# **Shirley Hiew (LKK Auto)**

From: Shirley Hiew (LKK Auto)

**Sent:** Thursday, 30 July 2020 2:58 pm

**To:** Gnoh, Pau Loong

Cc: Teo, Grace; Admin-D (LKKAuto); assignments; SUR

**Subject:** RE: LKK \ CMTD2002216/GPL - FBL2873Y & GBJ8063P DOA : 26/07/2020 - PLEASE

ARRANGE TP SURVEY

Attachments: PRELI ADVISE - GBJ 8063P.pdf

Dear Pau Loong,

Enclosed preliminary revised of vehicle GBJ 8063P.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

#### **LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: <u>Sur@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Teo, Grace <grace.teo@sompo.com.sg> Sent: Wednesday, 29 July 2020 11:09 am

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: LKK \ CMTD2002216/GPL - FBL2873Y & GBJ8063P DOA : 26/07/2020 - PLEASE ARRANGE TP SURVEY

Hi LKK,

Attached herewith both SAS reports.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/ PauLoong.Gnoh@sompo.com.sg.

Please revert your report upon completion of survey to my colleague, Mr. Pau Loong.

#### [Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

**D**: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



### Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623 **Website:** www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission<sup>1</sup> & Product Purchase<sup>2</sup> via Sompo SG





<sup>1</sup> For Travel, Personal Accident & Home Insurance | <sup>2</sup> For Travel, Personal Accident, Home & Private Motor Insurance

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click <u>here</u> for our Privacy Policy

From: Teo, Grace

Sent: Wednesday, July 29, 2020 11:05 AM

**To:** 'Pila Ng' < <a href="mailto:pila@vermogen-group.com">pila@vermogen-group.com</a>; 'admin-d@lkkauto.com' < <a href="mailto:admin-d@lkkauto.com">admin-d@lkkauto.com</a>; 'admin-d@lkkauto.com' < <a href="mailto:sar@lkkauto.com">sar@lkkauto.com</a>; 'sur@lkkauto.com' < <a href="mailto:sar@lkkauto.com">sar@lkkauto.com</a>;

Cc: Gnoh, Pau Loong < PauLoong.Gnoh@sompo.com.sg >; Minoko Chan < minoko@vermogen-group.com >; Baldoz Juan

Paulo Bongon <<u>paulo.b@vermogen-group.com</u>>; Vermogen Ace <<u>ace@vermogen-group.com</u>>; Luis Tan <<u>luis@vermogen-group.com</u>>

Subject: LKK \ CMTD2002216/GPL - FBL2873Y & GBJ8063P DOA : 26/07/2020 - PLEASE ARRANGE TP SURVEY

#### Without Prejudice

Our Reference: CMTD2002216/GPL

Your Reference: GBJ8063P

Hi Pila,

We refer to your email reply of today.

We will appoint Mr. Kenneth Kong of LKK AUTO to survey the above vehicle.

#### Aside to LKK AUTO,

Please arrange Mr. Kenneth Kong to survey GBJ8063P on a without prejudice and any admission of liability basis.

Please be informed that Ms. Hwang Shiang Yi is the handler of this case who can be contacted at 63295 205/ shiangyi.hwang@sompo.com.sg.

Please revert your report upon completion of survey to my colleague, Ms. Shiang Yi.

Thank you.

### [Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



#### Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623 **Website:** www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission<sup>1</sup> & Product Purchase<sup>2</sup> via Sompo SG





<sup>1</sup> For Travel, Personal Accident & Home Insurance | <sup>2</sup> For Travel, Personal Accident, Home & Private Motor Insurance

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click <u>here</u> for our Privacy Policy

From: Pila Ng <pila@vermogen-group.com>
Sent: Wednesday, July 29, 2020 10:55 AM
To: Teo, Grace <grace.teo@sompo.com.sg>

Cc: Gnoh, Pau Loong < PauLoong.Gnoh@sompo.com.sg>; Minoko Chan < minoko@vermogen-group.com >; Baldoz Juan

Paulo Bongon <<u>paulo.b@vermogen-group.com</u>>; Vermogen Ace <<u>ace@vermogen-group.com</u>>; Luis Tan

<luis@vermogen-group.com>

Subject: Re: PRI(LIA) \ CMTD2002216/GPL - FBL2873Y & GBJ8063P DOA: 26/07/2020 - PLEASE ARRANGE TP SURVEY

### EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Without Prejudice

Dear Grace,

We would like to choose LKK Auto Consultants (Kenneth Kong Seng Cheong ) to conduct the PRS matter.

Thanks & regards, Pila Vermogen Ace Pte Ltd

Tel: 9128 8559

On Wed, Jul 29, 2020 at 10:52 AM Teo, Grace <grace.teo@sompo.com.sg> wrote:

Our Reference: CMTD2002216/GPL

Your Reference: GBJ8063P

Date: 29/07/2020 Without Prejudice EMAIL ONLY

OUR Email: motorsurvey@sompo.com.sg

**Attention:** 

M/S VERMOGEN ACE PTE LTD

Dear Pila,

### ACCIDENT INVOLVING FBL2873Y & GBJ8063P ON 26.07.2020

We refer to your Notice of Accident dated 29/07/2020.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/ PauLoong.Gnoh@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

### **Pre-Repair Survey**

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
3	Priority Services	Jimmy Lee	

	Lawrence Ng	
	Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

-----

Aside to Pau Loong,

Please assist on the liability request from Vermogen Ace Pte Ltd.

[Working From Home with effect from 06 April 2020]

**Best Regards** 

**Grace Teo** 

Claims Division

**D**: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



## Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623 **Website:** www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

Quick & Easy Claims Submission<sup>1</sup> & Product Purchase<sup>2</sup> via Sompo SG

#### Download now @





<sup>1</sup> For Travel, Personal Accident & Home Insurance | <sup>2</sup> For Travel, Personal Accident, Home & Private Motor Insurance

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click <a href="here">here</a> for our Privacy Policy

From: Pila Ng <pila@vermogen-group.com>
Sent: Wednesday, July 29, 2020 9:53 AM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg >; Teo, Grace < grace.teo@sompo.com.sg >

**Cc:** Minoko Chan <<u>minoko@vermogen-group.com</u>>; Baldoz Juan Paulo Bongon <<u>paulo.b@vermogen-group.com</u>>;

Vermogen Ace <a href="mailto:ace@vermogen-group.com">ace@vermogen-group.com</a>; Luis Tan <a href="mailto:luis@vermogen-group.com">luis@vermogen-group.com</a>>

Subject: Accident involving vehicle GBJ8063P & FBL2873Y (Your Insured ) DOA: 26/07/2020 - PLEASE ARRANGE TP

**SURVEY** 

EXTERNAL SENDER: Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear officer in-charge,

Refer to above attachment kindly arrange our client's vehicle for pre-repair survey at **Vermogen Ace Pte Ltd** here at **60 Jalan Lam Huat #03-35/36 singapore 737869**.

Beside, we would like to check for the liability on this matter.

Kindly check & revert to us as soon as possible.

Thanks & regards,

Pila

Vermogen Ace Pte Ltd

60 Jalan Lam Huat

#03-35/36

Singapore 737869

Tel: 9128 8559