

Khanchna (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: 22 December 2020 10:44 PM
To: Khanchna (LKK Auto); Claims Dept of CTI
Cc: Admin A
Subject: RE: SNM20D202640/SMH8480Z/CHNGPW / FW: Direct Settlement - Accident Involving SMH8480Z (OI : CTI - TBA) AND SMS2109D(TP : LKK REF - CC6/CTI20007811/Aka3) on 27/07/2020

Follow Up Flag: Follow up
Flag Status: Flagged

Without Prejudice

Dear Khanchna

We refer to the above matter.

Please proceed with your proposal below and resolve claim at \$13,217.45.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Thursday, 3 December 2020 3:47 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D202640/SMH8480Z/CHNGPW / FW: Direct Settlement - Accident Involving SMH8480Z (OI : CTI - TBA) AND SMS2109D(TP : LKK REF - CC6/CTI20007811/Aka3) on 27/07/2020

Your ref : SNM20D202640/SMH8480Z/CHNGPW
Our ref : CC6/CTI20007811/Aka3q2

Dear Sirs/Madam,

We refer to the above matter.

4 vehicle chain collision, Insured third vehicle. BOLA 28.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) may be affected.

Hence, we seek your approval to offer Third Party repairer "**MG SOLUTION PTE LTD** " at **\$13,217.45 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (W/GST)	\$ 26,148.23	\$ 11,770.00
2. Loss of Use(12 days x \$250)	\$ 3,000.00	\$ 1,440.00 (12 days x \$120)
3. LTA Search	\$ 7.45	\$ 7.45
Total	\$ 29,155.68	<u>\$ 13,217.45</u>

**10 days recommendation for repair + 1 PH + 1 Sunday = 12 days

Enclosed here with all the relevant documents for your perusal.

Appreciate your approval please.

Thank you.

Best Regards,

Khanchna| Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360**| email: Khanchna@lkkauto.com|Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: 29 July 2020 4:10 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM20D202640/SMH8480Z/CHNGPW / FW: Direct Settlement - Accident Involving SMH8480Z (OI : CTI - TBA) AND SMS2109D(TP : LKK REF - CC6/CTI20007811/Aka3) on 27/07/2020

Dear Khanchna

Please be informed that our insured has yet to file accident report.

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Thank you.

Adeline Chng

Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 29 July 2020 1:45 PM

To: Meikwan@lkkauto.com; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202640/SMH8480Z/CHNGPW / FW: Direct Settlement - Accident Involving SMH8480Z (OI : CTI - TBA) AND SMS2109D(TP : LKK REF - CC6/CTI20007811/Aka3) on 27/07/2020

Dear all,

Please note that officer in charge for this case is Adeline Chng 63896155.

Claim no. SNM20D202640/SMH8480Z/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, July 29, 2020 12:17 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMH8480Z (OI : CTI - TBA) AND SMS2109D(TP : LKK REF - CC6/CTI20007811/Aka3) on 27/07/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMS 2109D at M/s MG Solution Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."