

TP do not have video. Enclosed scene photos for your perusal.

Note : OI got video - sighted in OI GIA report.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

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**From:** Eric Woo <[EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)>

**Sent:** Thursday, 30 July, 2020 4:24 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** Serene Ler <[Serener@msfirstcapital.com.sg](mailto:Serener@msfirstcapital.com.sg)>

**Subject:** RE: (Liability unclear) D20003018MFSH - Accident Involving SHB6390D (OI : FCI - TBA) and SHD9715X (TP : LKK REF - CC3/FCI20007817/Kka3) on 26.07.2020

Without Prejudice

Our Ref: D20003018MFSH

Your Ref: CC3/FCI20007817/Kka3

Dear Mei Kwan,

Attached copy of our insured's GIA report for your reference.

Please note that liability is unclear, would appreciate if you can assist to get TP video footage.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: [EricWoo@msfirstcapital.com.sg](mailto:EricWoo@msfirstcapital.com.sg)  
| Company Regn. No. 195000106C

**A Member of  Insurance Group**

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, July 30, 2020 9:51 AM

**To:** Motor Claims <[MotorClaims@msfirstcapital.com.sg](mailto:MotorClaims@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB9390D (OI : FCI - TBA) and SHD9715X (TP : LKK REF - CC3/FCI20007817/Kka3) on 26.07.2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 9715X at M/s Trans-cab Auto Services Pte Ltd on a WP basis and TP repairer proposed for a express settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Khanchna and she can be contacted at DID: 6841 2360.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

## **Khanchna (LKK Auto)**

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**From:** Khanchna (LKK Auto)  
**Sent:** 15 September 2020 8:57 AM  
**To:** claims@transcab.com.sg; Ng Wai Yin  
**Cc:** Admin A  
**Subject:** Accident between SHD 9715X & SHB 6390D (FCI) on 26/07/2020

Our Ref: CC3/FCI20007817/Kka3  
FCI Ref: D20003018MFSH

### **WITHOUT PREJUDICE**

Dear Sir/Madam,

The above matter refers.

Please be informed that liability is unclear for this matter.

We will submit our report to our principal (FCI) for their further handling of the matter.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Khanchna**| Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841 2360| email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com)| Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)