

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Thursday, 30 July 2020 9:21 AM
To: Admin-D (LKKAuto); 'Teo, Grace'; 'Choo, Thelma'; assignments; SUR
Subject: RE: LKK(MC) - CMTD2002225/THE - GBF8903L(nr) & SJQ9150H DOA: 29.07.2020

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SJQ 9150H on 29/07/2020
We are pending estimate from repairer.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 29 July 2020 1:10 PM
To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Jason' <Jason@fastechauto.com.sg>; 'Lina Pang' <Lina.pang@fastechauto.com.sg>
Subject: RE: LKK(MC) - CMTD2002225/THE - GBF8903L(nr) & SJQ9150H DOA: 29.07.2020

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Wednesday, 29 July, 2020 12:02 PM
To: Ong Shiying <shiyong.ong@fastechauto.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; sur@lkkauto.com
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>
Subject: LKK(MC) - CMTD2002225/THE - GBF8903L(nr) & SJQ9150H DOA: 29.07.2020

Without Prejudice

Our Reference: CMTD2002225/THE
Your Reference: SJQ9150H

Hi Shi Ying,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Marcus** to conduct the survey for **SJQ9150H** on a without Prejudice and any admission of liability basis.

Please be informed that Ms. Thelma Choo is the handler of this case who can be contacted at 63224 681/
thelma.choo@sompo.com.sg.

Please submit with your report upon completion of survey to my colleague, **Ms. Thelma**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Ong Shiying <shiyong.ong@fastechauto.com.sg>
Sent: Wednesday, July 29, 2020 11:45 AM
To: Teo, Grace <grace.teo@sompo.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>
Subject: RE: PRI - CMTD2002225/THE - GBF8903L & SJQ9150H DOA: 29.07.2020

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Without Prejudice

Dear Grace,

Please arrange (Mr. Marcus Chua- LKK Auto Consultant Pte Ltd) to conduct the pre- repair survey.

Thank You

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]
Sent: Wednesday, July 29, 2020 11:39 AM
To: Ong Shiying <shiyong.ong@fastechauto.com.sg>; Choo, Thelma <thelma.choo@sompo.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>
Subject: PRI - CMTD2002225/THE - GBF8903L & SJQ9150H DOA: 29.07.2020

Our Reference: CMTD2002225/THE
Your Reference: SJQ9150H

Without Prejudice
EMAIL ONLY

Date: 29/07/2020

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S FASTECH AUTO PTE LTD

Dear Shi Ying,

ACCIDENT INVOLVING GBF8903L & SJQ9150H ON 29.07.2020

We refer to your Notice of Accident dated 29/07/2020.

Please be informed that **Ms. Thelma Choo** is the handler of this case who can be contacted at 63224 681/thelma.choo@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	
4	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Ong Shiying <shiyong.ong@fastechauto.com.sg>

Sent: Wednesday, July 29, 2020 10:28 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SJQ 9150H DOA: 29.07.2020

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Sir/Madam

Your insured' s vehicle: GBF 8903L.

Date of accident: 29/07/2020

Please arrange Pre-repair Inspection for my client' s vehicle no: SJQ 9150H.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you.

Best Regards,

Shiying

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.