

Khanchna (LKK Auto)

From: Vic Alpeh S. Sanghilan <vicsanghilan@msfirstcapital.com.sg>
Sent: 25 August 2020 3:42 PM
To: Mei Kwan (LKKAuto)
Cc: Khanchna (LKK Auto); Admin A; Jason Tea
Subject: [REQUEST SURVEY REPORT] RE: (Liability unclear) D20003018MFSH - Accident Involving SHB6390D (OI : FCI - TBA) and SHD9715X (TP : LKK REF - CC3/FCI20007817/Kka3) on 26.07.2020

Follow Up Flag: Follow up
Flag Status: Flagged

Dear MK,

We refer further to your below email.

Please close file in your end and submit to us your Survey Report as we have received LOD from TP workshop for our further handling.

Thank you.

Kind Regards,

Vic Sanghilan
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877
| Tel: 6507 3848 | DID : 6507 3846 | Fax No. : 6507 3849 | Email: vicsanghilan@msfirstcapital.com.sg | Company
Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 30 July 2020 4:48 pm
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: (Liability unclear) D20003018MFSH - Accident Involving SHB6390D (OI : FCI - TBA) and SHD9715X (TP : LKK REF - CC3/FCI20007817/Kka3) on 26.07.2020

Dear Eric,

TP do not have video. Enclosed scene photos for your perusal.

Note : OI got video - sighted in OI GIA report.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Eric Woo <EricWoo@msfirstcapital.com.sg>

Sent: Thursday, 30 July, 2020 4:24 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Serene Ler <Sereneler@msfirstcapital.com.sg>

Subject: RE: (Liability unclear) D20003018MFSH - Accident Involving SHB6390D (OI : FCI - TBA) and SHD9715X (TP : LKK REF - CC3/FCI20007817/Kka3) on 26.07.2020

Without Prejudice

Our Ref: D20003018MFSH

Your Ref: CC3/FCI20007817/Kka3

Dear Mei Kwan,

Attached copy of our insured's GIA report for your reference.

Please note that liability is unclear, would appreciate if you can assist to get TP video footage.

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg
| Company Regn. No. 195000106C

A Member of  Insurance Group

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, July 30, 2020 9:51 AM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHB9390D (OI : FCI - TBA) and SHD9715X (TP : LKK REF - CC3/FCI20007817/Kka3) on 26.07.2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHD 9715X at M/s Trans-cab Auto Services Pte Ltd on a WP basis and TP repairer proposed for a express settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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