

Summer Lee (LKK Auto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Wednesday, 29 July, 2020 11:41 AM
To: Charlotte Choy; 'assignments'
Cc: SUR
Subject: RE: SNM20D202624/SKD2211T/TANKL- Your Ref: SKD 2211 T Our Ref: TKS/A409-ACC-FBD8789H.20/cc
Attachments: PRS FBD8789H.pdf

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Charlotte,

We refer to your email of below.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK Auto Consultants to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Charlotte Choy <charlotte.choy@ksteoptr.com>
Sent: Wednesday, July 29, 2020 11:16 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: Re: SNM20D202624/SKD2211T/TANKL- Your Ref: SKD 2211 T Our Ref: TKS/A409-ACC-FBD8789H.20/cc

Dear Sirs,

We refer to your email below.

Please be informed that our client **do not** agree to your list. We propose to use one of the motor surveyors named herein to conduct the joint pre-repair survey as a single-joint expert:

Name of Surveyor	Name of Company
LEE KAH PANG (DYLAN)	LEE APPRAISAL SERVICES
BOK JEE TAN	PRUDENT ADJUSTORS SERVICES

Please let us know within two (2) working days whether you agree to the appointment of the above motor surveyor as a single-joint expert.

(A409 ALBERT MOTOR PRS)

On Wed, 29 Jul 2020, 10:09 Tan Kah Leong, <KahLeong.Tan@sg.cntaiping.com> wrote:

Without Prejudice

Dear Charlotte,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, July 28, 2020 11:27 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; charlotte.choy@ksteoptr.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D202624/SKD2211T/TANKL- Your Ref: SKD 2211 T Our Ref: TKS/A409-ACC-FBD8789H.20/cc

Dear Kah Leong,

Please conduct PRS for FBN8789H.

Note : officer in charge Kah Leong 63896193

Kindly quote our reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Lim Shu Min

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Charlotte Choy <charlotte.choy@ksteoptr.com>

Sent: Tuesday, July 28, 2020 6:02 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Elaine Cheong <elaine.cheong@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Albert Chua <albert.chua@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; Ben Tang <Ben.Tang@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Your Ref: SKD 2211 T Our Ref: TKS/A409-ACC-FBD8789H.20/cc

WITHOUT PREJUDICE

Dear Sir / Mdm,

We refer to the above matter.

We enclosed herewith the PRS letter for your attention.

Please let us have your list of surveyors on an urgent basis.

Thank you.

Regards,
Charlotte Choy
Teo Keng Siang LLC
111 North Bridge Road
#29-07/08, Peninsula Plaza
Singapore 179098
Tel: 6333 4222 Ext (72)
Fax: 6333 5688