

Mei Kwan (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Saturday, 1 August, 2020 12:44 PM
To: Mei Kwan (LKKAuto); Admin A
Cc: Adeline Chng; Claims Dept of CTI; Alfred Toh
Subject: Direct Settlement - Accident Involving SMH8480Z (OI: SNM202640C02/0(chngpw) AND SMS2109D(TP : LKK REF - CC6/CTI20007811/Aka3) on 27/07/2020
Attachments: TP GIA REPORT.pdf; REPORT OF SMH8480Z.pdf

LKK REF - CC6/CTI20007811/Aka3
CTPIS REF - SNM20D202640C02/0(chngpw)

Dear Sirs

Attach herewith Insured's SAS report for your attention and necessary action.

Please let us have a copy of the Preliminary advice and estimates.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
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Claims Department
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From: Claims Dept of CTI
Sent: Wednesday, July 29, 2020 12:37 PM
To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: FW: Direct Settlement - Accident Involving SMH8480Z (OI: SNM202640C02/0(chngpw) AND SMS2109D(TP : LKK REF - CC6/CTI20007811/Aka3) on 27/07/2020

Pls assist

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, July 29, 2020 12:17 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SMH8480Z (OI : CTI - TBA) AND SMS2109D(TP : LKK REF - CC6/CTI20007811/Aka3) on 27/07/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMS 2109D at M/s MG Solution Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."